

Department of Human Services
Bureau of Human Service Licensing

May 24, 2022

[REDACTED], MANAGING MEMBER
[REDACTED]
[REDACTED]

RE: PLYMOUTH MANOR PERSONAL
CARE CENTER
120 MARTZ MANOR
PLYMOUTH, PA, 18651
LICENSE/COC#: 22587

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/24/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *PLYMOUTH MANOR PERSONAL CARE CENTER* License #: *22587* License Expiration: *03/10/2023*
Address: *120 MARTZ MANOR, PLYMOUTH, PA 18651*
County: *LUZERNE* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *PLYMOUTH MANOR PERSONAL CARE CENTER LLC*
Address: *120 MARTZ MANOR, PLYMOUTH, PA, 18651*
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *07/21/2011* Issued By: *Plymouth Borough*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *36* Waking Staff: *27*

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal* Exit Conference Date: *02/24/2022*

Inspection Dates and Department Representative

02/24/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *40* Residents Served: *36*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *9* Are 60 Years of Age or Older: *34*
Diagnosed with Mental Illness: *14* Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *0* Have Physical Disability: *1*

Inspections / Reviews

02/24/2022 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/03/2022*

Inspections / Reviews (*continued*)

05/02/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *05/09/2022*

05/24/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

25c12 - Bed Hold

1. Requirements

2600.

25.c. At a minimum, the contract must specify the following:

- 12. Charges to the resident for holding a bed during hospitalization or other extended absence from the home.

Description of Violation

The resident-home contract , dated [REDACTED] , for resident #1 does not include the charges for holding a bed during an absence.

Plan of Correction

Accept

Administrator will do a monthly audit on resident chart/resident contract to ensure all spaces are filled out. Administrator will retain copies. Corrected on [REDACTED] at time of inspection.

Completion Date: 02/24/2022

Update: 05/02/2022

Please send in a copy of the audit and a recent example of an admission in Step 2 to verify compliance.

AG, 5-2-22

Document Submission

Implemented

Please send in a copy of the audit and a recent example of an admission in Step 2 to verify compliance.

AG, 5-2-22

141a 1-10 Medical Evaluation Information

1. Requirements

2600.

141.a. A resident shall have a medical evaluation by a physician, physician’s assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission. The evaluation must include the following:

- 1. A general physical examination by a physician, physician’s assistant or nurse practitioner.
- 2. Medical diagnosis including physical or mental disabilities of the resident, if any.
- 3. Medical information pertinent to diagnosis and treatment in case of an emergency.
- 4. Special health or dietary needs of the resident.
- 5. Allergies.
- 6. Immunization history.
- 7. Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.
- 8. Body positioning and movement stimulation for residents, if appropriate.
- 9. Health status.
- 10. Mobility assessment, updated annually or at the Department’s request.

Description of Violation

The resident #2’s medical evaluation did not include weight.

Plan of Correction

Accept

Administrator will do a monthly audit to ensure information on the DME is entered on all blank spaces. Administrator will retain copies. Corrected on 2/24/22 at time of inspection.

Completion Date: 02/24/2022

141a 1-10 Medical Evaluation Information (continued)

Update: 05/02/2022

Please send in a copy of the audit and a recent example of an new or annual med eval in Step 2 to verify compliance.

AG, 5-2-22

Document Submission

Implemented

Please send in a copy of the audit and a recent example of an new or annual med eval in Step 2 to verify compliance.

AG, 5-2-22

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

Description of Violation

Resident #2 is prescribed [redacted]. However, resident's medication administration record does not indicate the diagnosis.

Resident #3 is prescribed [redacted]. However, resident's medication administration record does not indicate the diagnosis.

Resident #1's medication administration record indicates that the resident receives [redacted] of [redacted] but the medication card and doctor's order indicates the resident receives [redacted].

Plan of Correction

Accept

Administrator will do monthly audit on MAR's to ensure pharmacy putting diagnosis on all medications on MAR's. PCA's will monitor daily. Administrator will do monthly audit on MAR's and Meds and Med Carts to ensure pharmacy label matches doctor's order. Administrator will retain copies of audit until next inspection or until no evidence of repeated violation. Administrator held meeting on 3/25/22 on importance of MAR's, labels, Dr. Orders, etc.

Completion Date: 03/25/2022

Update: 05/02/2022

documents reviewed and approved in Step 1

AG, 5-2-22

Document Submission

Implemented

documents reviewed and approved in Step 1

AG, 5-2-22

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

187d - Follow Prescriber's Orders (continued)**Description of Violation**

Resident 3 is prescribed blood glucose readings daily at alternating times at 8am and 4pm. On 2/23/2022 the resident did not receive their blood glucose readings.

Plan of Correction**Accept**

Administrator will do an audit on glucometers & MAR's monthly. PCAs will monitor glucometer/MAR's daily and ensure correctly transcribed per Dr. Orders. Administrator held meeting on 3/25/22 on importance of documenting correctly as Dr. Orders read for all PCA staff. Administrator will retain copies of audit until next inspection or until no evidence of repeated violation.

Completion Date: 03/25/2022

Update: 05/02/2022

documents reviewed and approved in Step 1

AG, 5-2-22

Document Submission**Implemented**

documents reviewed and approved in Step 1

AG, 5-2-22