

Department of Human Services  
Bureau of Human Service Licensing

May 12, 2022

[REDACTED]  
450 EAST PHILADELPHIA AVENUE OPERATIONS LLC  
450 EAST PHILADELPHIA AVENUE  
SHILLINGTON, PA, 19607

RE: MIFFLIN COURT  
450 EAST PHILADELPHIA AVENUE  
SHILLINGTON, PA, 19607  
LICENSE/COC#: 22206

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/27/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Anne Graziano

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *MIFFLIN COURT* License #: *22206* License Expiration: *04/02/2023*  
Address: *450 EAST PHILADELPHIA AVENUE, SHILLINGTON, PA 19607*  
County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: *6107961600* Email: [REDACTED]

**Legal Entity**

Name: *450 EAST PHILADELPHIA AVENUE OPERATIONS LLC*  
Address: *450 EAST PHILADELPHIA AVENUE, SHILLINGTON, PA, 19607*  
Phone: *6107961600* Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *10/03/1997* Issued By: *L&I*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *68* Waking Staff: *51*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint, Incident* Exit Conference Date: *01/27/2022*

**Inspection Dates and Department Representative**

01/27/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *67* Residents Served: *55*

**Secured Dementia Care Unit**

In Home: *Yes* Area: *na* Capacity: *14* Residents Served: *13*

**Hospice**

Current Residents: *1*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *55*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *13* Have Physical Disability: *0*

**Inspections / Reviews**

01/27/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/11/2022*

Inspections / Reviews (*continued*)

03/25/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *04/01/2022*

04/27/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *05/04/2022*

05/12/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On 8/20/21, resident #1 gave an allegation of abuse to the home. The home did not report this incident to the Department of Aging until 11/12/21.

Plan of Correction

Do Not Accept

Please see attachment.

Completion Date: 03/03/2022

Update: 03/25/2022

You must write the POC in the Portal itself. The attachments are for verifications in Step 2

note "verification submitted in Step 1" in Step 2  
AG, 3-25-22

Plan of Correction

Accept

From this date forward, Mifflin Court will immediately report suspected abuse of any resident served in the home in accordance with OAPSA (35 P.S. 10225.701-10225.707) and 6 Pa Code 15.21-15.27 and comply with the requirements regarding restrictions in staff persons. All department heads have been re-inserviced, although all staff did follow all procedures correctly at the time of the original incident.

Completion Date: 03/29/2022

Document Submission

Implemented

POC accepted 04/27/22. Accepted POC attached.

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 8/20/21, resident #1 gave an allegation of abuse to the home. The home did not report this incident to the Department until 11/12/21.

Plan of Correction

Do Not Accept

Please see attachment.

Completion Date: 03/03/2022

Update: 03/25/2022

You must write the POC in the Portal itself. The attachments are for verifications in Step 2

note "verification submitted in Step 1" in Step 2  
AG, 3-25-22

**16c - Written Incident Report (continued)****Plan of Correction****Accept**

*From this date forward, Mifflin Court shall report any incident or condition to the Departments personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in 2600.15 (relating to abuse reporting covered by law).*

*All department heads have been re-inserviced , although all staff did follow all procedures correctly at the time of the original incident.*

**Completion Date:** 03/29/2022

**Document Submission****Implemented**

*POC accepted 04/27/22. Accepted POC attached.*