

Department of Human Services
Bureau of Human Service Licensing

September 1, 2022

[REDACTED]
ALEXANDRIA MANOR OF ALLENTOWN INC
[REDACTED]

RE: ALEXANDRIA MANOR II
313 S. WALNUT ST.
BATH, PA, 18014
LICENSE/COC#: 20526

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/03/2022, 03/07/2022, 03/08/2022, 03/09/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *ALEXANDRIA MANOR II* License #: *20526* License Expiration: *05/07/2022*
Address: *313 S. WALNUT ST., BATH, PA 18014*
County: *NORTHAMPTON* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: *6108373500* Email: [REDACTED]

Legal Entity

Name: *ALEXANDRIA MANOR OF ALLENTOWN INC*
Address: *7 SOUTH NEW STREET, NAZARETH, PA, 18064*
Phone: *6108373500* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *33* Waking Staff: *25*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *03/18/2022*

Inspection Dates and Department Representative

03/03/2022 - On-Site: [REDACTED]
03/07/2022 - Off-Site: [REDACTED]
03/08/2022 - Off-Site: [REDACTED]
03/09/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *78* Residents Served: *29*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *29*
Diagnosed with Mental Illness: *1* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *4* Have Physical Disability: *0*

Inspections / Reviews

03/03/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/16/2022*

05/26/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/02/2022*

06/09/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *06/16/2022*

07/13/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *07/20/2022*

09/01/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

15c - Supervision

1. Requirements

2600.

15.c. The home shall immediately submit to the Department’s personal care home regional office a plan of supervision or notice of suspension of the affected staff person.

Description of Violation

On 2/26/22, at an allegation of sexual abuse was made by Resident #1 against Staff Person A. This incident was reported to the Administrator on 2/26/22. The home did not submit the supervision plan that was put in place for Staff person A to the Northeast Regional Office until 3/4/22.

Plan of Correction

Do Not Accept

While inspector was in facility, [redacted] brought [redacted] attention no supervision plan was sent with the incident report for staff person A. A supervision plan was put into place with the inspector and then emailed [redacted]

Moving Forward: [redacted] created a checklist to follow to make sure all parts are submitted with incident report.

Ultimately as the administrator it [redacted] responsibility for ongoing compliance.

Completion Date: 05/25/2022

Update: 05/26/2022

The Plan of Supervision must be directed either to the Regional Director or one of the Licensing Supervisors and then followed up with an e mail that must be kept by the Home.

Please resubmit [redacted] Plan of Correction to reflect these details.

AG, 5-26-22

Plan of Correction

Accept

The Plan of Supervision must be directed either to the Regional Director or one of the Licensing Supervisors and then followed up with an e mail that must be kept by the Home.

Please resubmit [redacted] Plan of Correction to reflect these details.

AG, 5-26-22

All staff communicate via a daily shift report which includes documentation notes of all residents. Night shift speaks to dayshift and dayshift will come to [redacted] the admin and make [redacted] aware if needed of changes. Nightshift lead medtech will be in charge of updating resident changes and behaviors to addendums.

Ultimately as the administrator [redacted] responsibility for ongoing compliance.

Completion Date: 05/26/2022

Update: 06/09/2022

please send in a copy of a recent 16c and where the shift log reflects the info that was reported in the incident report as verification of this violation.

AG, 6-9-22

15c - Supervision (continued)

Document Submission**Not Implemented**

The Plan of Supervision must be directed either to the Regional Director or one of the Licensing Supervisors and then followed up with an e mail that must be kept by the Home.

Please resubmit [REDACTED] Plan of Correction to reflect these details.

AG, 5-26-22

All staff communicate via a daily shift report which includes documentation notes of all residents. Night shift speaks to dayshift and dayshift will come to [REDACTED] [REDACTED] the admin and make [REDACTED] aware if needed of changes. Nightshift lead medtech will be in charge of updating resident changes and behaviors to addendums.

Ultimately as the administrator it is my responsibility for ongoing compliance.

Update: 07/13/2022

There is no verification attached for this violation.

AG, 7-13-22

Document Submission**Implemented**

The Plan of Supervision must be directed either to the Regional Director or one of the Licensing Supervisors and then followed up with an e mail that must be kept by the Home.

Please resubmit [REDACTED] Plan of Correction to reflect these details.

AG, 5-26-22

All staff communicate via a daily shift report which includes documentation notes of all residents. Night shift speaks to dayshift and dayshift will come [REDACTED] the admin and make [REDACTED] aware if needed of changes. Nightshift lead medtech will be in charge of updating resident changes and behaviors to addendums.

Ultimately as the administrator it is my responsibility for ongoing compliance.

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On the evening [REDACTED] Resident #2 fell and emergency medical services were contacted to transport the resident to the hospital. Interviews indicated that Staff Person B told emergency services staff, within close distance to Resident #2, to "take [REDACTED] [Resident #2] to the farthest hospital away with the longest wait time."

Plan of Correction**Accept**

Staff person B was written up and re-educated on showing dignity and respect towards a resident.

42c - Treatment of Residents (continued)

All staff will be having annual Resident Right training on June 8, 2022, which will have an added section on dignity and respect towards residents.

Ultimately as the administrator [REDACTED] responsibility for ongoing compliance.

Completion Date: 05/25/2022

Document Submission**Not Implemented**

Staff person B was written up and re-educated on showing dignity and respect towards a resident.

All staff will be having annual Resident Right training on June 8, 2022, which will have an added section on dignity and respect towards residents.

Ultimately as the administrator [REDACTED] responsibility for ongoing compliance.

Update: 07/13/2022

There is no verification attached for this violation.

AG, 7-13-22

Document Submission**Implemented**

Staff person B was written up and re-educated on showing dignity and respect towards a resident.

All staff will be having annual Resident Right training on June 8, 2022, which will have an added section on dignity and respect towards residents.

Ultimately as the administrator [REDACTED] responsibility for ongoing compliance.

**** The local Area Agency on Aging needed to change the date of our class due to issues within the office and being short staffed. I will be doing a power point presentation with my staff that is available from AAA on Aug 19th at 2pm.****

227d - Support Plan Medical/Dental**1. Requirements**

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident #2 is frequently verbally abusive toward staff and has displayed physically abusive behaviors such as throwing cups of urine at staff, and spitting water at staff. Resident #2 will also frequently refuse care. Resident #2's assessment and support plan (RASP), dated [REDACTED] does not include these behaviors and the home's plan to address these behaviors.

227d - Support Plan Medical/Dental (continued)

Resident #2's RASP also does not include the resident's diagnoses and the home's plan to meet the resident's needs relative to their diagnoses.

Plan of Correction**Do Not Accept**

Update to resident B's RASP was made on [REDACTED] administrator, along with adding diagnoses.

Moving Forward: If someone other than administrator does a RASP, administrator will look over RASP to make sure all parts are filled out. Also, dayshift medtech will update administrator weekly regarding any changes that need to be put into RASP.

A plan was made with resident B's guardianship agency to keep them informed and if behavior changes an additional attempt would be made at the older adult behavior unit.

Ultimately as the administrator it [REDACTED] responsibility for ongoing compliance.

Completion Date: 05/25/2022

Update: 05/26/2022

There has to be a process in place where there is communication between the direct care staff and the supervisors/managers so that changes/declines/improvements can be noted in the resident records and the addendums made and all information that is important is passed up and down the chain of command/communication.

AG, 5-26-22

Plan of Correction**Accept**

There has to be a process in place where there is communication between the direct care staff and the supervisors/managers so that changes/declines/improvements can be noted in the resident records and the addendums made and all information that is important is passed up and down the chain of command/communication.

AG, 5-26-22

All staff communicate via a daily shift report which includes documentation notes of all residents. Night shift speaks to dayshift and dayshift will come to [REDACTED] the admin and make [REDACTED] aware if needed of changes. Nightshift lead medtech will be in charge of updating resident changes and behaviors to addendums.

Ultimately as the administrator [REDACTED] responsibility for ongoing compliance.

Completion Date: 05/26/2022

Update: 06/09/2022

Please send in a copy of Resident # 2's updated RASP. If resident # 2 is no longer there, please pick another example to verify compliance.

AG, 6-9-22

Document Submission**Implemented**

There has to be a process in place where there is communication between the direct care staff and the supervisors/managers so that changes/declines/improvements can be noted in the resident records and the addendums made and all information that is important is passed up and down the chain of command/communication.

227d - Support Plan Medical/Dental (continued)

AG, 5-26-22

All staff communicate via a daily shift report which includes documentation notes of all residents. Night shift speaks to dayshift and dayshift will come to [REDACTED] the admin and make me aware if needed of changes. Nightshift lead medtech will be in charge of updating resident changes and behaviors to addendums.

Ultimately as the administrator [REDACTED] responsibility for ongoing compliance.

Resident #2 is no longer at facility. An example has been uploaded