

Department of Human Services
Bureau of Human Service Licensing

July 11, 2022

[REDACTED], DIRECTOR

RE: PARKER PERSONAL CARE FACILITY
103 SEWARD STREET
PARKER, PA, 16049
LICENSE/COC#: 42656

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/10/2021, 08/11/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *PARKER PERSONAL CARE FACILITY* License #: *42656* License Expiration: *11/09/2021*
Address: *103 SEWARD STREET, PARKER, PA 16049*
County: *ARMSTRONG* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *PARKER PERSONAL CARE INC*
Address: *103 SEWARD STREET, PARKER, PA, 16049*
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *11/02/2011* Issued By: *City of Parker*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *32* Waking Staff: *24*

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal* Exit Conference Date: *08/11/2021*

Inspection Dates and Department Representative

08/10/2021 - On-Site: [REDACTED]
08/11/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *40* Residents Served: *30*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *3*

Number of Residents Who:

Receive Supplemental Security Income: *3* Are 60 Years of Age or Older: *27*
Diagnosed with Mental Illness: *12* Diagnosed with Intellectual Disability: *1*
Have Mobility Need: *2* Have Physical Disability: *0*

Inspections / Reviews

08/10/2021 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *09/12/2021*

Inspections / Reviews (*continued*)

01/03/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *01/10/2022*

01/20/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *01/27/2022*

07/11/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

25c9 - Termination

1. Requirements

2600.

25.c. At a minimum, the contract must specify the following:

- 9. The conditions under which the agreement may be terminated including home closure as specified in § 2600.228 (relating to notification of termination).

Description of Violation

The resident-home contract for resident #1, dated [REDACTED], does not include the following conditions under which the agreement may be terminated:

- If a home determines that a resident's functional level has advanced or declined so that the resident's needs cannot be met in the home.
- If meeting the resident's needs would require a fundamental alteration in the home's program or building site or would create an undue financial or programmatic burden on the home.
- If the resident has failed to pay after reasonable documented efforts by the home to obtain payment.
- If closure of the home is initiated by the Department.
- Documented, repeated violation of the home rules.

Plan of Correction

Accept

Immediately upon discovery of the missing contract page (3) the resident was provided a copy, asked to read, review, and then sign at the bottom to verify acknowledgment. Parker Personal Care immediately reviewed all contracts for compliance and will review each contract after completion to guarantee full completed documentation. (Copy provided to inspector)

Completion Date: 08/10/2021

Document Submission

Implemented

All violations show the POC for each violation has been accepted. Please advise.

51 - Criminal Background Check

1. Requirements

2600.

- 51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

Staff person A, hired [REDACTED], did not have a criminal background check completed until [REDACTED]

Plan of Correction

Accept

Parker Personal Care was not running criminal checks independently in 2018. Since January 1, 2019, Parker Personal Care has taken over all function including criminal history checks. All other criminal history checks have been completed within regulation and Parker Personal Care will immediately run the criminal history checks moving forward to remain compliant with this regulation.

Parker Personal Care, Inc. will have a twostep audit to ensure that criminal history checks have been completed prior to filing new hire folders. It will be the responsibility of the administrator to perform the criminal history checks and place them into the file and the responsibility of the Office Manager to assure the criminal history check is placed in the appropriate order and profiled.

Completion Date: 01/19/2022

51 - Criminal Background Check (continued)

Document Submission

Implemented

All violations show the POC for each violation has been accepted. Please advise.

103f - Refrigerator/Freezer Temps

1. Requirements

2600.

103.f. Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

Description of Violation

On 8/10/2021, the temperature in the single upright freezer in the kitchen was 28 degrees Fahrenheit at 10:05a.m. and 20 degrees Fahrenheit at 2:55p.m.

Plan of Correction

Accept

Immediately all food items were removed from freezer and placed in another freezer. The standup freezer was defrosted and cleaned by maintenance. The freezer is operable and Parker Personal Care maintenance will check the freezer daily to ensure continued compliance.

Completion Date: 08/11/2021

Document Submission

Implemented

All violations show the POC for each violation has been accepted. Please advise.

126a - Furnace Inspection

1. Requirements

2600.

126.a. A professional furnace cleaning company or trained maintenance staff person shall inspect furnaces at least annually. Documentation of the inspection shall be kept.

Description of Violation

The most recent inspection of the home's furnaces was conducted on 6/19/2020.

Plan of Correction

Accept

Immediately Parker Personal Care called [redacted] our heating and cooling serviceman to get an update on when we could have our inspection completed. Maintenance called HVAC company for service inspection prior to 06/19/2021 without a successful scheduling due to workload and decreased staffing for the HVAC company. We were then scheduled for inspection by end of September, however the inspection was not completed until 10/15/2021.

Parker Personal Care, Inc has implemented a calendar for our maintenance to check with annual dates listed. Due to the tardiness of the HVAC company, we will be notifying them 3 months in advance for the service need every year moving forward.

Completion Date: 01/19/2022

Document Submission

Implemented

All violations show the POC for each violation has been accepted. Please advise.

162c - Menus Posted

1. Requirements

2600.

162c - Menus Posted (continued)

162.c. Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

Description of Violation

On 8/10/2021, there were 6-weeks of menus posted on the bulletin boards in the dining area and near the laundry room. However, none of the menus were dated; therefore, it could not be determined which menu was for the current week or the week in advance.

Plan of Correction

Accept

Parker Personal Care immediately dated all menus. Parker Personal Care will be placing a sign beside the menus stating what week we are on and each meal for the day will be written beside the menu for all residents to easily read and understand the menu rotation.

Immediately the Kitchen Supervisor has been advised that [redacted] is to ensure all weekly menus are posted for the following week, and every Saturday the current week is posted for all residents to see what day or each week's menu we are currently using.

Completion Date: 01/19/2022

Document Submission

Implemented

All violations show the POC for each violation has been accepted. Please advise.

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On 8/11/2021, resident #2's glucometer was not calibrated to the correct date and time.

Plan of Correction

Accept

Immediately the glucometer was calibrated to reflect the correct date and time. All other glucometers were checked for accuracy. Parker Personal Care will do weekly checks of all glucometers. All med trained staff have been advised to check glucometers before each use.

Completion Date: 08/10/2021

Document Submission

Implemented

All violations show the POC for each violation has been accepted. Please advise.

187c - Refusal of Medication

1. Requirements

2600.

187.c. If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

Description of Violation

Resident #1 refused the following medications; however, these refusals were not reported to the resident's physician:

- [redacted]

187c - Refusal of Medication (continued)**Plan of Correction****Accept**

Immediately Parker Personal Care notified the residents primary of medication refusals. PCP returned notification with orders to discontinue meds being refused. Parker Personal Care will immediately notify any physicians moving forward of medication refusals and follow any order the PCP's recommend

Immediately DCS have been advised to notify the Asst. Administrator or a DCS Supervisor of any medication refusals. All medication refusals are to be documented on the round sheets so they can be reported timely to the appropriate PCP.

Completion Date: 01/19/2022

Document Submission**Implemented**

All violations show the POC for each violation has been accepted. Please advise.

252 - Record Content**1. Requirements**

2600.

252. Content of Resident Records - Each resident's record must include the following information:

1. Name, gender, admission date, birth date and Social Security number.
2. Race, height, weight, color of hair, color of eyes, religious affiliation, if any, and identifying marks.
3. A photograph of the resident that is no more than 2 years old.
4. Language or means of communication spoken or used by the resident.
5. The name, address, telephone number and relationship of a designated person to be contacted in case of an emergency.
6. The name, address and telephone number of the resident's physician or source of health care.
7. The current and previous 2 years' physician's examination reports, including copies of the medical evaluation forms.
8. A list of prescribed medications, OTC medications and CAM.
9. Dietary restrictions.
10. A record of incident reports for the individual resident.
11. A list of allergies.
12. The documentation of health care services and orders, including orders for the services of visiting nurse or home health agencies.
13. The preadmission screening, initial intake assessment and the most current version of the annual assessment.
14. A support plan.
15. Applicable court order, if any.
16. The resident's medical insurance information.
17. The date of entrance into the home, relocations and discharges, including the transfer of the resident to other homes owned by the same legal entity.
18. An inventory of the resident's personal property as voluntarily declared by the resident upon admission and voluntarily updated.
19. An inventory of the resident's property entrusted to the administrator for safekeeping.
20. The financial records of residents receiving assistance with financial management.
21. The reason for termination of services or transfer of the resident, the date of transfer and the destination.
22. Copies of transfer and discharge summaries from hospitals, if available.
23. If the resident dies in the home, a copy of the official death certificate.
24. Signed notification of rights, grievance procedures and applicable consent to treatment protections specified in § 2600.41 (relating to notification of rights and complaint procedures).
25. A copy of the resident-home contract.
26. A termination notice, if any.

252 - Record Content (continued)**Description of Violation**

Resident #3 ceased to breathe on resident #3's date of death; however, the resident's record does not contain a copy of the official death certificate.

Plan of Correction**Accept**

Parker Personal Care immediately calling the funeral home and obtained a copy of the death certificate for resident #3. All destroyed files were reviewed for proper documentation. Moving forward, 2 people will be responsible for checking all maintained documents to ensure continue compliance.

Completion Date: 08/11/2021

Document Submission**Implemented**

All violations show the POC for each violation has been accepted. Please advise.