



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail [REDACTED]
September 12, 2022

[REDACTED]
[REDACTED]
Tel Hai Retirement Community
[REDACTED]
[REDACTED]
[REDACTED]

RE: Lakeview at Tel Hai Personal Care
Certificate #: 17364

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on March 8, 11, and 18, 2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Claire Mendez

Claire Mendez
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: LAKEVIEW AT TEL HAI PERSONAL CARE License #: 17364 License Expiration: 04/20/2023
Address: PO BOX 190,4200 TEL HAI CIRCLE, HONEY BROOK, PA 19344
County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: 6102739333 Email: [REDACTED]

Legal Entity

Name: TEL HAI RETIREMENT COMMUNITY
Address: PO BOX 190,1200 TEL HAI CIRCLE, HONEY BROOK, PA, 19344
Phone: 6102739333 Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 109 Waking Staff: 82

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 03/08/2022

Inspection Dates and Department Representative

03/08/2022 - On-Site: [REDACTED]
03/11/2022 - Off-Site: [REDACTED]
03/18/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 100 Residents Served: 73

Secured Dementia Care Unit

In Home: Yes Area: Lake House Capacity: 25 Residents Served: 22

Hospice

Current Residents: xx

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 73
Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 36 Have Physical Disability: x

Inspections / Reviews

03/08/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/01/2022

Inspections / Reviews (*continued*)

03/29/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *04/29/2022*

224a - Preadmission Screen Form

1. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident #1 was admitted to the home on [REDACTED]; however, the resident's preadmission screening form was completed on [REDACTED].

Plan of Correction**Accept**

1. A review of the resident record was completed. The reason for the early screening was identified. The original planned admission date had been delayed, but a new preadmission screening was not completed prior to move in.
2. An audit of preadmission screening dates was completed for all admissions that occurred in the last 6 months. Results of the audit will be reviewed at the next Performance Improvement meeting. (see attached)
3. Education regarding the preadmission screening dates will be provided at the next team meeting.
4. The admissions coordinator will complete an audit of preadmission screenings monthly for the next 3 months and will report the results at the Performance Improvement meetings.

Completion Date: 07/20/2022 Licensee's Proposed Date of POC Implementation

Implemented 9/9/22 CM