

Department of Human Services
Bureau of Human Service Licensing

April 20, 2022

[REDACTED]
PENN ASSISTED CARE LLC
68 MAIN STREET
PENNSBURG, PA, 18073

RE: PENN ASSISTED CARE
68 MAIN STREET
PENNSBURG, PA, 18073
LICENSE/COC#: 13905

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/05/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Shawn Parker

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *PENN ASSISTED CARE* License #: *13905* License Expiration: *05/28/2022*
Address: *68 MAIN STREET, PENNSBURG, PA 18073*
County: *MONTGOMERY* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: *267-772-2232* Email: [REDACTED]

Legal Entity

Name: *PENN ASSISTED CARE LLC*
Address: *68 MAIN STREET, PENNSBURG, PA, 18073*
Phone: *267-772-2232* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *37* Waking Staff: *28*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint, Incident* Exit Conference Date: *04/05/2022*

Inspection Dates and Department Representative

04/05/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *47* Residents Served: *37*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *1* Are 60 Years of Age or Older: *26*
Diagnosed with Mental Illness: *24* Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

04/05/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/25/2022*

04/19/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *04/25/2022*

Inspections / Reviews (*continued*)

04/20/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

57d - Waking Hours

1. Requirements

2600.

57.d. At least 75% of the personal care service hours specified in subsections (b) and (c) shall be available during waking hours.

Description of Violation

On 4/2/22, a total of 37 hours of direct care was required. However, only 22.5 of the required hours, or 60.8 percent, were provided during waking hours.

On 4/3/22, a total of 37 hours of direct care was required. However, only 22.5 of the required hours, or 60.8 percent, were provided during waking hours.

Plan of Correction

Accept

Effective immediately, 4/15/22, the Administrator has reallocated all available ancillary work to be completed during non-waking hours. Additionally, and effective immediately 4/15/22, the Administrator has added four additional direct care hours to each day of the week during waking hours and increased the expected allowance for ancillary work to be completed during non-waking hours by four hours. This results in 40 direct care hours and 12 hours of ancillary work each day, of which 4 hours of ancillary work are to be completed during non-waking hours resulting in 4 personal care hours during non-waking hours, or 10% of all available direct care hours available during non-waking hours and 90% of direct care hours available during waking hours. Additionally, the Administrator will review all staff schedules once a month for a period of 12 months in order to ensure that at least 75% of the required direct care hours are provided during waking hours.

Completion Date: 04/18/2022

Document Submission

Implemented

Documents attached

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident 1 has personal care needs for showering or bathing. The support plan for resident 1, dated [REDACTED] does not indicate the resident has a need for showering or bathing and does not document how that need will be met.

Additionally, the support plan for resident 1, indicates the resident has Medical-Psychological diagnosis. The resident's support plan, does not document the plan to meet psychological need, frequency or responsible party.

Plan of Correction

Accept

Effective immediately, 4/18/22, the Administrator has updated Resident #1's support plan to reflect the Resident's need for showering and how that need will be met. Resident #1 was voluntarily admitted to an inpatient psychiatric facility on [REDACTED] where the Resident showered on 4/13/22. Resident #1 agreed to shower under the supervision of staff every Wednesday as a condition of [REDACTED] return to the community. In order to ensure ongoing compliance, the supervising direct care staff person will document that the Resident has showered when prompted every Wednesday. Additionally, the Administrator has updated the Resident's support plan on [REDACTED] and documented the Resident's psychological need, frequency, and responsible party which includes the Resident's need for prompting and

227d - Support Plan Medical/Dental (continued)

documentation for showers. As of 4/18/22 the Administrator has reviewed and updated all Resident support plans for completeness. In order to ensure ongoing compliance with this regulation the Administrator will review all Resident support plans every three months for a period of 12 months for completeness which includes documentation of each Resident's medical, dental, vision, hearing, mental health, or other behavioral care services that are made available to that Resident.

Completion Date: 04/18/2022

Document Submission

Implemented

Documents attached