

Department of Human Services  
Bureau of Human Service Licensing

September 7, 2022

[REDACTED]

CHANGING TRENDS R E CORP  
6740 DANIEL BOONE ROAD  
BIRDSBORO, PA, 19508

RE: BIRDSBORO LODGE  
6740 DANIEL BOONE ROAD  
BIRDSBORO, PA, 19508  
LICENSE/COC#: 22703

Dear [REDACTED] g,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/19/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]

Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *BIRDSBORO LODGE* License #: *22703* License Expiration: *07/12/2023*  
Address: *6740 DANIEL BOONE ROAD, BIRDSBORO, PA 19508*  
County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *CHANGING TRENDS R E CORP*  
Address: *6740 DANIEL BOONE ROAD, BIRDSBORO, PA, 19508*  
Phone: [REDACTED] [REDACTED] [REDACTED]

**Certificate(s) of Occupancy**

Type: *I-1* Date: *08/08/2017* Issued By: *L&I*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *13* Waking Staff: *10*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
Reason: *Renewal* Exit Conference Date: *05/19/2022*

**Inspection Dates and Department Representative**

05/19/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *23* Residents Served: *13*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *13*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

05/19/2022 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/27/2022*

Inspections / Reviews (*continued*)

08/15/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *08/19/2022*

08/30/2022 - POC Submission

Reviewer: [REDACTED]yk

Follow-Up Type: *Document Submission*Follow-Up Date: *09/06/2022*

09/07/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

26b - Quality Management Plan Content

1. Requirements

2600.

26.b. The quality management plan shall address the periodic review and evaluation of the following:

1. The reportable incident and condition reporting procedures.
2. Complaint procedures.
3. Staff person training.
4. Licensing violations and plans of correction, if applicable.
5. Resident or family councils, or both, if applicable.

**Description of Violation**

*The home did not review staff training during the quality management meeting in 2021.*

**Plan of Correction**

**Do Not Accept**

*Birdsboro Lodge conducted several staff education sessions inclusive of the review of Reportable Incidents, Complaint Procedures and general training. Resident Council meetings are held monthly facilitated by President and Vice President of the Council. Quality Management meeting was held on 9/3/2021.*

**Completion Date:** 09/03/2021

**Update:** 08/15/2022

*Who is responsible for fixing the problem and what did they do to fix it?  
What action that person will take, and when that action will happen - (date).  
Who will monitor ongoing compliance?*

**Plan of Correction**

**Accept**

*Birdsboro Lodge conducted several staff education sessions inclusive of the review of Reportable Incidents, Complaint Procedures and general training. Resident Council meetings are held monthly facilitated by President and Vice President of the Council. Quality Management meeting was held on 9/3/2021.*

*The Administrator & the Director of Nursing held a Quality Management meeting. Reportable Incidents were reviewed. ( 9-3-2021)*

*Complaint Procedures, annual review, and general training will be included at Quality Management meetings. Annual training has been performed, by L.P.N.s, R.N. or Administrator and now will be included in the Quality Management file.*

*Resident Council meeting notes will now be included in the Quality Management file.*

*The Resident Council president & Vice President will facilitate the meetings.*

*Licensing Violations were reviewed by the Administrator & Director of Nursing and will now be filed in the Quality Management file.*

*The Emergency Procedures will be filed in the Quality Management file to ensure annual review and submission by the Administrator and the Director of Nursing.*

*The Administrator will review the Quality Management file annually.*

**Completion Date:** 08/24/2022

**Update:** 08/30/2022

*Please send proof of Quality Mgt Plan.*

**Document Submission**

**Implemented**

*Birdsboro Lodge conducted several staff education sessions inclusive of the review of Reportable Incidents, Complaint Procedures and general training. Resident Council meetings are held monthly facilitated by President and Vice*

**26b - Quality Management Plan Content (continued)**

*President of the Council. Quality Management meeting was held on 9/3/2021.*

*The Administrator & the Director of Nursing held a Quality Management meeting. Reportable Incidents were reviewed. ( 9-3-2021)*

*Complaint Procedures, annual review, and general training will be included at Quality Management meetings. Annual training has been performed, by L.P.N.s, R.N. or Administrator and now will be included in the Quality Management file.*

*Resident Council meeting notes will now be included in the Quality Management file.*

*The Resident Council president & Vice President will facilitate the meetings.*

*Licensing Violations were reviewed by the Administrator & Director of Nursing and will now be filed in the Quality Management file.*

*The Emergency Procedures will be filed in the Quality Management file to ensure annual review and submission by the Administrator and the Director of Nursing.*

*The Administrator will review the Quality Management file annually.*

**107d - Procedure Emergency Management Agency Submission**

**1. Requirements**

2600.

107.d. The written emergency procedures shall be reviewed, updated and submitted annually to the local emergency management agency.

**Description of Violation**

*The home did not have documentation that their emergency procedures were reviewed and submitted to the local emergency management agency in 2021.*

**Plan of Correction**

**Do Not Accept**

*The Emergency Procedures for Birdsboro Lodge was submitted to Berks County Department of Emergency Services on 8/3/2022 via email to Sean Hart who confirmed submission was received. Due to an oversight the Emergency procedure, although up to date and in effect was not submitted to Berks County Department of Emergency Services in 2021.*

**Completion Date:** 08/03/2022

**Update:** 08/15/2022

*Who is responsible for fixing the problem and what did they do to fix it?*

*What action that person will take, and when that action will happen - (date).*

*Who will monitor ongoing compliance?*

**Plan of Correction**

**Accept**

*The Emergency Procedures for Birdsboro Lodge was submitted to Berks County Department of Emergency Services on 8/3/2022 via email to Sean Hart who confirmed submission was received. Due to an oversight the Emergency procedure, although up to date and in effect was not submitted to Berks County Department of Emergency Services in 2021.*

*The Administrator has put the Emergency Procedures in the Quality Management file to ensure annual review and submittal to local EMS.*

*The Administrator & Director of Nursing will monitor the annual review and submittal of the procedure to local EMA.*

107d - Procedure Emergency Management Agency Submission (continued)

Completion Date: 08/24/2022

Update: 08/30/2022

Please send proof of compliance.

Document Submission

Implemented

The Emergency Procedures for Birdsboro Lodge was submitted to Berks County Department of Emergency Services on 8/3/2022 via email to Sean Hart who confirmed submission was received. Due to an oversight the Emergency procedure, although up to date and in effect was not submitted to Berks County Department of Emergency Services in 2021.

The Administrator has put the Emergency Procedures in the Quality Management file to ensure annual review and submittal to local EMS.

The Administrator & Director of Nursing will monitor the annual review and submittal of the procedure to local EMA.

132a - Monthly Fire Drill

1. Requirements

2600.

132.a. An unannounced fire drill shall be held at least once a month.

Description of Violation

The home did not conduct a fire drill in the month of April 2022.

Plan of Correction

Do Not Accept

On April 8, 2022 at 12:36 pm a smoke condition from the oven in the commercial kitchen at Birdsboro Lodge causing the activation of the fire alarm system resulting in a full resident evacuation. Staff assigned to the home on that date responded quickly and diligently. Fire department personnel responded to the alarm without further incident. Monthly fire drills are conducted in the home as required. Post incident huddle conducted and determined that staff responded timely in successfully evacuating residents and keeping them safe during the event until an all clear was given by the fire department.

Completion Date: 04/08/2022

Plan of Correction

Accept

On April 8, 2022 at 12:36 pm a smoke condition from the oven in the commercial kitchen at Birdsboro Lodge causing the activation of the fire alarm system resulting in a full resident evacuation. Staff assigned to the home on that date responded quickly and diligently. Fire department personnel responded to the alarm without further incident. Monthly fire drills are conducted in the home as required. Post incident huddle conducted and determined that staff responded timely in successfully evacuating residents and keeping them safe during the event until an all clear was given by the fire department.

The Administrator will ensure monthly fire drills are performed and documented/recorded properly.

Completion Date: 08/24/2022

Update: 08/30/2022

Please send fire drill log (from January to current).

Document Submission

Implemented

On April 8, 2022 at 12:36 pm a smoke condition from the oven in the commercial kitchen at Birdsboro Lodge

132a - Monthly Fire Drill (continued)

causing the activation of the fire alarm system resulting in a full resident evacuation. Staff assigned to the home on that date responded quickly and diligently . Fire department personnel responded to the alarm without further incident. Monthly fire drills are conducted in the home as required. Post incident huddle conducted and determined that staff responded timely in successfully evacuating residents and keeping them safe during the event until an all clear was given by the fire department.

The Administrator will ensure monthly fire drills are performed and documented/recorded properly.

132g - Fire Drills Days/Times

1. Requirements

2600.

132.g. Fire drills shall be held on different days of the week, at different times of the day and night, not routinely held when additional staff persons are present and not routinely held at times when resident attendance is low.

Description of Violation

The home's last 4 fire drills were conducted on the following dates:

03/31/22, 02/28/22, 01/31/22, 12/31/22. The home is conducting their fire drills on the last day of the month only.

Plan of Correction

Do Not Accept

Going forward fire drills will be conducted in a more sporadic manner during the month to better meet the requirement.

Completion Date: 08/04/2022

Update: 08/15/2022

Who is responsible for fixing the problem and what did they do to fix it?

What action that person will take, and when that action will happen - (date).

Who will monitor ongoing compliance?

Plan of Correction

Accept

Going forward fire drills will be conducted in a more sporadic manner during the month to better meet the requirement.

The Administrator will conduct fire drills at varied times of the day and week.

An early morning, 4:55am, Fire Drill was conducted Aug. 23, 2022.

The Director of Nursing and Administrator will monitor compliance.

Completion Date: 08/24/2022

Document Submission

Implemented

Going forward fire drills will be conducted in a more sporadic manner during the month to better meet the requirement.

The Administrator will conduct fire drills at varied times of the day and week.

An early morning, 4:55am, Fire Drill was conducted Aug. 23, 2022.

The Director of Nursing and Administrator will monitor compliance.

183e - Storing Medications

1. Requirements

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

The [redacted] s belonging to resident #1 were not labeled with the date the pens were open for use. According to the manufacturer, [redacted]

Plan of Correction

Do Not Accept

An immediate training with all Birdsboro Lodge personnel responsible for medication administration on the proper storage, labeling and discarding of the [redacted] was conducted in accordance with the manufacturers instructions.

Completion Date: 05/19/2022

Update: 08/15/2022

Who is responsible for fixing the problem and what did they do to fix it?  
What action that person will take, and when that action will happen - (date).  
Who will monitor ongoing compliance?

Plan of Correction

Accept

An immediate training, 5-19-23, by the Director of Nursing, for Birdsboro Lodge personnel responsible for medication administration on the proper storage, labeling and discarding of the [redacted] was conducted. The Training was in accordance with the manufacturers instructions. The Director of Nursing and the Administrator will review the manufacturers instructions for any new medications and equipment.

Completion Date: 08/24/2022

Update: 08/30/2022

Please send proof of staff training.

Document Submission

Implemented

An immediate training, 5-19-23, by the Director of Nursing, for Birdsboro Lodge personnel responsible for medication administration on the proper storage, labeling and discarding of the [redacted] was conducted. The Training was in accordance with the manufacturers instructions. The Director of Nursing and the Administrator will review the manufacturers instructions for any new medications and equipment.