

Department of Human Services
Bureau of Human Service Licensing

November 8, 2021

[REDACTED], ADMINISTRATOR
[REDACTED]
[REDACTED]

RE: THE VILLA PERSONAL CARE LLC
429 NAPOLEON PLACE
JOHNSTOWN, PA, 15901
LICENSE/COC#: 32836

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/29/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *THE VILLA PERSONAL CARE LLC* License #: *32836* License Expiration Date: *07/09/2022*
Address: *429 NAPOLEON PLACE, JOHNSTOWN, PA 15901*
County: *CAMBRIA* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

[REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *09/23/2010* Issued By: *City of Johnstown*

Staffing Hours

Resident Support Staff: *23* Total Daily Staff: *65* Waking Staff: *49*

Inspection

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal, Complaint* Exit Conference Date: *06/29/2021*

Inspection Dates and Department Representative

06/29/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *50* Residents Served: *30*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *3*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *30*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *12* Have Physical Disability: *0*

Inspections / Reviews

06/29/2021 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/29/2021*

Inspections / Reviews *(continued)*

10/29/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *11/05/2021*

11/8/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

54a - Direct Care Staff

1. Requirements

2600.

54.a. Direct care staff persons shall have the following qualifications:

2. Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry.

Description of Violation

Direct Care Staff Person A, date of hire [REDACTED] does not have a high school diploma, GED, or active registry status on the Pennsylvania nurse aide registry on file, as required.

Plan of Correction

Accept

1) Employee submitted a copy of [REDACTED] high school transcripts on 7/7/2021.

2) Administrator, administrative assistant, and/or designee to complete audit of all existing employees files to ensure proof of qualifications are on file by 8/1/2021.

3) Administrator, administrative assistant, and/or designee to audit employee records of all new hires within 15 days after start of employment to ensure proof of qualifications are on file beginning 7/21/2021.

Completion Date: 08/01/2021

Document Submission

Implemented

All steps have been completed

91 - Telephone Numbers

1. Requirements

2600.

91. Emergency Telephone Numbers - Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control, local emergency management and personal care home complaint hotline shall be posted on or by each telephone with an outside line.

Description of Violation

There are no emergency telephone numbers that include the nearest hospital and fire department on or by the telephone in Resident Room #104, #207 and #303.

Plan of Correction

Accept

1) Administrator, administrative assistant, and/or designee to audit and replace all missing telephone number listings by 7/26/2021.

2) Administrator, administrative assistant, and/or designee to audit all telephones on a quarterly basis beginning in August of 2021 to ensure telephone listings are present.

3) Administrator, administrative assistant, and/or designee to label all shipments of new phones upon their arrival with required telephone numbers beginning 8/1/2021

Completion Date: 08/01/2021

Document Submission

Implemented

All steps have been completed

187a - Medication Record

1. Requirements

2600.

187a - Medication Record (continued)

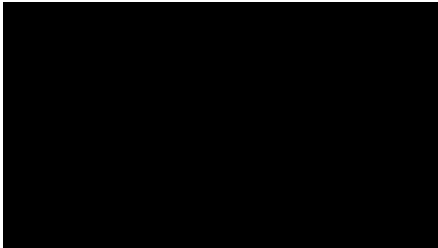
187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

- 13. Date and time of medication administration.
- 14. Name and initials of the staff person administering the medication.

Description of Violation

Resident 1 is prescribed [redacted] every four hours while awake. The administration was not included on Resident 1's medication administration record (MAR) on 6/21/2021 nor is there a nurse's note regarding this issue.

tions noted below, On 6/11/2021 at 8 AM, there is no indication on Resident 2's s were administered:



Plan of Correction

Accept

- 1) Administrator and/or designee to provide training to medication aides and/or LPN regarding safety features of QuickMAR which include an alarm for missing signatures, correct documentation of medication administration, proper medication administration steps and requirements by 8/1/2021.
- 2) Administrator and/or designee to complete audits of MARs monthly to ensure documentation is completed beginning 8/1/2021.

Completion Date: 08/01/2021

Document Submission

Implemented

All steps have been completed

224a - Preadmission Screen Form

1. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident 3's preadmission screening form, dated [redacted] does not include a determination that the needs of the resident can be met by the services provided by the home.

Plan of Correction

Accept

- 1) Administrator, administrative assistant, and/or designee to audit all current residents files to ensure preadmission screening forms have been completed in it's entirety by 8/1/2021.
- 2) Administrator, administrative assistant, and/or designee to audit the files of new admissions within 15 days after move in to ensure required forms are completed in their entirety beginning on 8/1/2021

Completion Date: 08/01/2021

224a - Preadmission Screen Form *(continued)*

Document Submission

Implemented

All steps have been completed