

Department of Human Services  
Bureau of Human Service Licensing

May 18, 2022

[REDACTED]  
MILLCREEK MANOR  
[REDACTED]  
[REDACTED]

RE: PARKSIDE SUITES/PARKSIDE AT  
NORTH EAST  
2 GIBSON STREET  
NORTH EAST, PA, 16428  
LICENSE/COC#: 44656

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/14/2021, 09/20/2021, 11/08/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Suzy Quinn

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY - PUBLIC**

**Facility Information**

Name: *PARKSIDE SUITES/PARKSIDE AT NORTH EAST* License #: *44656* License Expiration: *11/03/2022*  
Address: *2 GIBSON STREET, NORTH EAST, PA 16428*  
County: *ERIE* Region: *WESTERN*

**Administrator**

Name: [REDACTED] Phone: *8149694800* Email: [REDACTED]

**Legal Entity**

Name: *MILLCREEK MANOR*  
Address: *5535 PEACH STREET, ERIE, PA, 16509*  
Phone: *8148444295* Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *Other* Date: *10/18/1989* Issued By: *Dept. of Labor & Industry*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *55* Waking Staff: *41*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint* Exit Conference Date: *11/08/2021*

**Inspection Dates and Department Representative**

09/14/2021 - On-Site: [REDACTED]  
09/20/2021 - Off-Site: [REDACTED]  
11/08/2021 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *70* Residents Served: *41*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *3*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *40*  
Diagnosed with Mental Illness: *12* Diagnosed with Intellectual Disability: *1*  
Have Mobility Need: *14* Have Physical Disability: *6*

**Inspections / Reviews**

**09/14/2021 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *12/24/2021*

Inspections / Reviews (*continued*)

01/20/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *01/27/2022*

03/11/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *03/27/2022*

05/18/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

The home's medication administration policy indicates "When a controlled medication is administered, the authorized personnel administering the medication immediately enters all the following information on the controlled drug record: a. date and time of administration, b. amount administered."

Resident #1 is prescribed Diazepam 2mg tablet, take 0.5 tablets by mouth 2 times a day. However, resident #1's controlled drug record indicates the following:

Source	Date	Time	Amount	Action	Amount Remaining
Electronic record	8/26/21	7:35 PM	-0.5	Administration	33.5
Paper record	8/27/21				32.5
Paper record	8/28/21				32
Paper record	8/28/21				32
Paper record	8/29/21				31
Electronic record	8/29/21	6:24 AM	-0.5	Administration	33

Plan of Correction

Directed

Parkside North East Administrator and Administrator Assistant will do a daily audit on [redacted] controlled medication 5 times for 5 weeks and fill out the audit form. The audit will end on January 28, 2022.

Directed:

By 3/26/22, all staff qualified to administer medication shall be re-educated regarding the home's medication administration policy, to include controlled medications. Documentation shall be kept.

S.Q. 3/11/22

By 3/26/22 and monthly thereafter, the administrator or designee qualified to administer medication shall audit all controlled medications. Documentation shall be kept.

S.Q. 3/11/22

Completion Date: 01/24/2022

Document Submission

Implemented

Please see attachment. [redacted] will also email it.

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 is prescribed Diazepam 2mg tablet, take 0.5 tablets by mouth 2 times a day. However, this medication was not administered on 8/27/21 and 8/28/21.

**187d - Follow Prescriber's Orders (continued)****Plan of Correction****Directed**

Review the Parkside North East Policy on Controlled Medication Administration and controlled substance with the Med Tech. Review the steps of signing for a controlled substance upon receipt from whichever pharmacy and storing the controlled substance in a double lock system.

**Directed:**

By 3/26/22, all staff qualified to administer medication shall be re-educated regarding the requirement to follow the directions of the prescriber. Documentation shall be kept.

**S.Q. 3/11/22**

By 3/26/22, weekly for 1 month and monthly thereafter for 3 months, the administrator or designee qualified to administer medication shall observe a medication pass for all staff qualified to administer medication.

Documentation shall be kept.

**S.Q. 3/11/22**

Completion Date: 01/24/2022

**Document Submission****Implemented**

Please see attachment. [REDACTED] will also email it.