

Department of Human Services
Bureau of Human Service Licensing

June 14, 2022

[REDACTED]
WELLTOWER OPCO GROUP LLC
[REDACTED]

RE: SUNRISE OF MCCANDLESS
900 LINCOLN CLUB DRIVE
PITTSBURGH, PA, 15237
LICENSE/COC#: 44880

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/17/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *SUNRISE OF MCCANDLESS* License #: *44880* License Expiration: *12/15/2022*
Address: *900 LINCOLN CLUB DRIVE, PITTSBURGH, PA 15237*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *WELLTOWER OPCO GROUP LLC*
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *119* Waking Staff: *89*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #: [REDACTED]
Reason: *Incident* Exit Conference Date: *05/17/2022*

Inspection Dates and Department Representative

05/17/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *153* Residents Served: *72*

Secured Dementia Care Unit

In Home: *Yes* Area: *3rd Floor* Capacity: *40* Residents Served: *20*

Hospice

Current Residents: *16*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *70*
Diagnosed with Mental Illness: *1* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *47* Have Physical Disability: *0*

Inspections / Reviews

05/17/2022 - Partial

Lead Inspector: [REDACTED] Follow Up Type: *POC Submission* Follow Up Date: *06/02/2022*

06/02/2022 POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *06/15/2022*

Inspections / Reviews *(continued)*

06/14/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

23a - Activities of Daily Living Assistance

1. Requirements

2600.

23.a. A home shall provide each resident with assistance with ADLs as indicated in the resident's assessment and support plan.

Description of Violation

On [redacted] 22 at [redacted] pm, staff member A and staff member B were transferring resident #1 with use of a Hoyer lift when a strap dislodged from the sling, causing resident #1 to fall to the ground. Resident #1 was sent to the hospital and was admitted [redacted] Resident #1's most recent assessment and support plan, dated [redacted] 22, indicates the resident requires the assistance of 2 staff members to transfer in/out of bed/chair with use of a Hoyer lift.

Plan of Correction

Accept

2600.23.a

Sunrise staff member A was provided re-training on how to properly and safely use a Hoyer lift on 5/10/22 Staff member B – [redacted] was provided training on how to properly and safely use a Hoyer lift on 3-31-22 [redacted] team member was no longer providing services at the community at the time of inspection – 5/17/22 The direct care staff on the Terrace Club neighborhood will be provided retraining on how to properly and safely use a Hoyer lift beginning 5/9/22-through 6/10/22 All other direct care staff will be retrained on how to use the Hoyer equipment properly and safely beginning 5/9/22 through 6/10/22 The Hoyer lift and sling were secured in Executive Directors office following the incident on 5/7/22 until inspected for safety by the Maintenance Coordinator who completed a safety check on 5/12/22 and both sling and Hoyer were in proper working order. Upon hire and prior to performing ADL's, direct care staff is provided training on how to use the Hoyer equipment properly and safely.-The Business Office coordinator oversees this orientation process. 5/17/22 and ongoing. Upon arrival at the community for the first time, [redacted] Staff is provided with training on how to use the Hoyer equipment properly and safely. This training is monitored utilizing the established agency calendar/training binder system located at the front desk that outlines new [redacted] staff scheduled for the month and necessary first day training to be completed by Lead Care Manager. The concierge and Care Coordinators will be responsible for ensuring first day training is completed - 5/17/22 and ongoing. The Lead Care Managers will continue random spot checks through 10/31/22 at the beginning/during each shift to ensure Hoyer lift transfers are conducted properly and safely -any variances will be reported to the Care Coordinator. The Care Coordinator will also do spot checks weekly through 10/31/22. Results for both will be documented on the mechanical lift shift spot check form. If there are negative trends identified an action plan will be developed and implemented. For the next 5 months (through 10/31/22) the Care Coordinators/Designee will randomly observe 3 team members per month completing Hoyer lift transfers -documenting results on the Electronic Total Lift Competency checklist. Beginning with the 6/15/22 meeting, and for the next 5 months (through 10/31/22), during the Quality Management (Qapi) meeting, the committee will review any instances of improper Hoyer lift transfers based on the outcomes of observations, if there is a negative trend an improvement plan is developed and implemented.

23a - Activities of Daily Living Assistance (continued)

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23a - Activities of Daily Living Assistance (continued)

Completion Date: 10/31/2022

Document Submission

Implemented

2600.23.a

Sunrise staff member A was provided re-training on how to properly and safely use a Hoyer lift on 5/10/22

Staff member B – agency personal was provided training on how to properly and safely use a Hoyer lift on 3-31-22

████████████████████ ██████████ team member was no longer providing services at the community at the time of inspection – 5/17/22

The direct care staff on the Terrace Club neighborhood will be provided retraining on how to properly and safely use a Hoyer lift beginning 5/9/22-through 6/10/22

All other direct care staff will be retrained on how to use the Hoyer equipment properly and safely beginning 5/9/22 through 6/10/22

The Hoyer lift and sling were secured in Executive Directors office following the incident on 5/7/22 until inspected

23a - Activities of Daily Living Assistance (continued)

for safety by the Maintenance Coordinator who completed a safety check on 5/12/22 and both sling and Hoyer were in proper working order.

Upon hire and prior to performing ADL's, direct care staff is provided training on how to use the Hoyer equipment properly and safely.-The Business Office coordinator oversees this orientation process. 5/17/22 and ongoing.

Upon arrival at the community for the first time, [REDACTED] Staff is provided with training on how to use the Hoyer equipment properly and safely. This training is monitored utilizing the established [REDACTED] calendar/training binder system located at the front desk that outlines new [REDACTED] staff scheduled for the month and necessary first day training to be completed by Lead Care Manager. The concierge and Care Coordinators will be responsible for ensuring first day training is completed - 5/17/22 and ongoing.

The Lead Care Managers will continue random spot checks through 10/31/22 at the beginning/during each shift to ensure Hoyer lift transfers are conducted properly and safely -any variances will be reported to the Care Coordinator. The Care Coordinator will also do spot checks weekly through 10/31/22. Results for both will be documented on the mechanical lift shift spot check form. If there are negative trends identified an action plan will be developed and implemented.

For the next 5 months (through 10/31/22) the Care Coordinators/Designee will randomly observe 3 team members per month completing Hoyer lift transfers -documenting results on the Electronic Total Lift Competency checklist. Beginning with the 6/15/22 meeting, and for the next 5 months (through 10/31/22), during the Quality Management (Qapi) meeting, the committee will review any instances of improper Hoyer lift transfers based on the outcomes of observations, if there is a negative trend an improvement plan is developed and implemented.

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