

Department of Human Services
Bureau of Human Service Licensing

September 21, 2021

[REDACTED], SENIOR VICE PRESIDENT/ COO
[REDACTED]
[REDACTED]

RE: SPIRITRUST LUTHERAN THE
VILLAGE AT SHREWSBURY
800 BOLLINGER DRIVE
PERSONAL CARE RESIDENCE
SHREWSBURY, PA, 17361
LICENSE/COC#: 31027

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/23/2021, 06/24/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: SPIRITRUST LUTHERAN THE VILLAGE AT SHREWSBURY License #: 31027 License Expiration Date: 06/17/2022
Address: 800 BOLLINGER DRIVE, PERSONAL CARE RESIDENCE, SHREWSBURY, PA 17361
County: YORK Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

[REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 03/02/2001 Issued By: L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 60 Waking Staff: 45

Inspection

Type: Full Notice: Unannounced BHA Docket #:
Reason: Renewal, Complaint Exit Conference Date: 06/24/2021

Inspection Dates and Department Representative

06/23/2021 - On-Site: [REDACTED]
06/24/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 68 Residents Served: 54

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 54
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 6 Have Physical Disability: 0

Inspections / Reviews

06/23/2021 - Full

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *07/23/2021*

8/20/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *08/23/2021*

9/21/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

190a - Completion Medication Course

1. Requirements

2600.

- 190.a. A staff person who has successfully completed a Department-approved medications administration course that includes the passing of the Department's performance-based competency test within the past 2 years may administer oral; topical; eye, nose and ear drop prescription medications and epinephrine injections for insect bites or other allergies.

Description of Violation

Staff Person A, who has administered medications in the home, has failed to successfully complete the initial Department-approved medications administration course, taken on 7/19/2019.

Plan of Correction**Accept**

Team Member ██████ retook the multiple choice section of the Medication Administration test on July 12, 2021 and ██████ new score on the multiple choice test was 48/50. That score, in addition to ██████ original test score on the written documentation test of 37 and ██████ skills demonstration score give ██████ a 95 which is over the 90 point threshold for passing.

The certified trainer who passed ██████ in error is no longer an employee at Spiritrust Lutheran. The new Director of Resident Care, ██████ is currently completing the Train the Trainer course. An audit has been conducted of current Med Techs with one additional team member identified who needs to retake the exam. The retake will be completed by July 23, 2021.

Currently a certified trainer at a sister campus is assisting with testing new employees and reviewing current ones. Once ██████ has passed the Train the Trainer Course, ██████ will be responsible for compliance with testing and review of those who administer medications.

An audit of current Med Techs has been completed. A schedule for future audits will be determined by ██████ and will be shared at the QM Meeting.

Completion Date: 07/21/2021

Document Submission**Implemented**

██████ retook ██████ multiple choice test on July 12, 2021 but this writer had difficulty getting the actual documentation from the Trainer reflecting ██████ retest. It was finally sent this week so plan is fully implemented.