

Department of Human Services  
Bureau of Human Service Licensing

May 5, 2022

[REDACTED], ADMINISTRATOR  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

RE: QUALITY LIFE SERVICES - CHICORA  
160 MEDICAL CENTER ROAD  
CHICORA, PA, 16025  
LICENSE/COC#: 40553

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 03/02/2022 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,  
[REDACTED]

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing

June 13, 2022

[REDACTED], ADMINISTRATOR  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

RE: QUALITY LIFE SERVICES - CHICORA  
160 MEDICAL CENTER ROAD  
CHICORA, PA, 16025  
LICENSE/COC#: 40553

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/02/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
[REDACTED]

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY - PUBLIC**

**Facility Information**

Name: *QUALITY LIFE SERVICES - CHICORA* License #: *40553* License Expiration: *11/10/2022*  
Address: *160 MEDICAL CENTER ROAD, CHICORA, PA 16025*  
County: *BUTLER* Region: *WESTERN*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *CHICORA MEDICAL CENTER LIMITED PARTNERSHIP*  
Address: *160 MEDICAL CENTER ROAD, ATTN BRENDA CAMPBELL, CHICORA, PA, 16025*  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-1* Date: *02/05/1992* Issued By: *Dept of Health*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *16* Waking Staff: *12*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Incident* Exit Conference Date: *03/15/2022*

**Inspection Dates and Department Representative**

03/02/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *26* Residents Served: *13*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *13*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *3* Have Physical Disability: *1*

**Inspections / Reviews**

03/02/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/01/2022*

Inspections / Reviews (*continued*)

04/26/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *05/03/2022*

05/05/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *06/10/2022*

06/13/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

54a - Direct Care Staff

1. Requirements

2600.

54.a. Direct care staff persons shall have the following qualifications:

- 3. Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

Description of Violation

On [REDACTED] at approximately 12:30 a.m., resident #1 found staff person A unresponsive in the bathroom near the home's front entrance. Resident #1 located help from staff in the attached skilled care area, and the staff found a used syringe on the floor near staff person A. Pennsylvania State Police arrived at approximately 1:40 a.m., and staff person A admitted to them that she had used heroin that evening.

Plan of Correction

Accept

[REDACTED] - When resident resident 1 alerted skilled staff that PC staff member Staff A was found in staff bathroom unresponsive , 3 CNAS , RN Supervisor responded to the personal care unit, Nursing Home Administrator was notified and came to facility , PC Administrator was notified and came to facility along with the [REDACTED] State Police which was also notified and responded to the facility .

A narcotic count of narcotics in the medication cart was done and all were accounted for before staff person was taken from the facility .

Staff person Staff A admitted that [REDACTED] had done heroin in the bathroom , [REDACTED] was taken into custody and escorted from the facility by the State Police .

Staff Person A was terminated [REDACTED] from [REDACTED] job at that time and has not returned to the facility.

3-24-2022- Residents were educated on facility drug policy, common signs of drug Ways to get help if a staff person on duty was not available. List of phone extensions posted in all residents rooms and nurses station. All new residents will be educated on how to get help from the skilled unit

3-30-2022- Staff education on common signs of drug abuse and company drug policy. What to do if suspect of drug use of a coworker. Each staff person was educated on the EAP program at Butler Hospital and given a card they ever need to speak to someone. Drug testing is done on all applicants as part of the pre-employment process All new staff is given a copy of the Facility handbook which has the drug policy in it .

PC Administrator would be made aware of any coworker suspected of using drugs.

The facility has drug test kits on site to be used on staff persons if there is reasonable suspicion of being under the influence of drugs.

All resident narcotics are signed in by two staff persons and narcotic count is done at the change of each shift by the staff finishing the shift and the staff person starting the shift.

Completion Date: 05/05/2022

Document Submission

Implemented

was submitted before

57a - Designee Present/Age

1. Requirements

2600.

57a - Designee Present/Age (continued)

57.a. At all times one or more residents are present in the home a direct care staff person who is 21 years of age or older and who serves as the designee, shall be present in the home. The direct care staff person may be the administrator if the administrator provides direct care services.

Description of Violation

On [redacted], from approximately 11:00 p.m. to [redacted] at approximately 12:30 a.m., 11 residents were present in the home; however, staff person A was the only staff present in the home and was unconscious and locked in the home's bathroom near the front entrance.

Plan of Correction

Accept

[redacted] - When resident resident 1 alerted skilled staff that PC staff member Staff A was found in staff bathroom unresponsive , 3 CNAS , RN Supervisor responded to the personal care unit, Nursing Home Administrator was notified and came to facility , PC Administrator was notified and came to facility along with the [redacted] State Police which was also notified and responded to the facility .

A narcotic count of narcotics in the medication cart was done and all were accounted for before staff person was taken from the facility .

Staff person Staff A admitted that [redacted] had done heroin in the bathroom [redacted] was taken into custody and escorted from the facility by the State Police .

Staff Person A was terminated [redacted] from [redacted] job at that time and has not returned to the facility.

3-24-2022- Residents were educated on facility drug policy, common signs of drug Ways to get help if a staff person on duty was not available. List of phone extensions posted in all residents rooms and nurses station. All new residents will be educated on how to get help from the skilled unit

3-30-2022- Staff education on common signs of drug abuse and company drug policy. What to do if suspect of drug use of a coworker. Each staff person was educated on the EAP program at [redacted] Hospital and given a card they ever need to speak to someone.

Drug testing is done on all applicants as part of the pre-employment process.

All new staff is given a copy of the Facility handbook which has the drug policy in it .

PC Administrator would be made aware of any coworker suspected of using drugs.

The facility has drug test kits on site to be used on staff persons if there is reasonable suspicion of being under the influence of drugs.

All resident narcotics are signed in by two staff persons and narcotic count is done at the change of each shift by the staff finishing the shift and the staff person starting the shift

Completion Date: 05/05/2022

Document Submission

Implemented

was submitted before

58b - Awake Staff Mobility Needs

1. Requirements

2600.

58.b. If a home serves one or more but less than 16 residents with mobility needs, at least one direct care staff person shall be awake at all times residents are present in the home.

Description of Violation

On [redacted], 11 residents were present in the home, 3 with mobility needs; however, staff person A was the only staff present in the home and was unconscious and locked in the home's bathroom near the front entrance from approximately 11:00 p.m. to [redacted] at approximately 12:30 a.m.

58b - Awake Staff Mobility Needs (continued)

**Plan of Correction**

*Directed*

██████ - When resident resident 1 alerted skilled staff that PC staff member Staff A was found in staff bathroom unresponsive , 3 CNAS , RN Supervisor responded to the personal care unit, Nursing Home Administrator was notified and came to facility , PC Administrator was notified and came to facility along with the ██████ State Police which was also notified and responded to the facility .

A narcotic count of narcotics in the medication cart was done and all were accounted for before staff person was taken from the facility .

Staff person Staff A admitted that ██████ had done heroin in the bathroom ██████ was taken into custody and escorted from the facility by the State Police .

Staff Person A was terminated ██████ from ██████ job at that time and has not returned to the facility.

3-24-2022- Residents were educated on facility drug policy, common signs of drug Ways to get help if a staff person on duty was not available. List of phone extensions posted in all residents rooms and nurses station. All new residents will be educated on how to get help from the skilled unit

3-30-2022- Staff education on common signs of drug abuse and company drug policy. What to do if suspect of drug use of a coworker. Each staff person was educated on the EAP program at ██████ Hospital and given a card they ever need to speak to someone. Drug testing is done on all applicants as part of the pre-employment process

All new staff is given a copy of the Facility handbook which has the drug policy in it .

PC Administrator would be made aware of any coworker suspected of using drugs.

The facility has drug test kits on site to be used on staff persons if there is reasonable suspicion of being under the influence of drugs.

All resident narcotics are signed in by two staff persons and narcotic count is done at the change of each shift by the staff finishing the shift and the staff person starting the shift

**(DIRECTED)-**

**Beginning 5/10/22- (JG) 5/5/22**

PC Administrator or designee will complete on-site staff checks during the midnight shift weekly for four weeks to ensure staff are awake during shift.

**Completion Date:** 06/04/2022

**Document Submission**

*Implemented*

see attached Audit

63a - First Aid/CPR Training

**1. Requirements**

2600.

63.a. At least one staff person for every 50 residents who is trained in first aid and certified in obstructed airway techniques and CPR shall be present in the home at all times.

**Description of Violation**

On ██████ , 11 residents were present in the home and staff person A was the only staff on duty; however, staff person A was unconscious and locked in the home's bathroom near the front entrance from approximately 11:00 p.m. to ██████ at approximately 12:30 a.m.

63a - First Aid/CPR Training (continued)

**Plan of Correction**

**Accept**

██████████: Immediately RN Supervisor from skilled facility came on-site assessed situation and stayed on site until PC Administrator arrived on-site to provide coverage. PC Administrator did come on-site and clocked in to cover for staff person A

3-24-2022- Residents were educated on facility drug policy, common signs of drug use  
 Ways to get help if a staff person on duty was not available.

List of phone extensions posted in all residents rooms and nurses station. All new residents  
 will be educated on how to get help from the skilled unit.

5-2-2022 -Per regulation 2600.63a and facility policy all PC staff will be certified in CPR/First Aid  
 before working the floor alone

PC Administrator or designee would be called in to cover the shift should the staff on duty be  
 unable to finish their shift

PC administrator or designee immediately audited all personal files for current CPR and  
 First Aid Certifications.

**Completion Date:** 05/05/2022

**Document Submission**

**Implemented**

see attached

CPR policy

Audit of CPR/First Aid

Staff sign in sheet for new class