

Department of Human Services
Bureau of Human Service Licensing

May 6, 2022

[REDACTED]
BH BRIGHTVIEW EAST NORRITON OPCO LLC
300 EAST GERMANTOWN PIKE
EAST NORRITON, PA, 19401

RE: BRIGHTVIEW EAST NORRITON
300 EAST GERMANTOWN PIKE
EAST NORRITON, PA, 19401
LICENSE/COC#: 14075

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/13/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Shawn Parker

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *BRIGHTVIEW EAST NORRITON* License #: *14075* License Expiration: *07/31/2022*
Address: *300 EAST GERMANTOWN PIKE, EAST NORRITON, PA 19401*
County: *MONTGOMERY* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: *610-239-7700* Email: [REDACTED]

Legal Entity

Name: *BH BRIGHTVIEW EAST NORRITON OPCO LLC*
Address: *300 EAST GERMANTOWN PIKE, EAST NORRITON, PA, 19401*
Phone: *610-239-7700* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *102* Waking Staff: *77*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *04/13/2022*

Inspection Dates and Department Representative

04/13/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *90* Residents Served: *62*

Secured Dementia Care Unit

In Home: *Yes* Area: *Wellsping* Capacity: *24* Residents Served: *19*

Hospice

Current Residents: *6*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *61*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *1*
Have Mobility Need: *40* Have Physical Disability: *2*

Inspections / Reviews

04/13/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *05/05/2022*

Inspections / Reviews (*continued*)

05/05/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *05/09/2022*

05/06/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

82c - Locking Poisonous Materials

1. Requirements

2600.

82.c. Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.

Description of Violation

On 3/27/22, Resident #1, who is a resident of the Wellspring SDCU area and was assessed incapable of recognizing and using poisons safely, was observed to be holding a bottle of Spic and Span spray cleaner in their room. When asked by a staff person if they had ingested the cleaner, the resident responded yes. This bottle of Spic and Span cleaner was identified by staff persons of the home to be considered a poisonous/hazardous item and was required to be locked securely so that residents of Wellspring would not be able to access it.

On 4/13/2022 at approximately 9:30am, several instances of unlocked, unattended poisons were observed in the Wellspring- SDCU area. Not all the residents of the home, including residents of the Wellspring SDCU, have been assessed capable of recognizing and using poisons safely. The following items were observed:

- In the Quiet Room, in the lower right cabinet of the wall unit, there is a bottle of BacOff disinfectant spray, with a warning label reading, if swallowed call a poison center or doctor.
- The Medication Closet in the Activities Room is unlocked and the doors are able to be easily pulled open. In the cabinet under the sink in the closet there are: 3 bottles of Drug Buster, one of which is missing a cap, with warning labels that read, if swallowed get medical help immediately; a spray cannister of Hotspot Bed Bug killer, with a warning label that reads, If swallowed, get medical help or contact a Poison Control Center right away and a Bottle of Resolve Urine Destroyer spray: If swallowed, get medical help or contact a Poison Control Center right away
- In the Medication Closet on a shelf above the medication cart, there is a bottle of GelRite hand sanitizer with a warning label that reads, ?in case of accidental ingestion contact a physician or Poison Control Center right away.
- On the sink counter in the unlocked medication closet, there is a spray cannister of Zevo Instant Gnat and Fly killer with a warning label that reads, if ingested, rinse mouth thoroughly and contact a doctor for treatment advice.

Plan of Correction

Accept

Inservice training was completed with associates on 03/28/2022 on the proper handling and storage of hazardous/poisonous materials. During the inspection on 4/13/2022 all hazardous/poisonous materials were removed from unsecured areas in front of the inspector.

On 4/14/2022 a lock was installed on the cabinet in the medication closet.

Completion Date: 04/14/2022

Document Submission

Implemented

Attached is the completed in-service training.

227g -Support Plan Signatures

1. Requirements

2600.

227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident #1 participated in the development of his/her support plan on [redacted] However, the resident did not sign the support plan.

227g -Support Plan Signatures (continued)

Plan of Correction

Accept

On [REDACTED] Resident #1 was read the current support plan and signed the support plan. Training was conducted for all administrative personnel on the resident support plan process. Personnel completing support plan and scheduling meetings will ensure signatures are obtained by residents by reviewing the support plan with residents. The Health Service team will review all support plans monthly to ensure all signatures are obtained. An audit was conducted on 4/29/2022 to ensure that all residents had reviewed and signed their support plans.

Completion Date: 04/13/2022

Document Submission

Implemented

Resident #1 signed the support plan.

234a - Admission Support Plan

1. Requirements

2600.

234.a. Within 72 hours of the admission, or within 72 hours prior to the resident's admission to the secured dementia care unit, a support plan shall be developed, implemented and documented in the resident record.

Description of Violation

Resident 2 was admitted to the Secure Dementia Care Unit (SDCU) on [REDACTED]. However, the resident's initial support plan was completed [REDACTED].

Plan of Correction

Accept

The Health Service Director or designee will ensure that within 72 hours to admission or within 72 hours prior to resident's admission to the SDCU a support plan shall be developed, implemented, and documented in the resident record. The Health Services team will complete monthly audits to ensure new admissions have the proper support plan developed and implements within 72 hours of resident admission. An audit was conducted 4/29/2022 to ensure residents admitted have a support plan implemented and documented with 72 hours of admission.

Completion Date: 04/14/2022

Document Submission

Implemented

Service Plan Audit documentation.