

Department of Human Services
Bureau of Human Service Licensing

February 28, 2022

[REDACTED]
PARKLAND MANOR LLC
[REDACTED]

RE: PARKLAND MANOR
4636 CRACKERSPORT ROAD
ALLENTOWN, PA, 18104
LICENSE/COC#: 22823

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/19/2021, 08/25/2021, 08/30/2025, 09/15/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *PARKLAND MANOR* License #: *22823* License Expiration: *10/09/2022*
Address: *4636 CRACKERSPORT ROAD, ALLENTOWN, PA 18104*
County: *LEHIGH* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: *4843577729* Email: [REDACTED]

Legal Entity

Name: *PARKLAND MANOR LLC*
Address: *1177 SIXTH STREET, WHITEHALL, PA, 18052*
Phone: *6104033333* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *90* Waking Staff: *68*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint, Incident* Exit Conference Date: *09/24/2021*

Inspection Dates and Department Representative

08/19/2021 - On-Site: [REDACTED]
08/25/2021 - Off-Site: [REDACTED]
08/30/2025 - Off-Site: [REDACTED]
09/15/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *70* Residents Served: *58*

Secured Dementia Care Unit

In Home: *Yes* Area: *n/a* Capacity: *25* Residents Served: *16*

Hospice

Current Residents: *9*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *49*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *32* Have Physical Disability: *0*

Inspections / Reviews

08/19/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*

Follow-Up Date: *11/18/2021*

11/29/2021 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *12/06/2021*

02/28/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

187d - Follow Prescriber's Orders

1. Requirements

2600.
187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 had a discontinue order for the aspirin 81mg daily on 7/17/20. The medication was not stopped until 7/20/20.

Resident #1 had a treatment order to cleanse head wound twice daily with NSS for 7 days on 2/24/21. The treatment did not start until 2/26/21.

Plan of Correction

Accept

Preparation and Submission of this plan of correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This plan of Correction is prepared and submitted to meet requirements under state law. The personal care home Reserves any and all applicable rights to appeal pursuant to 55 Pa.Code Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. To ensure continued compliance with Regulation 2600.187.d, all Med-aides were re-educated and will continue to follow the Medication Administration Policies and Procedures by following the written physician orders in a timely manner. The Med aide and unit clerk will oversee this on a daily basis and EMAR administrator and administration on a weekly basis.

To complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, the Adm will send in copies of training provided to Med Tech staff as evidence of compliance.

*Documentation should be sent in the Portal.
AG, 11-29-21*

Document Submission

Implemented

To ensure continued compliance with Regulation 2600.187.d, all Med-aides were re-educated and will continue to follow the Medication Administration Policies and Procedures by following the written physician orders in a timely manner. The Med aide and unit clerk will oversee this on a daily basis and EMAR administrator and administration on a weekly basis.

227d - Support Plan Medical/Dental

1. Requirements

2600.
227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

227d - Support Plan Medical/Dental (continued)

Description of Violation

Resident #1 was assessed for wound care on [REDACTED]. The home was to reposition the resident at least every 2 hours, complete daily skin checks and cleanse wound with NSS, apply skin prep to periwound, cover with border gauze using clean aseptic technique. Change bandage every 3-5 days or PRN for soiling or dislodgement. Resident #1's RASP dated [REDACTED] was not updated to reflect the resident current care needs.

Plan of Correction**Accept**

Preparation and Submission of this plan of correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This plan of Correction is prepared and submitted to meet requirements under state law. The personal care home Reserves any and all applicable rights to appeal pursuant to 55 Pa.Code Pa. Code 20 et seq. and 2600.263.

We strongly disagree with this violation. To ensure continued compliance with Regulation 2600.227.d., the resident care coordinator was re-instructed to update the Resident Assessment and Support Plan with resident's treatment within 5 days of physician's written order. The resident care coordinator will continue to oversee this process on a daily basis and administration will oversee on a weekly basis.

To complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, the Adm will send in any staff training documents for the Resident Care Coordinator of to the Med Techs or the Direct Care Staff regarding the need to communicate information to members of the team or Management on a daily or weekly basis in order to meet resident needs. If there are any forms or documents to assist staff in communicating this, they may be included in the Portal.

A Copy of the Updated RASP or the Amendment must be included in this attachment.

Documentation should be sent in the Portal.

AG, 11-29-21

Document Submission**Implemented**

To ensure continued compliance with Regulation 2600.227.d., the resident care coordinator was re-instructed to update the Resident Assessment and Support Plan with resident's treatment within 5 days of physician's written order. The resident care coordinator will continue to oversee this process on a daily basis and administration will oversee on a weekly basis.