

Department of Human Services
Bureau of Human Service Licensing

November 10, 2022

[REDACTED]
COUNTRY MANOR PCH LP
111 ALTMAYER DRIVE
KITTANNING, PA, 16201

RE: COUNTRY MANOR
111 ALTMAYER DRIVE
KITTANNING, PA, 16201
LICENSE/COC#: 44629

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/05/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: COUNTRY MANOR License #: 44629 License Expiration: 03/21/2023
Address: 111 ALTMAYER DRIVE, KITTANNING, PA 16201
County: ARMSTRONG Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: COUNTRY MANOR PCH LP
Address: 111 ALTMAYER DRIVE, KITTANNING, PA, 16201
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 06/20/1996 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 44 Waking Staff: 33

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 05/05/2022

Inspection Dates and Department Representative

05/05/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 50 Residents Served: 41

Secured Dementia Care Unit

In Home: No	Area:	Capacity:	Residents Served:
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Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 8	Are 60 Years of Age or Older: 37
Diagnosed with Mental Illness: 10	Diagnosed with Intellectual Disability: 2
Have Mobility Need: 3	Have Physical Disability: 0

Inspections / Reviews

05/05/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/06/2022

Inspections / Reviews (*continued*)

07/19/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/25/2022

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/21/2022

08/23/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/25/2022

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 08/30/2022

11/10/2022 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/25/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [redacted]/22, at 1 [redacted] p.m., Pennsylvania State Police responded to the home for a report of a missing resident. However, the home failed to report this incident to the Department.

POC Submission

Accept

Policies and procedures have been handed out to all staff and posted in the building. This to include what is reportable and the steps that should be followed.

Licensee's Proposed Overall Completion Date: 06/16/2022

Implemented ([redacted] - 11/10/2022)

183b - Meds and Syringes Locked

2. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

At [redacted] p.m., the home's medication cart was unlocked, unattended and accessible for approximately 10 minutes. The medication cart contained multiple resident's prescribed medications to include: resident #2's [redacted] tablets and resident #2's [redacted] tablets.

POC Submission

Accept ([redacted] - 08/23/2022)

Mandatory updated refresher training will be provided to all staff on the safety and procedures of medication Administration. Administrator or designee will do random checks daily or weekly to ensure all medications are being kept locked in the proper procedure.

Licensee's Proposed Overall Completion Date: 07/21/2022

Implemented ([redacted] - 11/10/2022)

187c - Refusal of Medication

3. Requirements

2600.

187.c. If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

Description of Violation

On multiple dates to include: [redacted]/22, [redacted] 22, [redacted]/22, [redacted]/22, and [redacted]/22 - [redacted]/22, resident #1, was not administered [redacted] prescribed [redacted]. The home documented on the resident #1's April 2022 Medication Administration Record (MAR) that the resident refused the medication; however, the home failed to report the refusal to the prescribing physician.

187c - Refusal of Medication (continued)

On [redacted] 22, resident #1, was not administered [redacted] prescribed [redacted]. The home documented on the resident #1's April 2022 MAR that the resident refused the medication; however, the home failed to report the refusal to the prescribing physician.

On [redacted] /22, resident #1, was not administered [redacted] prescribed [redacted]. The home documented on the resident #1's April 2022 MAR that the resident refused the medication; however, the home failed to report the refusal to the prescribing physician.

On [redacted] /22, [redacted] 22, and [redacted] /22, resident #1, was not administered [redacted] prescribed [redacted]. The home documented on the resident #1's April 2022 MAR that the resident refused the medication; however, the home failed to report the refusal to the prescribing physician.

POC Submission

Directed [redacted] - 08/23/2022)

New policy on medication administration refusal will go into effect immediately please see attached. Any resident refusing a medication twice in a row the physician will be notified immediately and it will be documented in the EMAR.

DIRECTED PLAN:

By 8/31/22: All staff persons will be educated on the home's policy and procedure for medication refusals. Documentation of the education shall be kept. [redacted] 8/23/22

At least weekly: A designated staff person who is qualified to administer medications will check resident medication administration records (MARs) to ensure the home's policy on medication refusals is being followed and that refusals are documented in the resident's records and reported to the prescriber within 24 hours. JW
8/23/22

Directed Completion Date: 07/21/2022

Implemented [redacted] - 11/10/2022)