

Department of Human Services
Bureau of Human Service Licensing

May 25, 2022

[REDACTED], ADMINISTRATOR
[REDACTED]
[REDACTED]

RE: SUITES AT ROUSE
615 ROUSE AVENUE
YOUNGSVILLE, PA, 16371
LICENSE/COC#: 46900

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/18/2021, 11/19/2021, 12/07/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *SUITES AT ROUSE* License #: *46900* License Expiration: *12/24/2022*
Address: *615 ROUSE AVENUE, YOUNGSVILLE, PA 16371*
County: *WARREN* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

[REDACTED]

Certificate(s) of Occupancy

Type: <i>C-2 LP</i>	Date: <i>08/02/1995</i>	Issued By: <i>Dept. Labor & Industry</i>
Type: <i>I-2</i>	Date: <i>06/18/2019</i>	Issued By: <i>City of Warren</i>
Type: <i>Other</i>	Date: <i>04/18/2017</i>	Issued By: <i>City of Warren</i>

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *92* Waking Staff: *69*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint, Incident* Exit Conference Date: *12/07/2021*

Inspection Dates and Department Representative

11/18/2021 - On-Site: [REDACTED]
11/19/2021 - Off-Site: [REDACTED]
12/07/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *120* Residents Served: *77*

Secured Dementia Care Unit

In Home: *Yes* Area: *Lower Level* Capacity: *12* Residents Served: *6*

Hospice

Current Residents: *4*

Number of Residents Who:

Receive Supplemental Security Income: <i>0</i>	Are 60 Years of Age or Older: <i>77</i>
Diagnosed with Mental Illness: <i>2</i>	Diagnosed with Intellectual Disability: <i>1</i>
Have Mobility Need: <i>15</i>	Have Physical Disability: <i>0</i>

Inspections / Reviews

11/18/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *12/20/2021*

02/03/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *02/10/2022*

05/25/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

57c - 2 Hours/Day

1. Requirements

2600.

57.c. Direct care staff persons shall be available to provide at least 2 hours per day of personal care services to each resident who has mobility needs.

Description of Violation

On 11/14/21, there were 71 residents in the home, including 15 residents with mobility needs, requiring a total minimum of 86 hours of direct care service. On this date, only 81 hours of direct care staffing was provided.

Plan of Correction

Accept

2600. 57.c. Direct care staff persons shall be available to provide at least 2 hours per day of personal care services to each resident who has mobility needs

Upon notification of the provided direct care staffing hours provided for residents with mobility needs on 11/14/21, administration provided the Geriatric Assessment Team staff with an updated ratio calculation tool and reviewed the required regulatory staffing hours for DCW based on mobility needs. Administration educated the Geriatric Assessment Team on the regulatory required staffing hours during sleep and wake hours and based on mobility needs.

1. On a weekday daily basis, members of the Geriatric Assessment Team will attend a 24-hour Resident Review Meeting to discuss the current census, resident mobility needs per DME/RASP, calculate the required daily ratio for wake/sleep hours based on census/mobility needs and any identified resident changes or needs. Use of the 24-hour Resident Review Meeting form will be completed at this meeting.
2. On a weekly basis, members of the Geriatric Assessment Team will attend a RASP and DME Weekly Meeting to discuss and identify required changes to the current resident support plans. Any changes to mobility of a resident will be reflected and the scheduled ratio of resident/DCW care service hours will be updated to support the resident needs.
3. The identified Geriatric Assessment Team member will provide administration with a copy of the current staff/DCW schedule once completed; posting is required at least 2 weeks in advance from the current pay period.
4. The DCW schedule will be completed and posted at a minimum of 2 weeks prior to the active schedule for DCWs.

Completion Date: 12/15/2021

Document Submission

Implemented

Please see the attached file.

57d - Waking Hours

1. Requirements

2600.

57.d. At least 75% of the personal care service hours specified in subsections (b) and (c) shall be available during waking hours.

Description of Violation

On 11/14/21, there were 71 residents in the home, including 15 residents with mobility needs requiring a total minimum of 64.5 hours of direct care being provided during waking hours. However, only 60.75 of the required hours were provided during waking hours.

57d - Waking Hours (continued)**Plan of Correction****Accept**

2600. 57.d. At least 75% of the personal care service hours specified in subsections (b) and (c) shall be available during waking hours.

Upon notification of the provided direct care staffing hours provided during wake hours on 11/14/21, administration provided the Geriatric Assessment Team staff with an updated ratio calculation tool and reviewed the required regulatory staffing hours. Administration educated the Geriatric Assessment Team on the regulatory required staffing hours during sleep and wake hours and based on mobility needs.

1. On a weekday daily basis, members of the Geriatric Assessment Team will attend a 24-hour Resident Review Meeting to discuss the current census, resident mobility needs per DME/RASP, calculate the required daily ratio for wake/sleep hours based on census/mobility needs and any identified resident changes or needs. Use of the 24-hour Resident Review Meeting form will be completed at this meeting.
2. On a weekly basis, members of the Geriatric Assessment Team will attend a RASP and DME Weekly Meeting to discuss and identify required changes to the current resident support plans. Any changes to mobility of a resident will be reflected and the scheduled ratio of resident/DCW care service hours will be updated to support the resident needs.
3. The identified Geriatric Assessment Team member will provide administration with a copy of the current staff/DCW schedule once completed; posting is required at least 2 weeks in advance from the current pay period.
4. The DCW schedule will be completed and posted at a minimum of 2 weeks prior to the active schedule for DCWs.

Completion Date: 12/15/2021

Document Submission**Implemented**

Please see the attached file.