

Department of Human Services
Bureau of Human Service Licensing

August 8, 2022

[REDACTED]
INSINGERS PERSONAL CARE HOMES WEST INC
[REDACTED]

RE: INSINGERS PERSONAL CARE
HOMES WEST
124 EMERY STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 22745

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/31/2022, 04/01/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *INSINGERS PERSONAL CARE HOMES WEST* License #: 22745 License Expiration: 03/01/2023
Address: 124 EMERY STREET, WILLIAMSPORT, PA 17701
County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: 5703370676 / 5704479815 Email: [REDACTED]

Legal Entity

Name: *INSINGERS PERSONAL CARE HOMES WEST INC*
Address: 2075 MEADOW LANE, MONTOURSVILLE, PA, 17754
Phone: 5703370676 Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 27 Waking Staff: 20

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: 04/01/2022

Inspection Dates and Department Representative

03/31/2022 - On-Site: [REDACTED]
04/01/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 29 Residents Served: 27

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 26 Are 60 Years of Age or Older: 14
Diagnosed with Mental Illness: 25 Diagnosed with Intellectual Disability: 6
Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

03/31/2022 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *04/28/2022*

05/10/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *05/17/2022*

06/12/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *06/20/2022*

08/08/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Per interviews, Resident #1 has behaviors that include consistently smoking outside of the home's designated smoking area, refusing showers and lack of personal hygiene, frequently refusing to take medications, and refusing to clean [REDACTED] bedroom. Resident #1 is reported to be non-social and reclusive. Resident #1's assessment and support plan, dated [REDACTED] do not include these behaviors and the home's plan to meet the resident's needs regarding these behaviors.

Plan of Correction**Do Not Accept**

The Administrator will review resident RASP'S the first Monday of every month. Updates and changes will be noted at that time. Changes in behavior, compliance, hygiene, needs etc. will be some of the reasons to update RASP'S. The Administrator will be responsible to make sure that the RASP'S are always current. Having current and updated RASP'S will ensure that each residents needs are met as those needs change, and that accountability for meeting those needs is firmly established.

Completion Date: 03/31/2022

Update: 05/10/2022

*How will the Adm ensure communication up and down the chain of command to and from the direct care staff?
How will changes, declines and improvements be noted and communicated to the Administrator so they will be incorporated into the RASPs?*

Please address this issue in an enhanced POC in your response.

AG, 5-10-22

Plan of Correction**Accept**

The administrator will learn of any changes through the staff/administrator logbook. Communication of resident changes will be reported in the logbook and direct verbal communication with the administrator. The administrator can then check with the resident to make sure changes have taken place and report them on the RASP immediately.

Completion Date: 05/31/2022

Document Submission**Implemented**

The administrator will learn of any changes through the staff/administrator logbook. Communication of resident changes will be reported in the logbook and direct verbal communication with the administrator. The administrator can then check with the resident to make sure changes have taken place and report them on the RASP immediately.