

Department of Human Services
Bureau of Human Service Licensing

August 4, 2021

██████████ ADMINISTRATOR
EAGLE RIDGE PERSONAL CARE HOME LLC
PO BOX 8969
MILESBERG, PA 16853

RE: EAGLE RIDGE PERSONAL CARE
HOME
2997 RENOVO ROAD
MILL HALL, PA, 17751
LICENSE/COCC#: 22713

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/06/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: EAGLE RIDGE PERSONAL CARE HOME **Licen e #:** 22713 **Licen e Expiration Date:** 08/27/2021
Addr e : 2997 RENOVO ROAD, MILL HALL, PA 17751
County: CLINTON **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** 5707483162 **Email:** [REDACTED]

Legal Entity

Name: EAGLE RIDGE PERSONAL CARE HOME LLC
Address: PO BOX 8969, MILESBURG, PA, 16853
Phone: 5707483162 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 09/27/1994 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 14 **Waking Staff:** 11

Inspection

Type: Full **Notice:** Unannounced **BHA Docket #:**
Rea on: Renewal **Exit Conference Date:** 07/06/2021

Inspection Dates and Department Representative

07/06/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 27 **Residents Served:** 13

Secured Dementia Care Unit

In Home: No	Area:	Capacity:	Residents Served:
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Hospice

Current Re ident : 0

Number of Residents Who:

Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 13
Diagnosed with Mental Illness: 1	Diagnosed with Intellectual Disability: 0
Have Mobility Need: 1	Have Physical Disability: 0

Inspections / Reviews

07/06/2021 - Full

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *08/03/2021*

7/27/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *08/03/2021*

8/4/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

88a - Surfaces

1. Requirements

2600.

88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

Description of Violation

A 60 inch brown rectangular rug was located outside the shower in bathroom [REDACTED]. The rug did not have a slip resistant backing, posing a possible fall risk.

Plan of Correction

Accept

Rug has been replaced with a rug with a skid resistant backing to insure safety of my residents.

Completion Date: 07/07/2021

Update - 07/27/2021

In order to complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, please submit a photo of the slip resistant backing of the replacement rug, some type of checklist or audit form that the staff will use in checking bathrooms to ensure ongoing safety, and indicate who will be responsible for this task.

The checklist sent as evidence should be a form actually IN USE, not a blank form please.

Documentation should be sent in the Portal.

AG, 7-27-21

Document Submission

Implemented

A 60 inch brown rectangular rug was located outside the shower in bathroom [REDACTED]. The rug did not have a slip resistant backing, posing a possible fall risk. A bathroom Cleaning/Safety Log was implemented on 7/7/21 to document checking of the bathrooms/showers is being completed to ensure ongoing safety. This log is signed off by staff daily.

Update - 08/04/2021

Documentation sent via Portal.

AG, 8-4-21

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident #1's glucometer was not calibrated to the correct time.

Plan of Correction

Accept

Staff have been re-educated on the importance of all medical equipment working in the proper manner. I (administrator) will monitor for compliance.

Completion Date: 07/07/2021

185a - Implement Storage Procedures (continued)

Update - 07/27/2021

In order to complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, the Adm will send in the Signature Sheets from the recent Training.

Documentation should be sent in the Portal.

AG, 7-27-21

Document Submission

Implemented

Staff have been re-educated on the importance of all medical equipment working in the proper manner. I (administrator) will monitor for compliance. Staff signature sheets from this staff reeducation have been provided.

Update - 08/04/2021

Documentation sent via Portal.

AG, 8-4-21

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 has an order for Lantus solostar insulin pen titrate dose by 2 units every 2 days until morning fasting blood glucose is less than 160. The resident was receiving 14 units on 7/2/21. The blood glucose reading on 7/3/21 was 251 and the blood glucose reading was 296 on 7/4/21. 16 units of insulin should have been administered on 7/5/21 instead of 14 units.

Plan of Correction

Accept

Staff have been re-educated on how a titrating order works and the importance of following properly. I will continue to monitor to insure compliance with orders.

Completion Date: 07/07/2021

Update - 07/27/2021

In order to complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, the Adm will send in the copy of the signature sheets from the staff training.

Also please send in a recent copy of the July MAR showing the glucose readings and subsequent dose of medication administered to demonstrate compliance.

Documentation should be sent in the Portal.

AG, 7-27-21

Document Submission

Implemented

Staff have been re-educated on how a titrating order works and the importance of following properly. I will continue to monitor to insure compliance with orders. Staff signature sheets from this staff reeducation have been provided. Also provided was a recent copy of the July MAR showing the glucose readings and subsequent dose of medication administered to demonstrate compliance.

187d - Follow Prescriber's Orders (*continued*)

Update - 08/04/2021

Documentation sent via Portal.

AG, 8 4 21