

Department of Human Services
Bureau of Human Service Licensing

May 3, 2022

[REDACTED]
COLUMBIA COTTAGE WYOMISSING LLC
3121 STATE HILL ROAD
WYOMISSING,, PA, 19610

RE: COLUMBIA COTTAGE WYOMISSING,
LLC
3121 STATE HILL ROAD
WYOMISSING, PA, 19610
LICENSE/COC#: 22464

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/04/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: COLUMBIA COTTAGE WYOMISSING, LLC License #: 22464 License Expiration: 05/15/2022
Address: 3121 STATE HILL ROAD, WYOMISSING, PA 19610
County: BERKS Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: COLUMBIA COTTAGE WYOMISSING LLC
Address: 3121 STATE HILL ROAD, WYOMISSING, PA, 19610
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 54 Waking Staff: 41

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 11/19/2021

Inspection Dates and Department Representative

11/04/2021 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 50 Residents Served: 39

Special Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 3

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 39
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 15 Have Physical Disability: 1

Inspections / Reviews

11/04/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/29/2022

Inspections / Reviews *(continued)*

02/07/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *02/17/2022*

05/03/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

16c Incident reporting

1. Requirements

2800.

16.c. The residence shall report the incident or condition to the Department's assisted living residence office or the assisted living residence complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2800.15 (relating to abuse reporting covered by law).

Description of Violation

On [redacted]/21 Resident #1 reported to the home that direct care staff member A was rude, uncaring and uncompassionate. The possible resident rights violation was not reported to the Department until [redacted]/21.

Plan of Correction

Accept

Columbia Cottage takes the safety and wellbeing of our residents very seriously. As evidenced in our policy and procedure manual (Policy 675 attached) it is our practice to report all appropriate incidents within 24 hours to the BHS. We have a trained staff member on every shift who can complete reportables to prevent any further delays in this practice.

Completion Date: 01/25/2022

Document Submission

Implemented

See attached

42c Dignity/Respect

1. Requirements

2800.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted]/21 direct care staff member A was disrespectful to Resident #2 by telling the resident that they were rude while performing care.

Plan of Correction

Accept

We recognize the seriousness of a staff member being rude with a resident. In response to this incident and to prevent further incidents of this nature the following plan of correction was executed.

1. [redacted]/2021 Staff member A placed on administrative leave, pending completion of investigation
2. [redacted]/2021 BHS and Family notified
3. [redacted] resident and staff investigation completed
4. [redacted]/2021 Staff member returned to work
 - a. Staff member partnered with another team member for all care for resident [redacted]
 - b. Supervisory referral made to EAP for staff member.
5. 11-3-2021 APS/OPSA training completed for all staff
 - a. training sheet attached
6. 02/02/22 Annual training for APS and OPSA being provided by Berks County AAA Supervisor.

Completion Date: 01/25/2022

Document Submission

Implemented

See attached