

Department of Human Services  
Bureau of Human Service Licensing

November 1, 2022

[REDACTED]  
NIPPENOSE VALLEY VILLAGE INC  
7190 SOUTH STATE ROUTE 44 HWY  
WILLIAMSPORT, PA, 17701

RE: NIPPENOSE VALLEY VILLAGE  
7190 SOUTH STATE ROUTE 44 HWY  
WILLIAMSPORT, PA, 17701  
LICENSE/COC#: 22670

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/17/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

**Facility Information**

Name: *NIPPENOSE VALLEY VILLAGE* License #: *22670* License Expiration: *06/03/2023*  
Address: *7190 SOUTH STATE ROUTE 44 HWY, WILLIAMSPORT, PA 17701*  
County: *LYCOMING* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *NIPPENOSE VALLEY VILLAGE INC*  
Address: *7190 SOUTH STATE ROUTE 44 HWY, WILLIAMSPORT, PA, 17701*  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *1 1* Date: *10/05/2016* Issued By: *Central Keystone*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *39* Working Staff: *29*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
Reason: *Renewal* Exit Conference Date: *05/17/2022*

**Inspection Dates and Department Representative**

*05/17/2022 On Site Ryan Yankowy*

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *59* Residents Served: *32*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *32*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *7* Have Physical Disability: *0*

**Inspections / Reviews**

**05/17/2022 - Full**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/18/2022*

07/17/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 10/10/2022

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 07/25/2022

11/01/2022 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/10/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

## 187c - Refusal of Medication

## 1. Requirements

2600.

187.c. If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

## Description of Violation

Resident #1 refused [REDACTED] on [REDACTED], [REDACTED] and [REDACTED]/22. The doctor was not notified regarding the refusals.

## POC Submission

Accept

Immediately upon being notified by the licensing inspector of this violation on 5/17/22, the Director of Nursing notified the doctor of the resident's refusal. She also asked that this be switched to PRN as the resident does feel the need to have it as frequently as prescribed.

Staff were immediately re-educated on 5/17/22 on medication refusals including the proper procedures to follow should a resident refuse a medication (see attachment.)

The Director of Nursing and the Administrator met with our pharmacy provider to discuss if there was a way for us to review refusals in their E-MAR program. The pharmacist showed us how to pull up a report to review refusals. The Director of Nursing will review this weekly and double check that the proper procedures were followed.

Licensee's Proposed Overall Completion Date: 06/15/2022

## Document Submission

Implemented ([REDACTED] - 11/01/2022)

Immediately upon being notified by the licensing inspector of this violation on 5/17/22, the Director of Nursing notified the doctor of the resident's refusal. She also asked that this be switched to PRN as the resident does feel the need to have it as frequently as prescribed.

Staff were immediately re-educated on 5/17/22 on medication refusals including the proper procedures to follow should a resident refuse a medication (see attachment.)

The Director of Nursing and the Administrator met with our pharmacy provider to discuss if there was a way for us to review refusals in their E-MAR program. The pharmacist showed us how to pull up a report to review refusals. The Director of Nursing will review this weekly and double check that the proper procedures were followed.

## Part 2.

The community utilizes a web-based computer system call Point Click Care-Quick I- Mar electronic system for medication administration.

Daily Quick Mar/ I-Mar audits are completed by utilizing the Quick Mar/I-Mar web based technology; by pulling up the exception report in the Quick Mar /I-Mar system enables the DON and or the administrator to see if any medications refusals have been documented and to verify that the nursing staff have updated the PCP.

Quick Mar/I-Mar Exception report/Audits are completed daily throughout the week and then the Quick Mar/I-Mar exceptions report is completed each Monday for any exceptions that may have occurred over the weekend to ensure that the PCP has been updated on any refusals that have occurred over the weekend and to address with the physician any needs of the resident relating the the medication refusal.

**187c - Refusal of Medication (continued)**

*Additionally: We have initiated a medication refusal sheet that is attached; in which nursing (med techs) complete when a medication is refused and faxed to the PCP for review. This also provides paper documentation of notification to the PCP. The DON and or the administrator reviews all medication refusal sheets daily throughout the week and then on Mondays to address any needs of the resident served within the community*

**Licensee's Proposed Overall Completion Date: 10/10/2022**