

Department of Human Services  
Bureau of Human Service Licensing

March 15, 2022

[REDACTED]  
READING AID II OPCO LLC  
[REDACTED]  
[REDACTED]

RE: MAIDENCREEK PLACE  
105 DRIES ROAD  
READING, PA, 19605  
LICENSE/COC#: 22658

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/11/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Anne Graziano

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: MAIDENCREEK PLACE License #: 22658 License Expiration: 05/15/2022  
Address: 105 DRIES ROAD, READING, PA 19605  
County: BERKS Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: 6109267600 Email: [REDACTED]

**Legal Entity**

Name: READING AID II OPCO LLC  
Address: 330 N WABASH AVENUE, SUITE 3700, CHICAGO, IL, 60611  
Phone: 6109267600 Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 10/01/2004 Issued By: L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 48 Waking Staff: 36

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: Incident Exit Conference Date: 05/11/2021

**Inspection Dates and Department Representative**

05/11/2021 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 75 Residents Served: 45

**Secured Dementia Care Unit**

In Home: No Area: Capacity: Residents Served:

**Hospice**

Current Residents: 1

**Number of Residents Who:**

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 45  
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
Have Mobility Need: 3 Have Physical Disability: 1

**Inspections / Reviews**

05/11/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/18/2021

Inspections / Reviews (*continued*)

06/21/2021 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *06/28/2021*

03/15/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

## 42c - Treatment of Residents

### 1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

#### Description of Violation

*On 4/29/2021 at approximately 5pm staff person A did not treat resident #1 with dignity and respect. Staff person A told resident #1 "you're not leaving here ever".*

#### Plan of Correction

**Accept**

*Resident #1 did not suffer negative effects from this finding.*

*Staff person A is no longer employed by the community.*

*On 5/18/2021 the Executive Director re-educated staff and management on 55PA code 2600.42c, Treating Residents with Dignity and Respect (Exhibit #1)*

*On 4/30/2021, The Executive Director and/or designee interviewed current residents, querying each resident if they have been treated with dignity and respect. No further instances or events were identified through interview process. The Executive Director and/or designee will interview 5 random residents weekly for four weeks, biweekly for four weeks, then monthly for one month, to validate that residents are being treated with dignity and respect. The QI committee will determine whether continued resident interviews are necessary based on three consecutive months of compliance. Monitoring will be on-going. (Exhibit #2)*

**Completion Date:** 06/18/2021

**Update:** 06/21/2021

*Upon Resubmission of the Plan of Correction the Adm will verify that the documentation for training of staff has been submitted.*

AG, 6-21-21

#### Document Submission

**Implemented**

*Attached is the documentation for ongoing compliance and staff training.*