

Department of Human Services  
Bureau of Human Service Licensing

April 5, 2022

[REDACTED]  
THE HAVEN AT NORTH HILLS LLC  
[REDACTED]  
[REDACTED]

RE: THE HAVEN AT NORTH HILLS  
1 WINDSOR WAY  
PITTSBURGH, PA, 15237  
LICENSE/COC#: 44938

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/09/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Jon Kimberland

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *THE HAVEN AT NORTH HILLS* License #: *44938* License Expiration: *11/01/2022*  
Address: *1 WINDSOR WAY, PITTSBURGH, PA 15237*  
County: *ALLEGHENY* Region: *WESTERN*

**Administrator**

Phone: *4123646411* Email: [REDACTED]

**Legal Entity**

Name: *THE HAVEN AT NORTH HILLS LLC*  
Address: *1080 SW MT. BACHELOR DR, STE 200, C-O SUNSHINE RETIREMENT, BEND, OR, 97702*  
Phone: *4123646411* Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *05/05/1997* Issued By: *L&I*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *62* Waking Staff: *47*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint* Exit Conference Date: *03/09/2022*

**Inspection Dates and Department Representative**

03/09/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *90* Residents Served: *50*

**Secured Dementia Care Unit**

In Home: *Yes* Area: *1st Floor* Capacity: *24* Residents Served: *11*

**Hospice**

Current Residents: *4*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *50*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *12* Have Physical Disability: *0*

**Inspections / Reviews**

**03/09/2022 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/21/2022*

**03/22/2022 - POC Submission**

Inspections / Reviews *(continued)*

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *03/24/2022*

04/05/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

251b - Record Entries Legible

1. Requirements

2600.

251.b. The entries in a resident’s record must be permanent, legible, dated and signed by the staff person making the entry.

Description of Violation

Resident #1’s medical evaluation, dated [REDACTED], has corrective fluid tape used to change the medical diagnoses section and the self-administration instructions in the medication addendum section.

Plan of Correction

Accept

March 11, 2022:

Health Services director completed audit of all current DME’s to ensure regulatory compliance 2600.1414(A)(2)

March 18,2022

Health Services Director will complete retraining on instructions for monitoring the completion of DME’s that come from the doctors to ensure compliance.

Quarterly:

Health Services Director/Designee will complete a file audit to ensure completion of all DME’s according to regulation 2600.141(A)(2)

Now and ongoing:

Health Services Director/Designee will ensure that new DME's are in regulatory compliance.

Completion Date: 03/18/2022

Document Submission

Implemented

See attached