Department of Human Services
Office of Children, Youth and Families

March 14, 2022

[redacted]
CHILDFIRST SERVICES, INC.
2085 NORTH 63RD STREET,STE-2
[redacted]
PHILADELPHIA, PA, 19151

RE: GLENN CLARK HOUSE
STATE ROAD 903, MARKER 260
ALBRIGHTSVILLE, PA, 18210
LICENSE/COC#: 20882

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on 11/28/2021 through 01/26/2022 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
Marie Flynn-Boyd

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

Agency/Facility Information

Name: *GLENN CLARK HOUSE*
Address: *STATE ROAD 903, MARKER 260, ALBRIGHTSVILLE, PA 18210*
County: *CARBON*
License Number: *20882*
License Expiration: *09/04/2021*

Inspection Information

Start Date: *11/28/2021* **End Date**: *01/26/2022* **Type**: *Complaint* **Notice**: *Unannounced Visit*
Inspector(s): [redacted]

Inspection Narrative

The Department of Human Services Office of Children, Youth, and Families conducted a complaint investigation of Glenn Clark House. Carbon County Children and Youth Services were conducting a CPS investigation regarding the same allegations. The inspection consisted of a physical site inspection, video surveillance footage review, and an interview with 4 children and 2 staff members. The following violations are being cited in accordance with the 3800 regulations and requires a plan of correction.

Inspections / Reviews

11/28/2021 - Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *02/05/2022*

02/18/2022 - POC Submission

Reviewer: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *02/25/2022*

03/14/2022 - POC Submission

Reviewer: [redacted] **Follow-Up Type**: *On-site Verification* **Follow-Up Date**: *04/29/2022*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.
3800.32.k. A child has the right to appropriate medical, behavioral health and dental treatment.

Description of Violation

It was substantiated that on [redacted] Child # 1 attempted suicide at the facility and Staff Member A was made aware of the incident. However, Child # 1 was not brought for medical care until [redacted]. Staff Member A was indicated for abuse under the CPSL law on [redacted] for causing serious physical neglect of a child for failure to provide medical care/treatment.

POC Submission ***Accept***

Since [redacted], ChildFirst Services, Inc. has utilized the services of a PA licensed psychologist with 30 years of experience, which has provided weekly hour-long training with staff that incorporates various topics and a forum for open dialogue about any critical issue participants.

These training sessions aid staff in being aware and able to identify and respond to a child's mental health crisis. Furthermore, during these training sessions, staff are reminded of the protocol to seek an evaluation when a child has expressed a need for evaluative services based on words, actions, and behavior. Documentation of these training sessions will be maintained.

Completion Date: *03/11/2022*