





**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

September 13, 2021

██████████  
████████████████████  
Elwyn of Pennsylvania and Delaware  
111 Elwyn Road  
Elwyn, Pennsylvania 19063

RE: Clark's Manor  
2978 North Providence Road  
Media, Pennsylvania 19008  
License #: 148020

Dear ██████████:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on July 27, 2021 of the above facility, we have found that your facility is in substantial compliance with the regulations, set forth in 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), that can be adequately assessed at this time. The licensing inspector was unable to complete a full inspection because the home is new and not yet serving four or more residents.

In accordance with 55 Pa.Code § 2600.11(b) (relating to procedural requirements for licensure or approval of personal care homes, a re-inspection of your newly licensed facility will be conducted within 3 months of the effective date of this license. Complete compliance with all applicable regulations is required in order to maintain your license.

During the inspection, citations on the enclosed Licensing Inspection Summary were found. All citations specified on the Licensing Inspection Summary must be corrected by the dates specified on the Licensing Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your NEW license is enclosed, based on substantial but not complete compliance with 55 Pa.Code Ch. 2600.

Sincerely,

Jamie Buchenauer  
Deputy Secretary  
Office of Long-term Living

Enclosures  
License  
Licensing Inspection Summary

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *Clark's Manor* License #: *14802* License Expiration Date:  
Address: *2978 N Providence Road, Media, Pa 19008*  
County: *DELAWARE* Region: *SOUTHEAST*

**Administrator**

Name: [REDACTED] Phone: *6108756746* Email: [REDACTED]

**Legal Entity**

Name: *Elwyn of Pennsylvania and Delaware*  
Address: *111 Elwyn Road, Elwyn, Pa, 19063*  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *R-3* Date: *08/18/2020* Issued By: *Upper Providence Township*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *3* Waking Staff: *2*

**Inspection**

Type: *Full* Notice: *Announced* BHA Docket #:  
Reason: *New* Exit Conference Date: *07/27/2021*

**Inspection Dates and Department Representative**

07/27/2021 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *5* Residents Served: *3*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *0*  
Diagnosed with Mental Illness: *3* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**07/27/2021 - Full**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *08/20/2021*

Inspections / Reviews *(continued)*

8/24/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *09/04/2021*

9/8/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type:

Follow-Up Date:

**102d - Grab/Hand/Assist Bar/Slip-Resistant Surface****1. Requirements**

2600.

102.d. Toilet and bath areas must have grab bars, hand rails or assist bars. Bathtubs and showers must have slip-resistant surfaces.

**Description of Violation**

*On 7/27/21, there were no grab bars, hand rails or assist bars in any of the home's bathrooms.*

**Plan of Correction****Accept**

*All 17 grab bars/hand rails/assist bars have been ordered for installation to existing 2 1st floor bathrooms and 3 2nd floor bathroom/showers. The anticipated completion date is September 3, 2021.*

**Completion Date:** 09/03/2021

**Document Submission****Implemented**

*All grab bars have been installed, photos attached in a separate attachment.*