

Department of Human Services  
Bureau of Human Service Licensing

July 28, 2021

██████████ CEO/PRESIDENT  
PASSAVANT MEMORIAL HOMES  
163 THORN HILL ROAD  
WARRENDALE, PA 15086

RE: PASSAVANT MEMORIAL HOMES  
KOHLER HALL  
641 RENO STREET  
ROCHESTER, PA, 15074  
LICENSE/COCC#: 44977

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/08/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Jon Kimberland

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY**

**Facility Information**

**Name:** PASSAVANT MEMORIAL HOMES KOHLER HALL      **License #:** 44977      **License Expiration Date:** 09/18/2021  
**Address:** 641 RENO STREET, ROCHESTER, PA 15074  
**County:** BEAVER      **Region:** WESTERN

**Administrator**

**Name:** [REDACTED]      **Phone:** 7247750448      **Email:** [REDACTED]

**Legal Entity**

**Name:** PASSAVANT MEMORIAL HOMES  
**Address:** 163 THORN HILL ROAD, WARRENDALE, PA, 15086  
**Phone:** 7247750448      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** C-2 LP      **Date:** 01/18/1996      **Issued By:** Labor and Industry

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 6      **Working Staff:** 5

**Inspection**

**Type:** Full      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Renewal      **Exit Conference Date:** 06/08/2021

**Inspection Dates and Department Representative**

06/08/2021 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 8      **Residents Served:** 6

**Secured Dementia Care Unit**

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

**Hospice**

**Current Residents:** 0

**Number of Residents Who:**

**Receive Supplemental Security Income:** 6      **Are 60 Years of Age or Older:** 5  
**Diagnosed with Mental Illness:** 6      **Diagnosed with Intellectual Disability:** 1  
**Have Mobility Need:** 0      **Have Physical Disability:** 0

## Inspections / Reviews

06/08/2021 - Full

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *07/21/2021*

7/21/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *07/23/2021*

7/23/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *07/26/2021*

7/26/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow Up Date *07/30/2021*

7/28/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *Not Required*

20b1 - Financial Records

1. Requirements

2600.

20.b. If the home provides assistance with financial management or holds resident funds, the following requirements apply:

- 1. The home shall keep a record of financial transactions with the resident, including the dates, amounts of deposits, amounts of withdrawals and the current balance.

Description of Violation

The home did not obtain the written receipt for several cash disbursements to include withdrawals for:

\* On [REDACTED], Resident #1's account balance should have totaled [REDACTED] However, only [REDACTED] was in the resident's account.

\* On [REDACTED], resident #4's account balance should have totaled [REDACTED] However, there was a zero balance in the resident's account.

Plan of Correction

Do Not Accept

Passavant Memorial Homes Personal Care Home will ensure that resident's funds are carefully and properly monitored, ensuring that all money and receipts are verified each shift, daily. There is a shift verification sheet that is signed off on each shift. The 7-3 shift counts all money, ensuring that the count is correct with the ledger, verifies receipts are present. They do so with the 11p-7a staff in the morning, prior to the 11-7 staff leaving. Then the 3-11 shift will complete the same process with the 7a-3p shift, prior to the 7a-3p shift leaving. And then when the 11p-7a shift comes in, they repeat the process with the 3p-11p shift, prior to the 3p-11p shift leaving. This ensures that the money is verified as being correct and accounted for 3 times per day, with the other shift being present as they count the money. Furthermore, when the PCH Administrator is on site, the money is verified again, with staff present. Staff were retrained on this on 06/09/2021. There is an attachment to verify the retraining process as well as money edgers and a verification sheet.

Completion Date: 06/09/2021

Plan of Correction

Do Not Accept

Passavant Memorial Homes Personal Care Home will ensure that resident's funds are carefully and properly monitored, ensuring that all money and receipts are verified each shift, daily. There is a shift verification sheet that is signed off on each shift. The 7-3 shift counts all money, ensuring that the count is correct with the ledger, verifies receipts are present. They do so with the 11p-7a staff in the morning, prior to the 11-7 staff leaving. Then the 3-11 shift will complete the same process with the 7a-3p shift, prior to the 7a-3p shift leaving. And then when the 11p-7a shift comes in, they repeat the process with the 3p-11p shift, prior to the 3p-11p shift leaving. This ensures that the money is verified as being correct and accounted for 3 times per day, with the other shift being present as they count the money. Furthermore, when the PCH Administrator is on site, the money is verified again, with staff present. Staff were retrained on this on 06/09/2021. There is an attachment to verify the retraining process as well as money edgers and a verification sheet.

Completion Date: 06/09/2021

20b1 - Financial Records (continued)

**Plan of Correction**

**Accept**

*Passavant Memorial Homes Personal Care Home will ensure that resident's funds are carefully and properly monitored, ensuring that all money and receipts are verified each shift, daily. There is a shift verification sheet that is signed off on each shift. The 7-3 shift counts all money, ensuring that the count is correct with the ledger, verifies receipts are present. They do so with the 11p-7a staff in the morning, prior to the 11-7 staff leaving. Then the 3-11 shift will complete the same process with the 7a-3p shift, prior to the 7a-3p shift leaving. And then when the 11p-7a shift comes in, they repeat the process with the 3p-11p shift, prior to the 3p-11p shift leaving. This ensures that the money is verified as being correct and accounted for 3 times per day, with the other shift being present as they count the money. Furthermore, when the PCH Administrator is on site, the money is verified again, with staff present. Staff were retrained on this on 06/09/2021.*

*On 6/8/2021, as soon as the money error was noticed, staff that were present were immediately questioned as to if they were aware of the imbalance in the money books. They were not. The House Coordinator was working that day and she called the 3-11 staff that were working the night before, whom clarified for R#1 was taken to McDonald's on 6/7/2021 and the receipt was not added to the ledger. Upon the staff's arrival to the program that day, the receipt was added to the ledger and the money was then counted as correct. For Resident #2, the money was with another daytime staff that was to go clothing shopping for the individual. ■■■ had not yet gone shopping and had not returned the money to the account. When ■■■ returned to work, the money was added back to the account. The staff involved received written warnings.*

*There is an attachment to verify the retraining process as well as money ledgers and a verification sheet.*

**Completion Date:** 06/09/2021

**Document Submission**

**Implemented**

*This was corrected on 6/9/2021. The errors were found (missing receipt and staff having money to do clothing shopping for individual and it was not signed out), and the ledgers were balanced. We implemented verification sheets for each shift to verify that the money is correct and nothing is missing. The administrator also signs off as further verification.*

88a - Surfaces

**1. Requirements**

2600.

88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

**Description of Violation**

*Water was actively dripping from the basement ceiling wastewater shower plumbing in the basement boiler room and created a large puddle of water measuring approximately ¼ inch deep and approximately 15 feet by 7 feet. Multiple pipe insulations were soaked and dripping with water to include one vertical 2 ft section of insulated pipe, two horizontal sections measuring approximately three feet of insulated pipes, and one horizontal section measuring approximately 6 feet of insulated pipe.*

88a - Surfaces (continued)

**Plan of Correction**

**Do Not Accept**

Passavant Memorial Homes Kohler Personal Care Home will ensure that the facility is in compliance by conducting daily walk throughs to include the basement to check for water. On 06/08/2021, staff were retrained on daily walkthroughs, completing a maintenance ticket in our portal, steps to take for an immediate maintenance need. Staff are required to walk through the building daily and observe for any possible maintenance issues or safety concerns. They will record these observations on the daily checklist. They will then enter the maintenance request and/or concern into the portal that we utilize. They will also report the issue to the PCH Administrator, [REDACTED]. In event that the PCH administrator is not available, they will report the issue and/or concern to the Program Administrator, [REDACTED]. Staff were retrained on this on 6/8/2021. There is an attachment to verify the retraining process.

Completion Date: 06/08/2021

**Plan of Correction**

**Do Not Accept**

Passavant Memorial Homes Kohler Personal Care Home will ensure that the facility is in compliance by conducting daily walk throughs to include the basement to check for water. On 06/08/2021, staff were retrained on daily walkthroughs, completing a maintenance ticket in our portal, steps to take for an immediate maintenance need. Staff are required to walk through the building daily and observe for any possible maintenance issues or safety concerns. They will record these observations on the daily checklist. They will then enter the maintenance request and/or concern into the portal that we utilize. They will also report the issue to the PCH Administrator, [REDACTED]. In event that the PCH administrator is not available, they will report the issue and/or concern to the Program Administrator, [REDACTED]. Staff were retrained on this on 6/8/2021. There is an attachment to verify the retraining process.

Completion Date: 06/08/2021

**Plan of Correction**

**Accept**

Passavant Memorial Homes Kohler Personal Care Home will ensure that the facility is in compliance by conducting daily walk throughs to include the basement to check for water. On 06/08/2021, staff were retrained on daily walkthroughs, completing a maintenance ticket in our portal, steps to take for an immediate maintenance need. Staff are required to walk through the building daily and observe for any possible maintenance issues or safety concerns. They will record these observations on the daily checklist. They will then enter the maintenance request and/or concern into the portal that we utilize. They will also report the issue to the PCH Administrator, [REDACTED]. In event that the PCH administrator is not available, they will report the issue and/or concern to the Program Administrator, [REDACTED]. Maintenance was immediately notified of the water leak, as the Vice President of Maintenance and Security was present during the walkthrough. Along with maintenance from the company, an outside vendor was also brought in to rectify the water issue. There was a bathroom directly above the leak in the basement, that had an unknown leak behind the sink. The sink was removed, plumbing was replaced, and the repairs were complete on June 15, 2021. The building is monitored daily for leaks. Staff were retrained on this on 6/8/2021. There is an attachment to verify the retraining process.

Completion Date: 06/08/2021

88a - Surfaces (continued)

Document Submission

Implemented

Maintenance was present during the walkthrough when the leak was discovered. They immediately started working on the leak, and it was discovered there was a leak from a bathroom. Maintenance and an outside vendor worked to correct the leak. Staff does a daily walkthrough, looking for maintenance items that need addressed.

101j3 - Bed/Linens/Pillows/Blankets

1. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

- 3. Pillows, bed linens and blankets that are clean and in good repair.

Description of Violation

Resident #2's bed in bedroom [redacted] did not have a fitted sheet or a flat sheet on the mattress. The resident sleeps directly on a blue vinyl mattress. Also, the white pillowcase was stained to a greyish hue.

Plan of Correction

Do Not Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that the residents have bedding and pillows that are clean and are fitted on the bed. During daily walkthroughs, staff will ensure that each resident has proper bedding on their bed and that the pillows are clean and not worn. If they are ill fitting, they will be replaced with another set. If pillows are worn, they will immediately be replaced. If there is not bedding on the bed, staff will assist the resident with putting the bedding back on the bed. Each resident has a mattress cover as well. Staff were retrained on this on 6/8/2021. There is an attachment to verify the training.

Completion Date: 06/08/2021

Plan of Correction

Do Not Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that the residents have bedding and pillows that are clean and are fitted on the bed. During daily walkthroughs, staff will ensure that each resident has proper bedding on their bed and that the pillows are clean and not worn. If they are ill fitting, they will be replaced with another set. If pillows are worn, they will immediately be replaced. If there is not bedding on the bed, staff will assist the resident with putting the bedding back on the bed. Each resident has a mattress cover as well. Staff were retrained on this on 6/8/2021. There is an attachment to verify the training.

Completion Date: 06/08/2021

Plan of Correction

Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that the residents have bedding and pillows that are clean and are fitted on the bed. During daily walkthroughs, staff will ensure that each resident has proper bedding on their bed and that the pillows are clean and not worn. If they are ill fitting, they will be replaced with another set. If pillows are worn, they will immediately be replaced. If there is not bedding on the bed, staff will assist the resident with putting the bedding back on the bed. Each resident has a mattress cover as well.

On 6/8/2021, staff assisted both residents in making their beds and ensuring they had properly fitting sheets. Also on 6/8/2021, new mattress covers were purchased and placed on the bed. Also, new pillows were purchased as well. On 6/10/2021, both residents received brand new mattresses as well. They were covered with mattress protectors and with appropriate bedding. Both residents are helped daily with making sure their bed is made properly and that the pillows, sheets, comforters are clean and without stains or marks.

Staff were retrained on this on 6/8/2021. There is an attachment to verify the training.

Completion Date 06/08/2021

101j3 - Bed/Linens/Pillows/Blankets (continued)

Document Submission

Implemented

Staff helped the 2 residents make their beds, mattress covers were added and pillows and bedding was replaced. Mattresses were also replaced. Staff monitor all of the bedrooms daily to ensure of proper, clean bedding and that there is an appropriate, operable lighting source by the bed.

101j7 - Lighting/Operable Lamp

1. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

- 7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Violation

\* Resident #2 in bedroom [redacted] did not have a source of lighting that could be reached from bedside. There was an inoperable push button light in the bottom drawer of the night table.

\* Resident [redacted] in bedroom [redacted] did not have a source of lighting that could be reached from bedside. The resident's night table blocked access from bedside to a lamp on the resident's bookcase.

Plan of Correction

Do Not Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that each resident has an operable lighting source at bedside. During daily checks, staff will ensure that each resident as an operable light by their bedside. If there is not a light there, staff will put a light at bedside on the nightstand. Staff will encourage the residents to leave the light on the nightstand.

Staff were retrained on this on 6/8/2021. There is a document attached to ensure of the retraining.

Completion Date: 06/08/2021

Plan of Correction

Do Not Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that each resident has an operable lighting source at bedside. During daily checks, staff will ensure that each resident as an operable light by their bedside. If there is not a light there, staff will put a light at bedside on the nightstand. Staff will encourage the residents to leave the light on the nightstand.

Staff were retrained on this on 6/8/2021. There is a document attached to ensure of the retraining.

Completion Date: 06/08/2021

Plan of Correction

Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that each resident has an operable lighting source at bedside. During daily checks, staff will ensure that each resident as an operable light by their bedside. If there is not a light there, staff will put a light at bedside on the nightstand. Staff will encourage the residents to leave the light on the nightstand.

On 6/8/2021, bedside operable lamps were added back to the bedside. Both residents had lamps in their room and often moved them to their dressers from their bedsides. Staff ensure daily that the lamps are on their bedside tables, as well as ensuring that they are working properly.

On 6/8/2021, three extra lamps were purchased and stored in the event that one breaks.

Staff were retrained on this on 6/8/2021. There is a document attached to ensure of the retraining.

Completion Date: 06/08/2021

101j7 - Lighting/Operable Lamp (continued)

Document Submission

Implemented

There are operable lamps in each of the rooms. The staff moved the lamps to their bedside and requested that the residents leave them there. Rooms are checked daily to ensure that the lamps are by bedside and working properly.

121a - Unobstructed Egress

1. Requirements

2600.

121.a. Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

Description of Violation

There was a full mattress measuring approximately 53 inches by 75 inches and corresponding large plastic mattress bag crumpled on the floor in the exit hall ramp leading to the exterior door blocking the emergency egress.

Plan of Correction

Do Not Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that each exit throughout the building is unobstructed, free of any objects. During their daily walkthroughs, staff will ensure that there are not any objects blocking the exits. If there is, and the item is small and easily moved, staff will immediately remove the object and report it to the PCH Administrator. If there is a large object blocking an exit, staff will immediately notify maintenance as an emergency and maintenance will immediately come to remove the large object. Staff were retrained on this on 6/8/2021 and verification of the retraining is attached.

Completion Date: 06/08/2021

Plan of Correction

Do Not Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that each exit throughout the building is unobstructed, free of any objects. During their daily walkthroughs, staff will ensure that there are not any objects blocking the exits. If there is, and the item is small and easily moved, staff will immediately remove the object and report it to the PCH Administrator. If there is a large object blocking an exit, staff will immediately notify maintenance as an emergency and maintenance will immediately come to remove the large object. Staff were retrained on this on 6/8/2021 and verification of the retraining is attached.

Completion Date: 06/08/2021

Plan of Correction

Accept

Passavant Memorial Homes Kohler Personal Care Home will ensure that each exit throughout the building is unobstructed, free of any objects. During their daily walkthroughs, staff will ensure that there are not any objects blocking the exits. If there is, and the item is small and easily moved, staff will immediately remove the object and report it to the PCH Administrator. If there is a large object blocking an exit, staff will immediately notify maintenance as an emergency and maintenance will immediately come to remove the large object. On 6/8/2021, maintenance arrived to remove the mattress that was in the egress. It was moved to the dumpster. All exits are checked daily to ensure no objects are present, or blocking the exits. Staff were retrained on this on 6/8/2021 and verification of the retraining is attached.

Completion Date 06/08/2021

Document Submission

Implemented

The mattress was moved immediately by maintenance. All exits from the building are monitored daily to ensure there is not any objects blocking any of the exits.