

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

December 12, 2022

[REDACTED], ADMINISTRATOR  
TAYLORS PERSONAL CARE HOME LLC  
[REDACTED]  
[REDACTED]

RE: TAYLOR'S PERSONAL CARE HOME  
2113-15 WEST HUNTING PARK AVE  
PHILADELPHIA, PA, 19140  
LICENSE/COC#: 13854

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/26/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** TAYLOR'S PERSONAL CARE HOME      **License #:** 13854      **License Expiration:** 12/20/2022  
**Address:** 2113 15 WEST HUNTING PARK AVE, PHILADELPHIA, PA 19140  
**County:** PHILADELPHIA      **Region:** SOUTHEAST

## Administrator

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

## Legal Entity

**Name:** TAYLORS PERSONAL CARE HOME LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]

## Certificate(s) of Occupancy

**Type:** Other      **Date:** 01/14/2009      **Issued By:** City of Philadelphia

## Staffing Hours

**Resident Support Staff:** 0      **Total Daily Staff:** 32      **Waking Staff:** 24

## Inspection Information

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 04/26/2022

## Inspection Dates and Department Representative

04/26/2022 On Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 37      **Residents Served:** 32

## Secured Dementia Care Unit

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

## Hospice

**Current Residents:** 0

## Number of Residents Who:

**Receive Supplemental Security Income:** 28      **Are 60 Years of Age or Older:** 14  
**Diagnosed with Mental Illness:** 32      **Diagnosed with Intellectual Disability:** 3  
**Have Mobility Need:** 0      **Have Physical Disability:** 0

## Inspections / Reviews

## 04/26/2022 - Partial

**Lead Inspector:** [REDACTED]      **Follow Up Type:** POC Submission      **Follow Up Date:** 05/22/2022

Inspections / Reviews *(continued)*

12/09/2022 POC Submission

Submitted By: [REDACTED] Date Submitted: 05/13/2022

Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 12/14/2022

12/12/2022 Document Submission

Submitted By: [REDACTED] Date Submitted: 12/12/2022

Reviewer: [REDACTED] Follow Up Type: Not Required

## 5a1 - DHS Access

**1. Requirements**

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

1. Agents of the Department.

**Description of Violation**

On 04/26/2022, at 9:00 a.m., a Department agent requested access to Taylor's Personal Care Home. Staff person A denied access to the Department agent to the facility because [REDACTED] was mopping the floors, which were wet.

**POC Submission****Accept***a) Access to Home -Residents Records*

In the future homes administrator [REDACTED] will ensure that department of BHSL Representatives will have immediate access to the Home (PCH) and Residents Records. The administrator has given the home's Supervisor [REDACTED] and Manager [REDACTED] a set of keys to the office. So in the event representatives from the Department BHSL needs immediate access to the home and residents records the homes supervisor /manager will be able to grant access on the spot. [REDACTED] lives less than 15 minutes away from the home. The home has created written polices and procedures allowing representatives from BHSL immediate access to the home, resident and residents records.

All DCS were educated regarding mandatory access upon request by the Department of BHSL Representatives by the home's administrator [REDACTED]. The home's (PCH) Administrator [REDACTED] is now requiring that this violation be included in new DCS- Employee hire orientation.

Administrator (TTB) has re-educate and trained ALL DCS on the importance regulation 2600.5(a)(1) – that the administrator, designee s and ALL DCS shall provide, upon request, immediate access to the home, the residents, and records to Representatives of the Department BHS. Administrator will continue to work with DCS by monitoring (role-playing) and giving scenarios that will give a clearer understanding why immediate access is a part of the RCG. In-service education is undergone by all employees on an annual basis.

These steps were completed on: April 27,2022

**PRIMARY BENEFIT:**

- To stay in compliance with the BHSL Regulatory Compliance Guide 55 PA Code. Chapter§2600
- Allows the Department of BHSL to measure compliance with all regulations.
- Provides advocates with the access necessary to protect the Rights of Residents with Disabilities
- Allows Area Agency on Aging the ability to fulfill their legal mandate to protect All Residents in the PCH.
- Provides Ombudsmen with the access necessary to promote and protect Residents Rights.
- Allows service organization to provide information to Residents who may benefit from their services, and allows the home to ensure compliance with Regulatory Compliance Guide (RCG) §2600.

Licensee's Plan Completion Date: 05/13/2022

Implemented [REDACTED] - 12/12/2022)

## 227g -Support Plan Signatures

**2. Requirements**

2600.

227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

227g -Support Plan Signatures (continued)

Description of Violation

On [redacted], resident 1 took part in the development of [redacted] support plan. The resident, however, did not sign the support plan; it was marked as unable to sign, but the resident signed the home contract on [redacted].  
On [redacted], resident 2 took part in the development of her support plan. The resident, however, did not sign the support plan; it was marked as unable to sign, but the resident signed the home contract on [redacted].

POC Submission

Accept

(227.g) Support Plan Signatures

In the future homes administrator [redacted] and the home's designee will ensure that all residents RASPS are signed and dated in its entirety after initial completion. On 4/26/22 A complete audit on the home's residents RASPS were reviewed to determine if any other residents RASPS were found to be affected by deficient practice. No other residents RASPS were discovered at that time. Audit was completed by the home's administrator and designee. The home's administrator has created polices and procedures to prevent reaccurance of a repeate vilolation. Measures to prevent recurrance of repeat violation the home's administrator and designee will complete a monthly audit on ALL Residents RASPS, Records and new admissions into the home.

Corrective actions monitoring residents RASPS will be monitored by the home's administrator [redacted] - [redacted] /or designee. Compliance completion date: The systemic changes will be completed by 4/26/22

PRIMARY BENEFIT:

- To stay in compliance with the BHSL Regulatory Compliance Guide 55 PA Code. Chapter§2600.
- Having a resident and/or designated person participate in the development and implementation of the support plan helps to provide crucial detailed information about the specific resident which can assist the home in developing a specific plan as to how it will meet the needs of the resident identified in the assessment.
- Having individuals who participate in the development of the support plan sign and date the support plan provides a record of who participated in the development of the support plan for future reference purposes.
- Ensures that the staff responsible for meeting a resident's needs is aware of the plan to meet those needs.
- Giving a copy of the support plan to the resident and the resident's designated person makes the persons aware of the plan showing how the home will meet the needs of the resident identified in the assessment.

Licensee's Plan Completion Date: 05/06/2022

Implemented [redacted] - 12/12/2022)