

Department of Human Services
Bureau of Human Service Licensing

May 23, 2022

[REDACTED]
PENNSWOOD VILLAGE
1382 NEWTOWN-LANGHORNE ROAD
NEWTOWN, PA, 18940

RE: PENNSWOOD VILLAGE PERSONAL
CARE HOME
1382 NEWTOWN-LANGHORNE
ROAD
NEWTOWN, PA, 18940
LICENSE/COCC#: 12675

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/12/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Claire Mendez

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *PENNSWOOD VILLAGE PERSONAL CARE HOME* License #: *12675* License Expiration: *01/20/2023*
 Address: *1382 NEWTOWN-LANGHORNE ROAD, NEWTOWN, PA 18940*
 County: *BUCKS* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: *2159689110* Email: [REDACTED]

Legal Entity

Name: *PENNSWOOD VILLAGE*
 Address: *1382 NEWTOWN-LANGHORNE ROAD, NEWTOWN, PA, 18940*
 Phone: *2159689110* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *1-2* Date: *10/27/2010* Issued By: *Township of Middletown*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *43* Waking Staff: *32*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *04/12/2022*

Inspection Dates and Department Representative

04/12/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *41* Residents Served: *36*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *36*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *7* Have Physical Disability: *0*

Inspections / Reviews

04/12/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *05/02/2022*

05/12/2022 - POC Submission

Inspections / Reviews (*continued*)

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *06/03/2022*

05/23/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 03/25/2022 at 12:11 am, resident#1 rang the call bell to request help to the bathroom, which was answered by Staff A. by ringing the call bell. Staff member A told the resident that the toilet is too far, and the resident should use the commode. Staff member A, with the help of the resident's private aid, did assisted the resident to the commode. Staff member A instructed resident #1 move [redacted] legs, then stated to "You going to break my back with all this help that you need." and "With all this work and lifting, [redacted] should work for [the home's skilled unit]".

Staff A also told resident #1 that [redacted] does not belong at her current room that if the resident was going to continue needing two people to assist, that resident #1 will have to be admitted to the skilled unit. Staff member A then told the resident that this was the last time [redacted] was coming to assist for the night because the staff member was not going to break [redacted] back for anyone.

Plan of Correction

Accept

Staff member A was suspended on 3/25/21 pending investigation of incident. Following full investigation by Department of Human Services and facility, the staff member was terminated due to the resident's right to be treated with dignity and respect having been violated.

All Personal Care staff will be re-educated on Resident Rights by May 15th, and annual review of resident rights will continue as part of the facility's annual training plan for all staff. Resident Rights will continue to be reviewed with residents during completion of admission paperwork and at all Resident Council meetings.

Resident #1 expired on hospice services on [redacted]. In lieu of available follow-up with this specific resident, PCHA or designee will complete random interviews and spot audits of care over a period of two weeks with a minimum of 3 other personal care residents to ensure all residents are being treated with dignity & respect.

Completion Date: 05/02/2022

Document Submission

Implemented

Resident Rights training for staff via in-service completed as stated in POC. Four staff members did not work during the training period and will be provided training upon next working day. See attached documents for verification and copy of education provided.

Care Audit completed by PCHA and SW. Staff were monitored engaging with residents and found to be appropriate in all interactions. Residents were also interviewed on resident rights and whether they are treated with dignity and respect. Reports were all positive about care and staff engagement with residents. See attached documentation for summary of visits.