

Department of Human Services
Bureau of Human Service Licensing

May 12, 2022

[REDACTED]
GROVE MANOR
435 NORTH BROAD STREET
GROVE CITY, PA, 16127

RE: GROVE MANOR I
435 NORTH BROAD STREET
GROVE CITY, PA, 16127
LICENSE/COC#: 45131

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/24/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Suzy Quinn

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: GROVE MANOR I License #: 45131 License Expiration: 03/26/2023
Address: 435 NORTH BROAD STREET, GROVE CITY, PA 16127
County: MERCER Region: WESTERN

Administrator

Name: [REDACTED] Phone: 7244587800 Email: [REDACTED]

Legal Entity

Name: GROVE MANOR
Address: 435 NORTH BROAD STREET, GROVE CITY, PA, 16127
Phone: 7244587800 Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 24 Waking Staff: 18

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint, Incident Exit Conference Date: 02/24/2022

Inspection Dates and Department Representative

02/24/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 40 Residents Served: 24

Secured Dementia Care Unit

In Home: No	Area:	Capacity:	Residents Served:
-------------	-------	-----------	-------------------

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 2	Are 60 Years of Age or Older: 23
Diagnosed with Mental Illness: 8	Diagnosed with Intellectual Disability: 1
Have Mobility Need: 0	Have Physical Disability: 0

Inspections / Reviews

02/24/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 03/24/2022

04/20/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 04/27/2022

Inspections / Reviews (*continued*)

05/12/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On 12/9/21, resident #1 reported to direct care staff A that direct care staff B grabbed [redacted] arm and pulled [redacted] back to [redacted] room so [redacted] could administer [redacted] prescribed eyedrops. However, the home did not report this to the local Area Agency on Aging until 12/13/21.

Plan of Correction

Accept

15A Abuse Reporting

2600

15A The Home shall immediately report suspected abuse of a resident served in the Home in accordance with the Older Adult Protective Services Act and comply with the requirements regarding restrictions on staff persons.

- 1. The Home will immediately report any allegation of abuse, regardless of how unlikely the allegation, to the office of BHSL immediately.
- 2. A written Reportable Incident will be sent via fax, email or hand delivered to the office of BHSL within 24 hours on the alleged incident.
- 3. Abuse reporting discussion to be held at Resident Council on March 28, 2022.
- 4. Education (EDUCATION SHEET) was initiated for staff to ensure that no other infraction of this nature occurs.
- 5. QAPI PLAN (QAPI 15A) has been initiated to monitor abuse allegation reporting. This plan will be monitored by the PCHA & Director of Personal Care, reported to the QAPI committee for compliance with findings to include any corrective action identified during the audit.

Completion Date: 03/28/2022

Update: 04/20/2022

Document Submission

Implemented

Documents added, also see previously attached

15b - Supervisor Plan

1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On 12/9/21, resident #1 reported to direct care staff A that direct care staff B grabbed [redacted] arm and pulled [redacted] back to

15b - Supervisor Plan (continued)

room so could administer prescribed eyedrops. However, direct care staff B continued to provide direct care to residents, including resident #1 on 12/12/21 and 12/14/21, and the home did not develop and implement a plan of supervision or suspend direct care staff B until 12/15/21.

Plan of Correction**Accept**

15 b Abuse Reporting

2600

15 b If there is an allegation of abuse involving a staff member, the Home shall immediately implement a plan of supervision or notice of suspension of the affected staff person.

1. The Home will immediately submit a plan of supervision or suspension to the office of BHSL of a staff member involved in an allegation of abuse.
2. Any staff member involved in an allegation of abuse shall be immediately suspended until an investigation concluded or shall be placed on a plan of supervision.
3. If the staff member is suspended, they are restricted from the Home, residents and records.
4. If the staff member is placed on supervision, the plan of supervision shall be developed in conjunction with the office of BHSL for approval of this plan
5. Education (EDUCATION SHEET 15b) was initiated for staff to ensure that no other infraction of this nature occurs.
6. QAPI PLAN (QAPI 15b) has been initiated to monitor compliance. This plan will be monitored by the PCHA and the Director of Personal Care, reported to the QAPI committee for compliance with findings to include any corrective action identified during the audit.

Completion Date: 03/28/2022**Document Submission****Implemented**

Documents added, also see previously attached

15c - Supervision**1. Requirements**

2600.

15.c. The home shall immediately submit to the Department's personal care home regional office a plan of supervision or notice of suspension of the affected staff person.

Description of Violation

On 12/9/21, resident #1 reported to direct care staff A that direct care staff B grabbed arm and pulled back to room so could administer prescribed eyedrops. However, the home did not submit to the Department a plan of supervision or notice of suspension of direct care staff B until 12/15/21.

Plan of Correction**Accept**

15 c Abuse Reporting

2600

15 c If there is an allegation of abuse involving a staff member, the Home shall immediately submit a plan of supervision or notice of suspension of the affected staff person.

1. The Home will immediately submit a plan of supervision or suspension to the office of BHSL of a staff member involved in an allegation of abuse.
2. Any staff member involved in an allegation of abuse shall be immediately suspended until an investigation concluded or shall be placed on a plan of supervision.
3. If the staff member is suspended, they are restricted from the Home, residents and records.
4. If the staff member is placed on supervision, the plan of supervision shall be developed in conjunction with the

15c - Supervision (continued)

office of BHSL for approval of this plan

5. Education (EDUCATION SHEET 15c) was initiated for staff to ensure that no other infraction of this nature occurs.
6. QAPI PLAN (QAPI 15c) has been initiated to monitor compliance. This plan will be monitored by the PCHA and the Director of Personal Care, reported to the QAPI committee for compliance with findings to include any corrective action identified during the audit.

Completion Date: 03/28/2022

Document Submission

Implemented

documents added, also see previously attached

16c - Written Incident Report**1. Requirements**

2600.

- 16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 12/9/21, resident #1 reported to direct care staff A that direct care staff B grabbed [REDACTED] arm and pulled [REDACTED] back to [REDACTED] room so [REDACTED] could administer [REDACTED] prescribed eyedrops. However, the home did not report this to the Department until 12/13/21.

Plan of Correction

Accept

16 c Abuse Reporting

2600

15 c The Home shall report an incident to the Departments personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department.

1. The Home will submit a Reportable Incident form to the office of BHSL within 24 hours of an incident which includes an allegation of abuse.
2. The report shall include specific information, including timeline of events, actions taken by the home in response to the event and the Homes plans to prevent similar incidents in the future.
3. The report shall be written on the BHSL required form.
4. Reporting incidents allows the Department to respond promptly to serious situations.
5. A final report is required when an initial report requires further investigation or if the Home did not have enough information to submit a comprehensive report when the incident initially occurred.
6. Education (EDUCATION SHEET 15c) was initiated for staff to ensure that no other infraction of this nature occurs.
7. QAPI PLAN (QAPI 15c) has been initiated to monitor compliance. This plan will be monitored by the PCHA and the Director of Personal Care, reported to the QAPI committee for compliance with findings to include any corrective action identified during the audit.

Completion Date: 03/28/2022

Document Submission

Implemented

documents added, also see previously attached