

Department of Human Services  
Bureau of Human Service Licensing

February 6, 2022

[REDACTED]

ASSURED CARE, INC.  
129 HOUCK ROAD  
FLEETWOOD, PA, 19522

RE: GRAND VIEW MANOR  
129 HOUCK ROAD  
FLEETWOOD, PA, 19522  
LICENSE/COC#: 21501

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/08/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Michele Moskalczyk

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *GRAND VIEW MANOR* License #: *21501* License Expiration: *10/28/2021*  
Address: *129 HOUCK ROAD, FLEETWOOD, PA 19522*  
County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: *6109441800* Email: [REDACTED]

**Legal Entity**

Name: *ASSURED CARE, INC.*  
Address: *129 HOUCK ROAD, FLEETWOOD, PA, 19522*  
Phone: *6109441800* Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *01/09/1998* Issued By: *PA LI*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *41* Waking Staff: *31*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint* Exit Conference Date: *09/08/2021*

**Inspection Dates and Department Representative**

*09/08/2021 - On-Site:* [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *54* Residents Served: *41*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *1*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *41*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**09/08/2021 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/22/2022*

Inspections / Reviews (*continued*)

01/21/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *01/25/2022*

01/26/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *02/01/2022*

02/06/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident 1 hit a staff member on 8/8/2021 and attempted to hit other staff members on 8/25/2021 and 9/6/2021. The Resident Assessment and Support Plan for Resident 1 dated [redacted] was not updated to reflect these behaviors and states the resident has no problem with aggression or agitation. Repeat Violation from 5/12/2021.

Plan of Correction

Do Not Accept

[redacted] will update the Resident Support Plan as Resident Behavior Changes

Update: 01/21/2022

Please include in plan of correction, who is responsible for fixing the problem and monitoring compliance, what action that person will take, and when that action will happen. 01-21-2022 MM

Plan of Correction

Accept

[redacted] Administrator and [redacted] RN will add behaviors and update behaviors as changes occur with residents on the RASP. [redacted] will monitor with monthly audit of charts/RASPS to update behavior.

Update: 01/26/2022

Please send/Attach update to resident #1's RASP. 1-26-2022 MM

Document Submission

Implemented

See Attached