



Emailing Date: April 29, 2022

[REDACTED]
Family Cares LLC
[REDACTED]

RE: Family Cares Personal Care Home
101S. Broad Street
New Freedom, Pennsylvania 17349
Certificate #: 337940

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living), licensing inspections on March 15, 2022 and April 6, 2022 of the above facility, we have found that your facility is in substantial compliance with the regulations, set forth in 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), that can be adequately assessed at this time. The licensing inspector was unable to complete a full inspection because this is a new legal entity operating the home.

In accordance with 55 Pa.Code § 2600.11(b) (relating to procedural requirements for licensure or approval of personal care homes) a re-inspection of your newly licensed facility will be conducted within 3 months of the effective date of this license. Complete compliance with all applicable regulations is required in order to maintain your license.

During the inspection, citations on the enclosed Licensing Inspection Summary were found. All citations specified on the Licensing Inspection Summary must be corrected by the dates specified on the Licensing Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your PROVISIONAL license is enclosed, based on substantial but not complete compliance with 55 Pa.Code Ch. 2600.

Sincerely,

A handwritten signature in black ink that reads "Jamie L. Buchenauer". The signature is written in a cursive style.

Jamie L. Buchenauer
Deputy Secretary
Office of Long-term Living

Enclosures
License
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *Family Cares Personal Care Home* License #: *33794* License Expiration:
Address: *101 South Broad St , New Freedom , PA 17349*
County: *YORK* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: *717-373-5205* Email: [REDACTED]

Legal Entity

Name: *Family Cares LLC*
Address: [REDACTED]
Phone: *717-373-5205* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *11/01/2004* Issued By: *L & I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *16* Waking Staff: *12*

Inspection Information

Type: *Partial* Notice: *Announced* BHA Docket #: *0*
Reason: *Complaint, Change Legal Entity* Exit Conference Date: *03/15/2022*

Inspection Dates and Department Representative

03/15/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: Residents Served: *16*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *5* Are 60 Years of Age or Older: *15*
Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

03/15/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/03/2022*

03/30/2022 - POC Submission

Inspections / Reviews (*continued*)

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *04/15/2022*

18 - Compliance With Laws

1. Requirements

2600.

18. Applicable Health and Safety Laws - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

Description of Violation

Under the Boilers and Unfired Pressure Vessels regulations governed by the Department of Labor and Industry, a home that has a boiler must have a valid inspection certificate. On 03/15/22, inspection certificates for the two boilers in the home were not provided.

Plan of Correction

Accept

- The current operator of the home failed to have the two heater units inspected.
- The forthcoming operator/administrator has scheduled for maintenance to inspect the heaters on Monday March 28, 2022 at 8am.
- The forthcoming operator/administrator will be responsible for having the heater units inspected annually per state regulations moving forward. Inspections will be filed in the operation book located in the home's office.

Action	owner	completion date
Maintenance scheduled	forthcoming operator/administrator	03/28/2022
Annual inspections will be completed	forthcoming operator/administrator	04/01/2023
Inspections will be filed in operations book thereafter	forthcoming operator/administrator	04/01/2022 and

Completion Date: 03/28/2022

On-Site Verification

Implemented GE 4/06/22

86b - Bathroom

1. Requirements

2600.

86.b. A bathroom that does not have an operable, outside window shall be equipped with an exhaust fan for ventilation.

Description of Violation

The shower room near Room 5, does not have a window and the ventilation fan is inoperable.

Plan of Correction

Accept

- The current operator of the home failed to ensure that the exhaust fan located in the small bathroom was operable.
- The forthcoming operator/administrator has scheduled for an electrician to replace the current inoperable fan with a new operating fan on Monday March 28, 2022 at 11am.
- The forthcoming operator/administrator will be responsible for ensuring all bathrooms without a window has operable exhaust fans.
- The forthcoming operator/administrator will conduct monthly checks to ensure all fans are operating correctly. The checks will be documented and filed in the operations book located in the home's office.

Action	owner	completion date
Maintenance scheduled	forthcoming operator/administrator	03/28/2022

86b - Bathroom (continued)

Monthly checks will be completed and thereafter
 forthcoming operator/administrator 04/01/2022

Checks will be documented in operations book 04/01/2022 and thereafter
 forthcoming operator/administrator

Completion Date: 03/28/2022
On-Site Verification

Implemented GE 4/06/22

96a - First Aid Kit

1. Requirements

2600.
 96.a. The home shall have a first aid kit that includes nonporous disposable gloves, antiseptic, adhesive bandages, gauze pads, thermometer, adhesive tape, scissors, breathing shield, eye coverings and tweezers.

Description of Violation

The first aid kit in the home does not include a breathing shield or tweezers.

Plan of Correction

Accept

- The current operator of the home failed to ensure that the first aid kits contained all required equipment.
- The forthcoming operator/administrator has purchased a pair of tweezers as well as a CPR mask and has put the required items in the first aid kit on Tuesday March 15, 2022.
- The forthcoming operator/administrator will be responsible for ensuring all first aid kit items are replenished whenever used.
- The forthcoming operator/administrator will conduct monthly checks to ensure all first aid kits are completely stocked. The checks will be documented and filed in the operations book located in the home's office.

Action date	owner	completion
Equipment purchased (photo submitted and available)	forthcoming operator/administrator	
03/15/2022		
Monthly checks will be completed and thereafter	forthcoming operator/administrator	04/01/2022
Checks will be documented in operations book and thereafter	forthcoming operator/administrator	04/01/2022

Completion Date: 03/15/2022
On-Site Verification

Implemented GE 4/06/22

102d - Grab/Hand/Assist Bar/Slip-Resistant Surface

1. Requirements

2600.
 102.d. Toilet and bath areas must have grab bars, hand rails or assist bars. Bathtubs and showers must have slip-resistant surfaces.

Description of Violation

There is no grab bar, hand rail or assist bar near the toilet in the bathroom located in Room 14.

102d - Grab/Hand/Assist Bar/Slip-Resistant Surface *(continued)*

Plan of Correction

Accept

- The current operator of the home failed to ensure that all bathrooms have grab bars, hand rails or assist bars in all bathrooms.
- The forthcoming operator/administrator has purchased a grab bar and installed the device in the bathroom beside the toilet on March 15, 2022.
- The forthcoming operator/administrator will be responsible for ensuring all bathrooms have grab bars, hand rails or assist bars at all times.
- The forthcoming operator/administrator will conduct monthly checks to ensure all grab bars are sturdy. If at anytime the bars are found to be unsteady or loose, the forthcoming operator/administrator will immediately (within 24 hours) replace the bars.

Action date	owner	completion
Equipment purchased (photos submitted)	forthcoming operator/administrator	03/15/2022
Monthly checks will be completed and thereafter	forthcoming operator/administrator	04/01/2022
If found to be unsteady or loose, bars will be replaced and thereafter	forthcoming operator/administrator	04/01/2022

Completion Date: 03/15/2022

On-Site Verification

Implemented GE 4/06/22

107c - Food/Water 3 Day Supply

1. Requirements

2600.

107.c. The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents.

Description of Violation

On 03/15/22, the home served 16 residents, requiring 48 gallons of emergency drinking water. However, the home had only 17 gallons. The home does not have a contract with a local bottled water supplier.

Plan of Correction

Accept

- The current operator of the home failed to ensure that the home had an emergency food supply.
- The forthcoming operator/administrator purchased 17 out of the 51 required gallons of water. (the home's capacity is 17 residents)
- The forthcoming operator/administrator purchased 34 more gallons of water on Tuesday March 15, 2022
- The forthcoming operator/administrator will be responsible for ensuring the emergency food supply is fully stocked.
- The forthcoming operator/administrator will conduct monthly checks to ensure the food supply is correctly stocked.

Action completion date	owner	completion
34 gallons of Water purchased (photo submitted) 03/15/2022	forthcoming operator/administrator	
Monthly checks will be completed and thereafter	forthcoming operator/administrator	04/01/2022

107c - Food/Water 3 Day Supply (continued)

Replenish food if ever necessary and thereafter

forthcoming operator/administrator

04/01/2022

Completion Date: 03/15/2022
On-Site Verification

Implemented GE 4/06/22

124 - Notice to Fire Department

1. Requirements

2600.

124. The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.

Description of Violation

The home does not have documentation of written notification to the local fire department of the address of the home, location of the bedrooms, and the assistance needed to evacuate in an emergency.

Plan of Correction

Accept

- The current operator of the home failed to submit written notification to the fire department.
- The forthcoming operator/administrator will write the letter of notification and include a diagram of the home including the location of the bedrooms on Monday March 28, 2022.
- The forthcoming operator/administrator will be responsible for submitting the written notification to the fire department which will include the address of the facility, the location of the bedrooms, and assistance needed during a fire (drill) .
- The forthcoming operator/administrator will email the written notification to the fire department and file the letter in the fire drill book located in the home's office.

Action

owner

completion date

Notification written

forthcoming operator/administrator

03/28/2022

Notification will be submitted to the fire department via email

forthcoming operator/administrator

03/28/2022

Administrator will notify the fire department in writing if ever there is a significant change in number of residents, assistance needed during a fire drill or if the home makes a significant structural change.

forthcoming operator/administrator

within

48 hours of change

Completion Date: 03/28/2022

On-Site Verification

Implemented GE 4/06/22

130a - Smoke Detector 15 ft Bedroom

1. Requirements

2600.

130.a. There shall be an operable automatic smoke detector located within 15 feet of each bedroom door.

Description of Violation

The nearest operable smoke detector to Resident Bedroom 8 and the smoke detector in the home's office were both disassembled with exposed wires.

130a - Smoke Detector 15 ft Bedroom (continued)

Plan of Correction

Accept

- The current operator of the home failed to ensure that the smoke detectors located in the hallway by bedroom 8 and the office were covered. At the time of inspection, there were operable smoke detectors located beside the exposed inoperable smoke detectors. The detectors that were exposed and inoperable were previously replaced with operable detectors.
- The forthcoming operator/administrator has covered the exposed smoke detectors located in the office and in the hallway close to bedroom 8.
- The forthcoming operator/administrator will be responsible for ensuring all smoke detectors are operable and covered at all times.
- The forthcoming operator/administrator will conduct weekly checks to ensure all smoke detectors are operable and covered. The checks will be documented and filed in the fire drill book located in the home's office.

Action date	owner	completion
Smoke detectors covered	forthcoming operator/administrator	03/24/2022
Weekly checks will be completed and thereafter	forthcoming operator/administrator	04/01/2022
Checks will be documented in fire drill book thereafter	forthcoming operator/administrator	04/01/2022 and thereafter

Completion Date: 03/24/2022

On-Site Verification

Implemented GE 4/06/22

132a - Monthly Fire Drill

1. Requirements

- 2600.
- 132.a. An unannounced fire drill shall be held at least once a month.

Description of Violation

An unannounced fire drill was not held during the month of January and February 2022.

Plan of Correction

Directed

- The current operator of the home failed to conduct monthly fire drills.
 - The forthcoming operator/administrator conducted a fire drill on March 23, 2022 with the local fire department.
 - The forthcoming operator/administrator will be responsible for ensuring the home conducts monthly fire drills. Fire drills will be at different times during the day, using alternate exits, will be timed, and two drills out of the year will be conducted during sleeping hours.
 - The forthcoming operator/administrator will conduct unannounced monthly fire drills. The drills will be documented and filed in the fire drill book located in the home's office.
- (Directed)
- The forthcoming operator/administrator will review the fire drill logs monthly, to ensure that all the required information is captured. The review of the logs will be included in the home's periodic quality management meeting,; the first to be held by June 30, 2022. GE, 3/29/22

Action date	owner	completion
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132a - Monthly Fire Drill (continued)

Fire drill conducted *forthcoming operator/administrator/on duty staff*
 03/23/2022

Monthly drills will be conducted *forthcoming operator/administrator/on duty staff* complete by
 04/30/2022 and thereafter

Drills will be documented and filed in the fire drill book *forthcoming operator/administrator/on duty staff*
 04/30/2022 and thereafter

Quality management meeting *forthcoming operator/administrator* will complete by
 06/30/2022

Completion Date: 03/23/2022
 On-Site Verification **Implemented GE 4/06/22**

132b - Safety Inspection/Fire Drill

1. Requirements

2600.
 132.b. A fire safety inspection and fire drill conducted by a fire safety expert shall be completed annually. Documentation of this fire drill and fire safety inspection shall be kept.

Description of Violation

The home did not have a safety inspection/fire drill, observed by a fire safety expert, within the past year.

Plan of Correction Accept

The current operator of the home failed to schedule a supervised annual fire drill with the local fire department or fire expert.

- The forthcoming operator/administrator conducted a fire drill on March 23, 2022 with the local fire department.
- The forthcoming operator/administrator will be responsible for ensuring the home conducts supervised fire drills with the local fire department on an annual basis.
- The forthcoming operator/administrator will schedule a supervised fire drill with the local fire department every year in March. The drills will be documented and filed in the fire drill book located in the home's office. A copy will be provided to the fire department for their records.

Action date	owner	completion
Fire drill conducted (document submitted) 03/23/2022	<i>forthcoming operator/administrator/on duty staff</i>	
Annual drills will be conducted 03/31/2022 and thereafter	<i>forthcoming operator/administrator/on duty staff</i>	complete by
Drills will be documented and filed in the fire drill book 03/31/2022 and thereafter	<i>forthcoming operator/administrator/on duty staff</i>	
Completion Date: 03/23/2022 On-Site Verification		Implemented GE 4/06/22

132c - Fire Drill Records

1. Requirements

2600.
 132.c. A written fire drill record must include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.

132c - Fire Drill Records (continued)

Description of Violation

The home does not currently possess recent fire drill records.

Plan of Correction

Accept

The current operator of the home failed to have a fire drill log.

-The forthcoming operator/administrator has created a fire drill book prior to the inspection. The book was available for review during the inspection. The forthcoming operator/administrator informed the inspector that the book was stored in the file cabinet. However, there were no records of fire drills.

-The forthcoming operator/administrator will be responsible for ensuring the home utilizes the fire drill book and file all drills in the appropriate section of the notebook. All staff are aware of the fire drill book's location, how to properly conduct fire drills and how to complete the fire drill form.

-The forthcoming operator/administrator/on duty staff will conduct unannounced monthly fire drills. All drills will be coordinated by the forthcoming operator/administrator. The drills will be documented and filed in the fire drill book located in the home's office.

-The forthcoming operator/administrator will review and sign all fire drill forms within one week after drills are conducted.

Action date	owner	completion
Fire drill book created (photo available)	forthcoming operator/administrator	03/15/2022
Monthly drills will be conducted and filed 04/30/2022 and thereafter	forthcoming operator/administrator/on duty staff	complete by 04/30/2022 and thereafter
Drills will be documented and filed in the fire drill book 04/30/2022 and thereafter	forthcoming operator/administrator/on duty staff	
Fire drill forms will be reviewed and signed drill completion	forthcoming operator/administrator	within one week after fire

Completion ate: 03/15/2022

On-Site Verification

Implemented GE 4/06/22

132d - Evacuation

1. Requirements

2600.

132.d. Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert. For purposes of this subsection, the fire safety expert may not be a staff person of the home.

Description of Violation

The home does not have a maximum safe evacuation time, specified in writing within the past year by a fire safety expert.

Plan of Correction

Directed

The current operator of the home failed to conduct monthly fire drills.

-The forthcoming operator/administrator conducted a fire drill on March 23, 2022 with the local fire department.

-The forthcoming operator/administrator will be responsible for ensuring the home conducts monthly fire drills. Fire drills will be at different times during the day, using alternate exits, will be timed, and two drills out of the year will

132d - Evacuation (continued)

be conducted during sleeping hours.

-The forthcoming operator/administrator/on duty staff will conduct unannounced monthly fire drills. The drills will be documented and filed in the fire drill book located in the home's office.

-The home's evacuation time was established to be 3 minutes and 28 seconds.

(Directed)

-The forthcoming operator/administrator will review the fire drill log on a monthly basis. The reviews of the monthly fire drills will be included in the home's quality management meeting; the first to be held no later than June 30, 2022. GE, 3/29/22

Action

owner

completion date

Fire drill evacuation time established (photo submitted and available) 03/23/2022 local fire department

Monthly fire drills will be conducted with an evacuation time goal of 3 minutes 28 seconds forthcoming operator/administrator/on duty staff complete by 04/30/2022 and thereafter

Drills will be documented and filed in the fire drill book forthcoming operator/administrator/on duty staff 04/30/2022 and thereafter

Quality management meeting 06/30/2022 forthcoming operator/administrator complete by

Completion Date: 03/23/2022

On-Site Verification

Implemented GE 4/06/22

132e - Fire Drill Sleeping Hours

1. Requirements

2600.

132.e. A fire drill shall be held during sleeping hours once every 6 months.

Description of Violation

The home did not conduct a fire drill during sleeping hours within the past 6 months.

Plan of Correction

Directed

The current operator of the home failed to conduct monthly fire drills.

-The forthcoming operator/administrator conducted a fire drill on March 23, 2022 with the local fire department.

-The forthcoming operator/administrator will be responsible for ensuring the home conducts monthly fire drills twice a year during the sleeping hours. Fire drills will be at different times during the day, using alternate exits, will be timed, and two drills out of the year will be conducted during sleeping hours.

-The forthcoming operator/administrator/on duty staff will conduct unannounced monthly fire drills twice a year during sleeping hours. The drills will be documented and filed in the fire drill book located in the home's office.

(Directed)

-The forthcoming operator/administrator will review the fire drill log on a monthly basis. The reviews of the monthly fire drills will be included in the home's quality management meeting; the first to be held no later than June 30, 2022. GE, 3/29/22

Action

owner

completion date

Fire drill conducted 03/23/2022 forthcoming operator/administrator/on duty staff/local fire department

132e - Fire Drill Sleeping Hours (continued)

Monthly drills will be conducted forthcoming operator/administrator/on duty staff complete by
04/30/2022 and thereafter

Fire drill conducted during sleeping hours forthcoming operator/administrator/on duty staff will complete by
06/30/2022

Drills will be documented and filed in the fire drill book forthcoming operator/administrator/on duty staff
04/30/2022 and thereafter

Quality management meeting forthcoming operator/administrator will complete by
06/30/2022

Completion Date: 06/30/2022

On-Site Verification