

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

December 7, 2022

[REDACTED]  
EMBASSY DARLINGTON LLC  
[REDACTED]

RE: LAKEVIEW PERSONAL CARE  
498 LISBON ROAD  
DARLINGTON, PA, 16115  
LICENSE/COC#: 45161

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/28/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

Name: LAKEVIEW PERSONAL CARE License #: 45161 License Expiration: 06/21/2022  
 Address: 498 LISBON ROAD, DARLINGTON, PA 16115  
 County: BEAVER Region: WESTERN

## Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

## Legal Entity

Name: EMBASSY DARLINGTON LLC  
 Address: 25201 CHARGRIN BLVD, SUITE 190, BEACHWOOD, OH, 44122  
 Phone: [REDACTED] Email: [REDACTED]

## Certificate(s) of Occupancy

Type: C-2 LP Date: 03/22/1983 Issued By: L&I

## Staffing Hours

Resident Support Staff: Total Daily Staff: 69 Waking Staff: 52

## Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Incident Exit Conference Date: 04/28/2022

## Inspection Dates and Department Representative

04/28/2022 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 92 Residents Served: 58

## Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

## Hospice

Current Residents: 3

## Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 57  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 11 Have Physical Disability: 0

## Inspections / Reviews

## 04/28/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/02/2022

## 07/26/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 11/30/2022  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/28/2022

Inspections / Reviews (*continued*)

## 11/21/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/30/2022

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 11/30/2022

## 12/07/2022 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/30/2022

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 187d - Follow Prescriber's Orders

## 1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

## Description of Violation

Resident #1 is prescribed Tagamet 400mg, take 1 tablet by mouth daily. However, this medication was not administered to the resident on 4/25/22, 4/26/22, 4/27/22, and 4/28/22 because the medication was not available in the home.

## POC Submission

Accept (JW - 11/21/2022)

Resident #1 medication was obtained from the pharmacy on 4/28/22. The Wellness Director (██████████) is performing audits of the med carts, checking all new orders for to ensure prompt delivery. Upon admission the Wellness Director will review all medications with families to ensure that all medications that are prescribed are available in the community. If the medication is not available the Wellness Director will contact the residents physician and have a new order written so that the medication can be picked up locally until the regular delivery can be made.

Licensee's Proposed Overall Completion Date: 11/07/2022

Implemented (JG - 12/07/2022)

## 201 - Positive Interventions

## 2. Requirements

2600.

201. Safe Management Techniques - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

## Description of Violation

On ██████████, at approximately 11:30 a.m., resident #1 asked resident #2 for a hug, and the resident #1 reached around resident #2's left side and grabbed his/her left breast. Resident #1 then asked to touch resident #2's between the legs. Resident #2 reported the interaction to the home's staff and asked the home to call the police. The police responded to the home on ██████████, and again on ██████████, for harassment from resident #1 toward resident #2 and told the home to keep the residents apart.

Additionally, on ██████████, and ██████████, resident #1 continued to stare at resident #2 in the hallway outside of resident #2's bedroom and in the resident dining room. Resident #1 also blocked the passage of resident #2 in the hallway on multiple occasions. Resident #2 felt uncomfortable and intimidated by resident #1. The home has not implemented positive interventions to modify or eliminate resident #1's behavior.

## POC Submission

Accept (JW - 11/21/2022)

On 4/13/22 the Administrator (██████████) sat down privately with resident #1 and discussed with ██████████ about ██████████ behaviors toward resident #2. Resident #1 was instructed to stay away from resident #2 as ██████████ feels uncomfortable being near ██████████. ██████████ also asked ██████████ not to have any verbal contact with ██████████. ██████████ told resident #1 that ██████████ is not in any kind of trouble but that ██████████ needs to follow the rules of the community.

On 4/13/22 ██████████ sat down privately with resident #2 and told ██████████ that I had a discussion with resident #1 and asked ██████████ to stay away from ██████████ and to not have any type of contact with ██████████. ██████████ asked ██████████ if she wanted any type of

**201 - Positive Interventions (continued)**

counseling and [REDACTED] refused. All staff have been instructed to keep an eye on both resident #1 and resident #2 to ensure that there are not any problems. [REDACTED] the administrator have been visiting resident #2 on a daily basis to check to see if [REDACTED] is doing ok and offering any support that [REDACTED] may need. There have not been any incidents reported to me by residents #2 to date. We are having continued daily visits with the residents #1 & #2. All staff have been alerted to maintain a sharp eye out for any altercations with the residents. The Administrator and the Wellness Director will discuss any incidents that may occur and take appropriate actions.

Licensee's Proposed Overall Completion Date: 11/07/2022

*Implemented (JG - 12/07/2022)*

**225c - Additional Assessment****3. Requirements**

2600.

225.c. The resident shall have additional assessments as follows:

2. If the condition of the resident significantly changes prior to the annual assessment.

**Description of Violation**

Resident #1's assessment, dated [REDACTED] does not include behaviors to include sexually inappropriate incident with resident #2, nor supervision for this behavior.

**POC Submission**

*Directed (JW - 11/21/2022)*

Resident #1 Support Plan was amended on [REDACTED] to reflect the residents behaviors and include the sexually inappropriate incident with resident #2 and the required supervision for [REDACTED] behavior. (See Attached) We are having continued daily visits with the residents #1 & #2. All staff have been alerted to maintain a sharp eye out for any altercations with the residents. The Administrator and the Wellness Director will discuss any incidents that may occur and take appropriate actions.

**DIRECTED PLAN:**

By 11/21/22: The administrator or designee will review all current resident assessments to ensure they are timely and reflect all current resident needs. JW 11/21/22

Directed Completion Date: 11/07/2022

*Implemented (JG - 12/07/2022)*