

Department of Human Services
Bureau of Human Service Licensing

August 3, 2022

[REDACTED]

AM PM PERSONAL CARE HOME, INC.
555 ADRIAN ROAD, PO BOX 123
DELANCEY, PA, 15733

RE: AM/PM PERSONAL CARE HOME
P.O. BOX 123,555 ADRIAN ROAD
DELANCEY, PA, 15733
LICENSE/COC#: 40736

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/15/2022, 04/18/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Jason Williams

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *AM/PM PERSONAL CARE HOME* License #: *40736* License Expiration: *09/23/2022*
Address: *P.O. BOX 123,555 ADRIAN ROAD, DELANCEY, PA 15733*
County: *JEFFERSON* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: *8149392676* Email: [REDACTED]

Legal Entity

Name: *AM PM PERSONAL CARE HOME, INC.*
Address: *555 ADRIAN ROAD, PO BOX 123, DELANCEY, PA, 15733*
Phone: *8149392676* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *02/25/1997* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *25* Waking Staff: *19*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *04/18/2022*

Inspection Dates and Department Representative

04/15/2022 - On-Site: [REDACTED]
04/18/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *32* Residents Served: *23*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *1* Are 60 Years of Age or Older: *23*
Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *2* Have Physical Disability: *0*

Inspections / Reviews

04/15/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *05/16/2022*

Inspections / Reviews *(continued)*

05/25/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*

Follow-Up Date: *05/27/2022*

06/02/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *06/10/2022*

08/03/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42s - Privacy

1. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

On 4/15/22, resident #1 had a camera with video and audio capability turned on in the resident's bedroom that allows resident and staff communication to be heard.

Plan of Correction

Accept

The camera was purchased and installed by Resident #1's [REDACTED]. [REDACTED] was not aware that the camera had audio capacity or that since the [REDACTED] installed it, that [REDACTED] could remove it. Resident #1 has since moved into [REDACTED] home and the [REDACTED] took the camera. In the future, [REDACTED] make sure that no camera's are installed in any resident room.

All staff will be educated regarding regulations regarding 42S (above) -specifically that cameras are not permitted in resident rooms. Any incoming resident (and families) will also be educated regarding this issue, and Day to Day Manager will monitor upon admission.

Directed Plan:

Staff education shall include that residents may install "hidden cameras" in private rooms without the home's knowledge, and that audio monitoring in any location on the grounds of the home is prohibited. Documentation of the education shall be kept. JW 6/2/22

Completion Date: 05/31/2022

Document Submission

Implemented

The camera was purchased and installed by Resident #1's [REDACTED]. [REDACTED] was not aware that the camera had audio capacity or that since the [REDACTED] installed it, that [REDACTED] could remove it. Resident #1 has since moved into [REDACTED] home and the [REDACTED] took the camera. In the future, [REDACTED] will make sure that no camera's are installed in any resident room.

All staff will be educated regarding regulations regarding 42S (above) -specifically that cameras are not permitted in resident rooms, AND THAT RESIDENTS MAY INSTALL "HIDDEN CAMERAS" IN PRIVATE ROOMS WITHOUT THE HOME'S KNOWLEDGE, AND THAT AUDIO MONITORING IN ANY LOCATION ON THE GROUNDS OF THE HOME IS PROHIBITED. (PLEASE SEE ATTACHED MEMO TO STAFF) Any incoming resident (and families) will also be educated regarding this issue, and Day to Day Manager will monitor upon admission.

Directed Plan:

Staff education shall include that residents may install "hidden cameras" in private rooms without the home's knowledge, and that audio monitoring in any location on the grounds of the home is prohibited. Documentation of the education shall be kept. JW 6/2/22

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

187d - Follow Prescriber's Orders (continued)

Description of Violation

Resident #1 is prescribed Ensure, 1 can twice a day at 11:00 am and 8:00 pm. However, resident #1 was not administered the Ensure on multiple days and times due to the family's request to withhold:

- 4/2/22 at 8:00 pm.
- 4/4/22 at 8:00 pm.
- 4/5/22 at 1100 am.
- 4/6/22 at 11:00 am.
- 4/8/22 at 11:00 am.
- 4/12/22 at 11:00 am.
- 4/14/22 at 8:00 pm.

Plan of Correction**Accept**

Resident #1 was not prescribed ensure by a medical doctor. The resident's [REDACTED], suggested that [REDACTED] should be administered Ensure at 11:00am and 8:00pm if [REDACTED] did not eat [REDACTED] meals. Day to Day Manager, [REDACTED] had the pharmacy add the Ensure to the MAR so that staff could administer, if needed. Therefore, "withheld due to family request" on the above listed dates, was staff adhering to family request, rather than a denial of a physician order.

Completion Date: 05/01/2022

Document Submission**Implemented**

Resident #1 was not prescribed ensure by a medical doctor. The resident's [REDACTED], suggested that [REDACTED] should be administered Ensure at 11:00am and 8:00pm if [REDACTED] did not eat [REDACTED] meals. Day to Day Manager, [REDACTED] had the pharmacy add the Ensure to the MAR so that staff could administer, if needed. Therefore, "withheld due to family request" on the above listed dates, was staff adhering to family request, rather than a denial of a physician order.

225c - Additional Assessment

1. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

1. Annually.
2. If the condition of the resident significantly changes prior to the annual assessment.
3. At the request of the Department upon cause to believe that an update is required.

Description of Violation

Resident #1's assessment, dated [REDACTED] does not include the resident's need for assistance with drinking and behavioral or cognitive needs, to include physically hitting and biting of staff and yelling and swearing at staff and residents which has caused the home to issue a 30 day notice on 4/5/22.

Plan of Correction**Accept**

The assessment for Resident #1 was updated effective [REDACTED] and a copy is attached.

[REDACTED] am not able to attach the updated assessment at this time for some reason. [REDACTED] will return to this site and attempt to upload it again.

225c - Additional Assessment (continued)

Day to Day Manager will be educated on updating assessments as resident's status changes. Day to Day Manager and Administrator will develop a checklist for monthly checks of all resident assessments.

Completion Date: 05/31/2022

Document Submission**Implemented**

The assessment for Resident #1 was updated effective [REDACTED] and a copy is attached.

[REDACTED] am not able to attach the updated assessment at this time for some reason. [REDACTED] will return to this site and attempt to upload it again.

Day to Day Manager was educated on 4/15/22 on updating assessments as resident's status changes. Day to Day Manager and Administrator will audit all assessments at the beginning of each month to assure accuracy and completion,