

Department of Human Services
Bureau of Human Service Licensing

February 6, 2022

[REDACTED]

ELIZABETH ROSE LOWRY
109 WILLIAMS ROAD
MAINESBURG, PA, 16932

RE: C A R E
109 WILLIAMS ROAD
MAINESBURG, PA, 16932
LICENSE/COC#: 20326

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/25/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *C A R E* License #: *20326* License Expiration: *11/15/2021*
Address: *109 WILLIAMS ROAD, MAINESBURG, PA 16932*
County: *TIOGA* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: *5705498100* Email: [REDACTED]

Legal Entity

Name: *ELIZABETH ROSE LOWRY*
Address: *109 WILLIAMS ROAD, MAINESBURG, PA, 16932*
Phone: *5705498100* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *06/07/2000* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *17* Waking Staff: *13*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint, Incident* Exit Conference Date: *05/25/2021*

Inspection Dates and Department Representative

05/25/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *18* Residents Served: *17*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *17* Are 60 Years of Age or Older: *10*
Diagnosed with Mental Illness: *11* Diagnosed with Intellectual Disability: *3*
Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

05/25/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/15/2021*

Inspections / Reviews *(continued)*

10/25/2021 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*

Follow-Up Date: *11/01/2021*

10/26/2021 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *10/27/2021*

02/06/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

While staff person "A" was on the phone arranging a medical appointment for resident # 1, it was reported that staff person "A" stated to a receptionist "Oh [REDACTED] - I would take [REDACTED] out back and shoot [REDACTED]." referring to Resident # 1. This comment is inappropriate and lacking respect for a resident while arranging a professional medical appointment for resident # 1.

Plan of Correction**Do Not Accept**

Here is the POC

Plan of Correction**Accept**

ADMINISTRATOR HAD TALK WITH STAFF "A" ABOUT BEING PROFESSIONAL AND TREATING RESIDENTS WITH DIGNITY AND RESPECT. STAFF "A" HAD A RESIDENT RIGHTS TRAINING ON 5/17/21 (SEE ATTACHED).

ADMINISTRATOR WILL CONTINUE TO MONITOR STAFF "A" ON THIS MATTER.

Document Submission**Implemented**

Administrator will monitor Staff A regularly.