

Department of Human Services
Bureau of Human Service Licensing

February 10, 2022

[REDACTED]
ARDEN COURTS OF MONROEVILLE PA LLC
120 WYNGATE DRIVE
ATTN LICENSURE SUPPORT
MONROEVILLE, PA, 15146

RE: ARDEN COURTS (MONROEVILLE)
120 WYNGATE DRIVE
MONROEVILLE, PA, 15146
LICENSE/COC#: 43552

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/07/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Larry Mazza

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *ARDEN COURTS (MONROEVILLE)* License #: *43552* License Expiration: *05/23/2022*
Address: *120 WYNGATE DRIVE, MONROEVILLE, PA 15146*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: *4123801300* Email: [REDACTED]

Legal Entity

Name: *ARDEN COURTS OF MONROEVILLE PA LLC*
Address: *120 WYNGATE DRIVE, ATTN LICENSURE SUPPORT, MONROEVILLE, PA, 15146*
Phone: *4123801300* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *09/22/1998* Issued By: *Labor and Industry*

Staffing Hours

Resident Support Staff: Total Daily Staff: *92* Waking Staff: *69*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *01/25/2022*

Inspection Dates and Department Representative

01/07/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *56* Residents Served: *46*

Secured Dementia Care Unit

In Home: *Yes* Area: *Entire Home* Capacity: *56* Residents Served: *46*

Hospice

Current Residents: *6*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *46*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *46* Have Physical Disability: *0*

Inspections / Reviews

01/07/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/03/2022*

Inspections / Reviews (*continued*)

02/01/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *02/09/2022*

02/10/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 12/30/21 the home's 24 hour report indicates "resident #1 has a new large bruise covering her right eye." According to multiple staff persons, a large bruise of unknown origin was discovered on resident #1's right eye on approximately 12/30/21; however, the home did not report this incident to the Department until 1/3/22.

REPEAT VIOLATION: 3/9/2021, et. al.

Plan of Correction

Accept

Resident Services Supervisor reported the incident to DHS on 1/3/22 and initiated investigation after Executive Director was made aware of incident. Executive Director reported incident to Protective Services on 1/4/22. The Coordinators (managers) and the Resident Services Supervisors (who have primary responsibility) for reporting incidents) will be inserviced by the Executive Director regarding regulation 16.c by February 3, 2022 of the need to report incidents and conditions to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the Department's guidelines. The caregiving and ancillary staff will be inserviced by the Executive Director regarding regulation 16.c reporting and incident and condition (including abuse reporting) within the scope of the regulation by February 9, 2022. Inservice documentation and collateral will be forwarded to the Department upon completion. Incidents and conditions will be reviewed in morning meetings by the Executive Director or designee to ensure follow-up and regulatory compliance regarding reporting incident or condition in a timely manner. An audit of incident and conditions will be implemented 2/1/22 to assess that reportable incidents and conditions (including abuse and neglect) are reporting timely in accordance with the Departments guidelines. This audit will be conducted weekly the month of February and monthly for the months of March and April to assess for sustained compliance. Corrective action will be taken on any identified issue of untimely reporting.

Document Submission

Implemented

Documentation of education provided to staff and audit of incidents and reporting