

Department of Human Services
Bureau of Human Service Licensing

May 11, 2022

[REDACTED]
ANGELS FAMILY MANOR PERSONAL CARE HOME INC
218 NORTH MAIN AVENUE
SCRANTON, PA, 18504

RE: ANGEL'S FAMILY MANOR
PERSONAL CARE HOME
218 NORTH MAIN AVENUE
SCRANTON, PA, 18504
LICENSE/COC#: 21062

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/16/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: ANGEL'S FAMILY MANOR PERSONAL CARE HOME License #: 21062 License Expiration: 11/05/2022
Address: 218 NORTH MAIN AVENUE, SCRANTON, PA 18504
County: LACKAWANNA Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: 570-341-5012 Email: [REDACTED]

Legal Entity

Name: ANGELS FAMILY MANOR PERSONAL CARE HOME INC
Address: 218 NORTH MAIN AVENUE, SCRANTON, PA, 18504
Phone: 5703415012 Email: [REDACTED]

Certificate(s) of Occupancy

Type: Other Date: 04/11/2004 Issued By: Scranton City

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 53 Waking Staff: 40

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 02/16/2022

Inspection Dates and Department Representative

02/16/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 53 Residents Served: 53

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 49 Are 60 Years of Age or Older: 32
Diagnosed with Mental Illness: 50 Diagnosed with Intellectual Disability: 1
Have Mobility Need: 0 Have Physical Disability: 2

Inspections / Reviews

02/16/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/09/2022

Inspections / Reviews (*continued*)

04/12/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *04/18/2022*

04/19/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *04/26/2022*

05/11/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident #1 took several photos and video of Resident #2 while they were wearing only a brief and sent these images to others in order to upset Resident #2.

Plan of Correction**Do Not Accept**

The home is one that found out and is one who reported it to protective services and state. The resident was told to stay away from resident#2 room and we are keeping them separated. If continues the home is going to issue a 30 day notice

Completion Date: 04/11/2022

Update: 04/12/2022

Please include in plan of correction, who is responsible for fixing the problem and monitoring compliance, what action that person will take, and when that action will happen. 04-12-2022 MM

Plan of Correction**Accept**

The admin and managers are the ones who fixed the problem and will keep an eye on it to make sure resident 1 doesnt try it again. there was no action with 30 day notice yet [REDACTED] and [REDACTED] talked with [REDACTED] and as long as [REDACTED] follows the rules [REDACTED] is ok to stay in building. If [REDACTED] doesnt then we will issue the 30 day notice.

Completion Date: 04/14/2022

Update: 04/19/2022

A resident shall be treated with dignity and respect.

The administrator shall monitor and be responsible for ongoing compliance.

4-19-22 MM

Document Submission**Implemented**

A resident shall be treated with dignity and respect.

The administrator shall monitor and be responsible for ongoing compliance.

4-19-22 MM

42s - Privacy

1. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

Resident #1 entered resident #2's room and took photos and video of resident #2 without their permission while they were sleeping and not fully dressed. These images were shared with others while face-timing on their phone with a person out in the community.

Plan of Correction**Do Not Accept**

The home is one that found out and is one who reported it to protective services and state. The resident was told to stay away from resident#2 room and we are keeping them separated. If continues the home is going to issue a 30 day notice

Completion Date: 04/11/2022

42s - Privacy (continued)

Update: 04/12/2022

Please include in plan of correction, who is responsible for fixing the problem and monitoring compliance, what action that person will take, and when that action will happen. 04-12-2022 MM

Plan of Correction**Accept**

The admin and managers are the ones who fixed the problem and will keep an eye on it to make sure resident 1 doesnt try it again. there was no action with 30 day notice yet [REDACTED] and [REDACTED] talked with [REDACTED] and as long as [REDACTED] follows the rules [REDACTED] is ok to stay in building. If [REDACTED] doesnt then we will issue the 30 day notice.

Completion Date: 04/14/2022

Update: 04/19/2022

A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

The administrator shall monitor and be responsible for ongoing compliance.

4-19-22 MM

Document Submission**Implemented**

A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

The administrator shall monitor and be responsible for ongoing compliance.

4-19-22 MM