

Department of Human Services
Bureau of Human Service Licensing

June 2, 2022

[REDACTED], CEO
[REDACTED]
[REDACTED]
[REDACTED]

RE: CHAPEL POINTE AT CARLISLE
770 SOUTH HANOVER STREET
CARLISLE, PA, 17013
LICENSE/COC#: 34337

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/26/2022, 04/27/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *CHAPEL POINTE AT CARLISLE* License #: *34337* License Expiration: *06/03/2023*
Address: *770 SOUTH HANOVER STREET, CARLISLE, PA 17013*
County: *CUMBERLAND* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *THE ALLIANCE HOME OF CARLISLE, PA, INC.*
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *09/12/2014* Issued By: *Borough of Carlisle*
Type: *I-2* Date: *02/28/2018* Issued By: *Borough of Carlisle*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *43* Waking Staff: *32*

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal* Exit Conference Date: *04/27/2022*

Inspection Dates and Department Representative

04/26/2022 - On-Site: [REDACTED]
04/27/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *61* Residents Served: *33*

Secured Dementia Care Unit

In Home: *Yes* Area: *Garden View* Capacity: *12* Residents Served: *10*

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *33*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *10* Have Physical Disability: *0*

Inspections / Reviews

04/26/2022 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *05/13/2022*

Inspections / Reviews (*continued*)

05/16/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *05/23/2022*

05/17/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *06/03/2022*

06/02/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

183d - Prescription Current

1. Requirements

2600.

183.d. Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home.

Description of Violation

On 4/27/2022, [redacted] prescribed for Resident #3, was in the home's medication cart in the Secured Dementia Care Unit (SDCU); however, the medication was discontinued on 4/1/2022.

Plan of Correction

Accept

On April 27, 2022, the expired [redacted] cream prescribed for Resident #3 was discarded by the Personal Care Nurse. On or before, May 13, 2022, all Personal Care Licensed nurses and med techs will be re-educated by the Nursing Supervisor, or Personal Care Administrator, on the requirement that "All expired medication (includes prescription, OTC, sample and CAM) should be removed from the medication cart upon expiration and discarded." A copy of the staff education document is attached. All new Personal Care licensed nurses and med techs will receive the same education upon hire or as a part of the medication administration course. Beginning on Friday, May 20, 2022, the RN Supervisor or the Personal Care Nurse will perform a weekly audit of medication carts and the medication refrigerator. A log sheet will be completed with date of audit and name of staff person doing the audit. Staff will be required to sign and date that they received and understood the education. A copy of the cart audit log is attached.

Completion Date: 05/20/2022

Document Submission

Implemented

Steps are in progress. Education and a cart audit performed on 5/20/2022 attached.

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

12. Diagnosis or purpose for the medication, including pro re nata (PRN).

Description of Violation

Resident #3 is prescribed [redacted]. However, Resident's #3's medication administration record does not indicate the diagnosis or purpose for the medication.

Plan of Correction

Accept

The medication missing a diagnosis or purpose was immediately corrected to add the diagnosis or purpose on April 27, 2022, by the Personal Care Nurse. On or before, May 13, 2022, all Personal Care Licensed nurses and med techs will be re-educated by the Nursing Supervisor, or Personal Care Administrator, on the requirement that there must be a diagnosis or purpose listed on each medication that is administered. A copy of the staff education document is attached. All new Personal Care licensed nurses and med techs will receive the same education upon hire or as a part of the medication administration course. Beginning on May 16, 2022, a report will be run weekly by the RN Supervisor or Personal Care Nurse to identify any order missing a diagnosis or purpose. Staff will be required to sign and date that they received and understood the education.

Completion Date: 05/16/2022

Document Submission

Implemented

Steps are in progress. Education and a report to identify missing diagnosis or purpose run on 5/16/2022 is attached.

187b - Date/Time of Medication Admin.

1. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident #3 is prescribed [REDACTED]. Resident #3's medication administration record does not include the initials of the staff person who administered the above medications on 4/18/22 and 4/20/22 at 8:00 PM.

Plan of Correction

Accept

Nursing supervisor provided verbal education to the staff member that missed the documentation of the medication administration on May 2, 2022. On or before, May 13, 2022, all Personal Care Licensed nurses and med techs will be re-educated by the Nursing Supervisor, or Personal Care Administrator, on the documentation requirements for medication administration. A copy of the staff education document is attached. All new Personal Care licensed nurses and med techs will receive the same education upon hire or as a part of the medication administration course. Beginning on May 16, 2022, a weekly report will be run by the Nursing Supervisor or Personal Care Nurse to identify any missed medication administration documentation. Staff will be required to sign and date that they received and understood the education.

Completion Date: 05/16/2022

Document Submission

Implemented

Steps in progress. Education and a report run on 5/16/2022 to identify missing documentation for medication administration is attached.

224a - Preadmission Screen Form

1. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident #2's preadmission screening form, dated [REDACTED], does not include a determination that the needs of the resident can be met by the services provided by the home.

Plan of Correction

Accept

The preadmission screening was corrected on April 26, 2022, by the Personal Care Administrator to reflect that the facility has the ability to meet the resident's needs. On or before, May 13, 2022, all those responsible for completing the preadmission screening form will be re-educated by the Nursing Supervisor or Personal Care Administrator, on the required field that need completed on the preadmission screening form. A copy of the staff education document is attached. Staff will be required to sign and date that they received and understood the education. The Personal Care Administrator will review all the preadmission screening forms on May 16, 2022 to ensure that all required fields are completed. Ongoing, the Personal Care Administrator or RN Supervisor will review each preadmission screening form to ensure all required fields are completed.

Completion Date: 05/16/2022

224a - Preadmission Screen Form (*continued*)**Document Submission****Implemented**

Steps in progress. Education and a Preadmission Screening form audit performed on 5/16/22 is attached.

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On 4/27/22, the [REDACTED] for Resident #1 was not dated when opened, per manufacturer's instructions, to ensure it was not used beyond the expiration date.

Repeated Violation-1/28/2020, et al

Plan of Correction**Accept**

On April 27, 2022, the [REDACTED] for Resident #1 was discarded by the Personal Care Charge Nurse. On or before, May 13, 2022, all Personal Care Licensed nurses and med techs will be re-educated by the Nursing Supervisor, or Personal Care Administrator, on the requirement that "All insulin is to be dated when opened and any open and undated insulin must be discarded. A copy of the staff education document is attached. Staff will be required to sign and date that they received and understood the education. All new Personal Care licensed nurses and med techs will receive the same education upon hire or as a part of the medication administration course. Beginning on Friday, May 20, 2022, the RN Supervisor or the Personal Care Nurse will perform a weekly audit of medication carts and the medication refrigerator. A log sheet will be completed with date of audit and name of staff person doing the audit. A copy of the cart audit log is attached.

Completion Date: 05/20/2022

Document Submission**Implemented**

Steps in progress. Education and a cart audit performed on 5/20/22 is attached.