

Department of Human Services
Bureau of Human Service Licensing

June 17, 2021

██████████ EXECUTIVE DIRECTOR
THE NEW HERITAGE TOWERS INC
200 VETERANS LANE
DOYLESTOWN, PA 18901

RE: WESLEY ENHANCED LIVING
DOYLESTOWN
200 VETERANS LANE
DOYLESTOWN, PA, 18901
LICENSE/COC#: 12718

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/13/2021, 05/20/2021, 05/24/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Claire Mendez

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: WESLEY ENHANCED LIVING DOYLESTOWN **License #:** 12718 **License Expiration Date:** 07/05/2021
Address: 200 VETERANS LANE, DOYLESTOWN, PA 18901
County: BUCKS **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** 2678951146 **Email:**

Legal Entity

Name: THE NEW HERITAGE TOWERS INC
Address: 200 VETERANS LANE, DOYLESTOWN, PA, 18901
Phone: 2678951146 **Email:**

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 06/08/2001 **Issued By:** L&I

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 50 **Waking Staff:** 38

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 05/13/2021

Inspection Dates and Department Representative

05/13/2021 - On-Site:
05/20/2021 - Off-Site:
05/24/2021 - Off-Site:

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 75 **Residents Served:** 49

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: x

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 49
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 1 **Have Physical Disability:** 0

Inspections / Reviews

05/13/2021 - Partial

Lead Inspector:

Follow Up Type: *POC Submission*Follow-Up Date: *06/04/2021*

5/28/2021 POC Submission

Lead Reviewer:

Follow-Up Type: *POC Submission*Follow-Up Date: *05/30/2021*

6/1/2021 - POC Submission

Lead Reviewer:

Follow-Up Type: *Document Submission*Follow-Up Date: *06/16/2021*

6/17/2021 - Document Submission

Lead Reviewer:

Follow-Up Type: *Not Required*

227c - Support Plan Revision

1. Requirements

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

Description of Repeat Violation

Resident #1's initial assessment and support plan (RASP) dated 11/09/2020 indicates that the resident is able to self administer medications. However, the resident was found unable to self administer on 12/10/2020 and the home started to provide medication administration services for some of [REDACTED] medications. The support plan has not been updated to reflect this change.

Repeat Violation: 07/22/2020 et al.

Plan of Correction**Do Not Accept**

The Resident's RASP was updated on 5/13/2021 to include the Medications that the Personal Care Staff is administering. Effective 5/13/2021, the Director of Personal Care will use the "Update to Resident RASP" chart to ensure that any Resident updates are added to the Resident's RASP.

Completion Date: 05/26/2021

Plan of Correction**Directed**

The Resident's RASP was updated on 5/13/2021 to include the Medications that the Personal Care Staff is administering. On 5/13/2021, the Personal Care Administrator audited all Residents RASPs to ensure that all updates were added to the RASPs. Effective 5/17/2021, the Personal Care Nurse and the Personal Care Administrator will follow the "Procedures for Updating/Auditing RASPs" (please see the attachment). Also, in the attachment please see the "Update to Resident RASP" and the "Audit Resident's RASP" which are referred to in the Procedures for Updating/Auditing RASPs.

Directed Plan of Correction 6/1/2021 CM:

Immediately: Resident #1's support plan will be updated to include the resident's need for assistance with medication administration including the care and services the home will provide to assist the resident with this need.

Immediately: The administrator or designated staff person will review all resident records to ensure all residents have a current support plan completed and that all support plans have been updated.

Within 15 days of the receipt of the accepted plan of correction: All staff persons involved with the completion or review of support plans will be educated regarding accurately completing support plans including the care and services the home will provide to the resident. Documentation of education will be kept.

Completion Date: 05/17/2021

227c - Support Plan Revision (continued)

Document Submission**Implemented**

Please see the attached documents that verify the following: 1) On 5/13/2021, Resident's RASP was updated with the list of Medications that the Resident self-administers and the PC staff administers all of Resident's other medications with the exception of the three medications that she self-administers. 2) On 5/13/2021, the Personal Care Administrator audited all Resident's records and ensured that all residents have a current support plan completed and that all support plans have been updated. 3) On 5/17/2021, all staff persons involved with the completion or review of support plans were educated on accurately completing support plans including the care and services the home will provide to the Resident. Please see the attached documentation of this education.