

Department of Human Services
Bureau of Human Service Licensing

August 30, 2021

[REDACTED], BOARD MEMBER
WHEELER CARE CENTERS INC
P.O. BOX 70
GLENMORE, PA 19343

RE: COLONIAL WOODS
1710 CREEK ROAD
GLENMORE, PA, 19343
LICENSE/COC#: 19823

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 08/02/2021 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,

[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: COLONIAL WOODS License #: 19823 License Expiration Date: 02/05/2022
Address: 1710 CREEK ROAD, GLENMORE, PA 19343
County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: 610-942-4242 Email: [REDACTED]

Legal Entity

Name: WHEELER CARE CENTERS INC
Address: P.O. BOX 70, GLENMORE, PA, 19343
Phone: 6109424242 Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 04/11/1997 Issued By: CWOPA L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 23 Waking Staff: 17

Inspection

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Monitoring Exit Conference Date: 08/02/2021

Inspection Dates and Department Representative

08/02/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 31 Residents Served: 23

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 12
Diagnosed with Mental Illness: 18 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

08/02/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/27/2021

Inspections / Reviews *(continued)*

8/30/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *09/03/2021*

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident # 1 is prescribed [REDACTED] based on the below listed sliding scale:

AccuChecks prior to each meal and:

1. administer 0 units of insulin if blood sugar is below 150
2. administer 2 units of insulin if blood sugar reading is between 150 and 200
3. administer 4 units of insulin if blood sugar reading is between 201 and 250
4. administer 6 units of insulin if blood sugar reading is between 251 and 300
5. administer 8 units of insulin if blood sugar reading is between 301 and 350
6. administer 10 units of insulin if blood sugar reading is between 351 and 400
7. administer 12 units of insulin if blood sugar reading above 400 and call doctor

On 7/12/21 at 8:00 A.M., resident #1's blood sugar reading was 209, requiring 4 unit of [REDACTED]. However, 10 units of this medication was administered by staff person A. At 12:00 P.M., the resident's blood sugar reading was 162, requiring 2 units of [REDACTED]. 10 units was administered by staff person A.

On 7/13/21 at 8:00 A.M., resident #1's blood sugar reading was 168, requiring 2 unit of [REDACTED]. However, 10 units of this medication was administered by staff person A. At 12:00 P.M., the resident's blood sugar reading was 150, requiring 2 units of [REDACTED]. 10 units was administered by staff person A.

On 7/17/21 at 12:00 P.M., resident #1's blood sugar reading was 257, requiring 6 units of [REDACTED]. However, 10 units of this medication was administered by staff person A.

On 7/16/21 at 12:00 P.M., resident #1's blood sugar reading was 225, requiring 4 units of [REDACTED]. However, 10 units of this medication was administered by staff person A.

On 7/27/21 at 12:00 P.M., resident # 1's blood sugar reading was 259, requiring 6 units of [REDACTED]. However, 10 units of this medication was administered by staff person A.

On 7/28/21 at 12:00 P.M., resident # 1's blood sugar reading was 297 requiring 6 units of [REDACTED]. However, 10 units of this medication was administered by staff person A.

On 7/29/21 at 8:00 A.M., resident # 1's blood sugar reading was 199 requiring 2 units of [REDACTED]. However, 10 units of this medication was administered by staff person A.

187d - Follow Prescriber's Orders (*continued*)**Plan of Correction****Accept**

Staff person A did not follow the prescribed orders of the physician with respect to administering insulin. Staff person A did not follow the directions properly and did not have a thorough understanding of the sliding scale and how it is to be used. Staff person A was a fairly new employee at the time and received her diabetes management certificate of completion on 7/7/21. Moving forward, we will make sure newly trained staff are observed for a longer duration prior to performing duties independently. Beginning immediately on 8/2/21, Staff person A was not permitted to give insulin. Staff person A was provided with additional training by another staff member. Staff member A was required to "shadow" a seasoned med-tech for three separate shifts in order to provide Staff person A additional training. Further explanation in detail was provided pertaining to the "sliding scale" and how much insulin to administer as indicated by the MAR. Moving forward, upon certification of all Med Techs, they will be monitored for a three days by an experienced Med Tech prior to being able to administer independently to ensure that they are properly administering medication and insulin.

Completion Date: 08/26/2021

190a - Completion Medication Course

1. Requirements

2600.

- 190.a. A staff person who has successfully completed a Department-approved medications administration course that includes the passing of the Department's performance-based competency test within the past 2 years may administer oral; topical; eye, nose and ear drop prescription medications and epinephrine injections for insect bites or other allergies.

Description of Violation

Staff Person B, who has not successfully completed the Department-approved medications administration course, administered medications to residents on 7/3/21, 7/4/21, 7/10/21, 7/11/21, 7/14/21, 7/21/21, 7/23/21, 7/24/21, and 7/31/21.

Staff Person C received an annual practicum on 12/18/20. Staff Person C's Medication Administration Record (MAR) review was conducted 11/2020, two were performed on the same day. Staff Person Cs Medication Observations were performed 12/2020, two were performed on the same day. The MAR Review to must be completed 6 months apart. The Medication Observations must be performed 6 months apart.

Staff Person D received an annual practicum on 12/18/20. Staff Person D's Medication Administration Record (MAR) review was conducted 11/2020, two were performed on the same day. Staff Person D's Medication Observations were performed 12/2020, two were performed on the same day. The MAR Review to must be completed 6 months apart. The Medication Observations must be performed 6 months apart.

190a - Completion Medication Course (*continued*)**Plan of Correction****Accept**

Staff person B had not renewed diabetic education and administered insulin to Resident 1. Staff person B began employment with Colonial Woods in [REDACTED] and consistently completed medication administration and insulin/diabetes training over the years. Staff person B had a short leave of absence to due an illness in the family. Upon return, it was overlooked that Staff person B's training was not up-to-date. Staff person B ceased giving medication after 7/21/21 and worked only in the kitchen. Staff person B completed medication training on 8/17/2021 and diabetic education training on 8/18/21. Staff person B is scheduled to begin administering medication and insulin on 8/28/21 as a result of receipt of appropriate certifications.

As for Staff person C and D, the MAR Review was not completed 6 months apart as required. As a result of what happened with Staff person B, C and D, we have updated our training roster in the office to reflect those who have been trained and when and when they are due for training again so that we can prevent this from happening again. Training will be scheduled as needed and required for all med techs per the training roster. The roster will be monitored and updated on an ongoing basis by the office staff.

Completion Date: 08/26/2021

190b - Insulin Injections

1. Requirements

2600.

190.b. A staff person is permitted to administer insulin injections following successful completion of a Department-approved medications administration course that includes the passing of a written performance-based competency test within the past 2 years, as well as successful completion of a Department-approved diabetes patient education program within the past 12 months.

Description of Violation

On 7/31/21, Staff Person B, who has not completed diabetic education, administered insulin to Resident # 1 on 7/3/21, 7/11/21, 7/14/21, and 7/21/21.

Plan of Correction**Accept**

Staff person B had not renewed diabetic education and administered insulin to Resident 1. Staff person B began employment with Colonial Woods in [REDACTED] and consistently completed medication administration and insulin/diabetes training over the years. Staff person B had a short leave of absence to due an illness in the family. Upon return, it was overlooked that Staff person B's training was not up-to-date. Staff person B ceased giving medication after 7/21/21 and worked only in the kitchen. Staff person B completed medication training on 8/17/2021 and diabetic education training on 8/18/21. We have updated our training roster in the office to reflect those who have been trained and when and when they are due for training again so that we can prevent this from happening again. Training will be scheduled as needed and required for all med techs per the training roster. The roster will be monitored and updated on an ongoing basis by the office staff.

Completion Date: 08/26/2021