

Department of Human Services
Bureau of Human Service Licensing

November 23, 2021

[REDACTED]
ST ANNE HOME INC
685 ANGELA DRIVE
GREENSBURG, PA 15601

RE: VILLA ANGELA AT ST. ANNE HOME
685 ANGELA DRIVE
GREENSBURG, PA, 15601
LICENSE/COC#: 42804

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/01/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Janine Wenzig

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing

November 12, 2021

[REDACTED]
ST ANNE HOME INC
[REDACTED]

RE: VILLA ANGELA AT ST. ANNE HOME
685 ANGELA DRIVE
GREENSBURG, PA, 15601
LICENSE/COC#: 42804

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 11/01/2021 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
Janine Wenzig

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *VILLA ANGELA AT ST. ANNE HOME* License #: *42804* License Expiration Date: *02/05/2022*
Address: *685 ANGELA DRIVE, GREENSBURG, PA 15601*
County: *WESTMORELAND* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: *7248376070* Email: [REDACTED]

Legal Entity

Name: *ST ANNE HOME INC*
Address: *685 ANGELA DRIVE, GREENSBURG, PA, 15601*
Phone: *7248376070* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *12/01/2010* Issued By: *City of Greensburg*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *48* Waking Staff: *36*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *11/01/2021*

Inspection Dates and Department Representative

11/01/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *54* Residents Served: *38*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *38*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *38*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *10* Have Physical Disability: *0*

Inspections / Reviews

11/01/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *11/18/2021*

Inspections / Reviews *(continued)*

11/12/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *11/16/2021*

11/23/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Repeat Violation

On 9/28/21, at approximately 9:30 AM, while staff person A was providing AM care to resident #1, staff person A allegedly verbally/emotionally abused resident, saying in front of the resident "█ needs to die already and go to Jesus or the Devil". This allegation of abuse was reported to staff person C on 10/4/2021; however, was not reported to the local area agency on aging until 11/1/21 as directed by the Department.

On 10/24/21, at approximately 1:00 pm staff person A allegedly slapped resident #2 on the right hand because the resident did not want to wear a mask. This allegation of abuse was not reported to local area agency on aging until 10/26/21 at 5:00 PM.

Repeat Violation 3/4/2021

Plan of Correction

Accept

Action	Owner	Completion Date
BHSL, Licensing Representative, █ educated the Administrator of the requirement in 2600.15a "you must immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act and as outlined in the RCG"	Director,	November 1, 2021
Administrator completed the education packet that included reading out loud: <ul style="list-style-type: none"> the St. Anne Home policy titled CC.00008 Protection against resident abuse, neglect and exploitation and procedure for reporting (pg. 7-8), BHSL "Suspected Resident Abuse Reporting and Investigation Requirements" (pg.181-182 RCG), The PA Older Adults Protective Services Act (OAPSA), Crisis Prevention institute (CPI) Top 10 De-Escalation Tips Resident specific Rights 2600.42(a – y), 2600.43 (a –b) (pg.34-43 RCG), Older Adult protective Services Quiz Resident Rights Quiz (education attached) 	Villa Angela: Director All Staff	November 24, 2021

Completion Date: 11/24/2021

Document Submission

Implemented

Education complete

15b - Supervisor Plan

1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On 10/24/21, at approximately 1:00 pm staff person A allegedly slapped resident #2 on the right hand because the resident did not want to wear a mask. Staff person A continued to work unsupervised until 3:00 PM on the date of the alleged incident and on 10/25/21 from 6:30 AM to 3:00 PM. The home did not suspend staff person A until 10/26/21.

Plan of Correction

Accept

Action	Owner	Completion Date
BHSL, Licensing Representative, [REDACTED] educated the Administrator of the requirement in 2600.1 b regarding an allegation of abuse regardless of the validity of the accusation: the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.	VA Director	November 1, 2021
<p>When there is an allegation of abuse of a resident involving our facility's staff person, we will immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.</p> <p>Education on this important step will be provided on</p> <ul style="list-style-type: none"> • BHSL "Suspected Resident Abuse Reporting and Investigation Requirements" (pg.181-182 RCG), • Types and examples of abuse. • St. Anne Home policy titled CC.00008 Protection against resident abuse, neglect and exploitation and procedure for Suspending or providing 1:1 supervision of alleged perpetrator (pg. 1-4, 12-13), 	<p>Villa Angela: Director All Staff</p>	November 24, 2021

Completion Date: 11/24/2021

Document Submission

Implemented

education complete

15d - Resident Abuse-Notification

1. Requirements

2600.

15.d. The home shall immediately notify the resident and the resident's designated person of a report of suspected abuse or neglect involving the resident.

15d - Resident Abuse-Notification (continued)

Description of Violation

On 10/24/21, at approximately 1:00 pm staff person A allegedly slapped resident #2 on the right hand because the resident did not want to wear a mask. This allegation of abuse was not reported to the resident and the resident's designated person until 10/26/21 at 5:00 PM.

Plan of Correction

Accept

<i>Action</i>	<i>Owner</i>	<i>Completion Date</i>
<p>The RCC or VA Director will immediately notify the resident and the resident's designated person of a report of suspected abuse or neglect involving the resident. Will complete the following education:</p> <ul style="list-style-type: none"> • BHSL "Suspected Resident Abuse Reporting and Investigation Requirements" (pg.181-182 RCG), • the St. Anne Home policy titled CC.00008 Protection against resident abuse, neglect and exploitation and procedure for Suspending or providing 1:1 supervision of alleged perpetrator (pg. 12-13), 	<p>Villa Angela: Director Resident Care Coordinators</p>	<p>November 24, 2021</p>

Completion Date: 11/24/2021

Document Submission

Implemented

Education Complete

16c - Written Incident Report

1. Requirements

2600.

- 16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 9/28/21, at approximately 9:30 AM, while staff person A was providing AM care to resident #1, staff person A was alleged to have verbally/emotionally abused resident, saying in front of the resident "█ needs to die already and go to Jesus or the Devil". This allegation of abuse was reported to staff person C on 10/4/2021; however, was not reported to the Department until 11/1/21 at the direction of an Agent of the Department.

On 10/24/21, at approximately 1:00 pm staff person A allegedly slapped resident #2 on the right hand because the resident did not want to wear a mask. This allegation of abuse was not reported to the Department until 10/26/21 at 5:00 PM.

16c - Written Incident Report (continued)

Plan of Correction

Accept

<i>Action</i>	<i>Owner</i>	<i>Completion Date</i>
<p>BHSL, Licensing Representative, [REDACTED] educated the Administrator of the requirement in 2600.16 c regarding providing a written report of an allegation of abuse regardless of the validity of the accusation within 24 hours as required by given guidelines</p>	<p>Director</p>	<p>11-1-2021</p>
<p>The RCC or VA Director will provide a written report of an allegation of abuse regardless of the validity of the accusation within 24 hours as required by given guidelines for incident reports. Will complete the following education:</p> <ul style="list-style-type: none"> • Villa Angela Policy Reportable situations (NSG. ADM. NO.004) • Review Regulations 2600.16 (b-f) in RCG (pg14-17) • BHSL “Suspected Resident Abuse Reporting and Investigation Requirements” (pg.181-182 RCG) • Review completion of the Bureau of Human Services Licensing Incident Reporting Form and provide a blank copy and location of copies. • Reportable situations post test 	<p>Villa Angela: Director Resident Care Coordinators</p>	<p>November 24, 2021</p>

Completion Date: 11/24/2021

Document Submission

Implemented

Education Complete