

Department of Human Services
Bureau of Human Service Licensing

October 14, 2021

[REDACTED]
CARE HSL NEWTOWN OPCO LLC
[REDACTED]
[REDACTED]

RE: THE BIRCHES AT NEWTOWN
70 DURHAM ROAD
NEWTOWN, PA, 18940
LICENSE/COCC#: 14230

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/26/2021, 08/27/2021, 08/30/2021, 08/31/2021, 09/01/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Claire Mendez

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *THE BIRCHES AT NEWTOWN* License #: *14230* License Expiration Date: *09/15/2021*
Address: *70 DURHAM ROAD, NEWTOWN, PA 18940*
County: *BUCKS* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: *2154977400* Email: [REDACTED]

Legal Entity

Name: *CARE HSL NEWTOWN OPCO LLC*
Address: *660 SENTRY PARKWAY, SUITE 220, C/O HERITAGE SENIOR LIVING, BLUE BELL, PA, 19422*
Phone: *2154977400* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *180* Waking Staff: *135*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *09/01/2021*

Inspection Dates and Department Representative

08/26/2021 - Off-Site: [REDACTED]
08/27/2021 - Off-Site: [REDACTED]
08/30/2021 - Off-Site: [REDACTED]
08/31/2021 - Off-Site: [REDACTED]
09/01/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *120* Residents Served: *106*

Secured Dementia Care Unit

In Home: *Yes* Area: *Daybreak* Capacity: *60* Residents Served: *50*

Hospice

Current Residents: *xx*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *106*
Diagnosed with Mental Illness: *3* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *74* Have Physical Disability: *0*

Inspections / Reviews

08/26/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *09/19/2021*

9/16/2021 - POC Submission

Lead Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *10/04/2021*

10/14/2021 - Document Submission

Lead Reviewer: [REDACTED] Follow-Up Type: *Not Required*

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

13. Date and time of medication administration.

Description of Violation

Resident #1 is prescribed Citalopram 20 mg in the morning and Daily-Vite tab daily. The August MAR does not indicate a clock time for administration. Resident #1's August medication administration record (MAR) does not indicate the exact time of the administration.

Resident #2 is prescribed Losartan Potassium 100mg, Carvedilol 12.5 mg tab, Eliquis 5 mg, Sertraline 100 mg, and Vitamin D-2 in the morning, Carvedilol 12.5 mg and Eliquis 5 mg in the evening, and Atorvastatin 40 mg and Mirtazapine 7.5 mg at bedtime. The August MAR does not indicate clock times for administration of these medications. Resident #2's August MAR does not indicate the exact time of the administration of these medications.

Plan of Correction**Accept**

Medication administration times are not specifically stated on MAR.

Current EMAR system is able to provide the administration times for our flexible time, it is simply on another sheet accessible to review at all times. Heritage and our pharmacy are working with the system to see if it has the ability to change to real time administration times, directly on the MAR.

Should that not be possible, we will transition to a new EMAR system that is capable. The process will require transfer of data, setting up new program with our pharmacy and training for all staff on how to utilize the system.

If the current system is able, the timeline will be by 10/1/2021. Should we need to implement new system, we will do so by 11/1/2021

Completion Date: 09/16/2021

Document Submission**Implemented**

We are transitioning to a new platform through Tabulapro, S.M.A.R.T. Training begins Monday 10/4/2021, and we will project full implementation by 11/1/2021