Department of Human Services
Office of Children, Youth and Families

June 21, 2021

JENNIFER MCCLAREN, DIRECTOR OF QUALITY ASSURANCE
ADELPHOI VILLAGE, INC.
1119 VILLAGE WAY
LATROBE, PA, 15650

RE: WILLIAMS
521 MUNICIPAL DRIVE
DUNCANSVILLE, PA, 16635
LICENSE/COC#: 31837

Dear Ms. McClaren,

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on 05/04/2021 through 05/06/2021 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
Sara Harris

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

Department of Human Services
Office of Children, Youth and Families

LICENSING INSPECTION SUMMARY

55 PA.CODE CHAPTER 3800

Agency/Facility Information

Name: *WILLIAMS*
License Number: *31837*
Address: *521 MUNICIPAL DRIVE, DUNCANSVILLE, PA 16635*
License Expiration: *09/01/2021*
County: *BLAIR*
Phone: *7248047000*

Inspection Information

Start Date: *05/04/2021*
End Date: *05/06/2021*
Type: *Renewal*
Notice: *Announced Visit*
Inspector(s): *Sara Harris, Melissa Weaver*

Inspection Narrative

The Department of Human Services conducted an Annual Licensing Inspection of Adelphoi-Williams on May 4-6, 2021 for the licensing year extending from 09/01/2020 to 09/01/2021. During the inspection, Departmental Staff reviewed 1 of 1 newly hired personnel record, 1 of 14 tenured personnel records, and 1 of 18 child records. Departmental Staff reviewed all pre-inspection documents, including fire drills, to measure compliance. During the inspection, a physical site walk through was conducted. 2 staff members and 2 children were interviewed.

The following areas of noncompliance were noted:

Inspections / Reviews

05/04/2021 - Renewal

Lead Inspector: *Sara Harris*
Follow-Up Type: *POC Submission*
Follow-Up Date: *06/07/2021*

6/17/2021 - POC Submission

Lead Reviewer: *Diana Yost*
Follow-Up Type: *On-site Verification*

Sara N Harris 6/17/21

Diana Yost 6/21/21

Gabi Williams 6/21/2021

3800.143 Child Health Examination

1. **Requirements**

3800.143.a. A child shall have a health examination within 15 days after admission and annually thereafter, or more frequently as specified at specific ages in the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision," available from 141 Northwest Point Boulevard, Post Office Box 927, Elk Grove Village, Illinois, 60009-0927.

Description of Violation

In 1 of 1 child record reviewed, Child #1 was admitted to the facility on [redacted] and did not have a physical examination completed until [redacted]. There was no documentation of efforts made to get the child the examination, and reasons why the initial examination was not completed was not documented. This is not in conformity with the COVID-19 pandemic exceptions.

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

Plan of Correction **Accept**

The initial health examination for child 1, arriving on [redacted] was not completed within the 15-day timeframe due to the worldwide COVID-19 pandemic. The health examination was completed for client 1 on [redacted]. Also included in the clinical record was documentation as to the reasoning for the delay in the health examination. Not until recent months was our agency verbally provided with additional expectations of the Department; obtaining letters from our medical providers as to their services being paused in accordance with the Governors orders in relation to the COVID-19 pandemic.

Our medical providers have been able to provide health examinations for current and newly arriving clients within the 15-day timeframe. In case of another world health crisis, such as a pandemic, the unit will ensure each medical provider is contacted and documentation as to the pause in their services is within the clinical record for each client; unless directed otherwise by the Department. This information was reviewed with Unit Directors and Programs Directors on May 27, 2021, by the Vice President of Residential Services. This information will be disseminated to staff via Unit Directors following this meeting.

The Unit Director is responsible for monitoring and ensuring compliance.

Completion Date: *05/27/2021* POC Accepted 6/17/21 SH

3800.144 Dental Care

1. **Requirements**

3800.144.b. A child who is 3 years of age or older shall have a dental examination performed by a licensed dentist and teeth cleaning performed by a licensed dentist or dental technician at least semiannually. If a child has not had a dental examination and teeth cleaning within 6 months prior to admission, a dental examination and teeth cleaning shall be performed within 30 days after admission.

3800.144 Dental Care *(continued)*

Description of Violation

In 1 of 1 child record reviewed, Child #1 was admitted to the facility on [redacted] and a dental examination was not completed for the child until [redacted] There was no documentation of efforts made to get the child the examination, and reasons why the initial examination was not completed was not documented. This is not in conformity with the COVID-19 pandemic exceptions.

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

Plan of Correction **Accept**

The initial dental for child was not completed within the 30-day timeframe due to the worldwide COVID-19 pandemic. Child 1 arrived on [redacted]. Child 1 received a dental appointment on [redacted] Documentation as to the reasoning for the delay in the initial dentals were recorded in the clinical records. Not until recent months was our agency verbally provided with additional expectations of the Department; obtaining letters from our dental providers as to their services being paused in accordance with the Governors orders in relation to the COVID-19 pandemic.

Our dental provider has resumed care and the agency is working to complete all initial dental appointments for current and newly arriving clients. In case of another world health crisis, such as a pandemic, the unit will ensure each dental provider is contacted and documentation as to the pause in their services is within the clinical record for each client; unless directed otherwise by the Department. This information was reviewed with Unit Directors and Programs Directors on May 27, 2021, by the Vice President of Residential Services. This information will be disseminated to staff via Unit Directors following this meeting.

The Unit Director is responsible for monitoring and ensuring compliance.

Completion Date: *05/27/2021* POC Accepted 6/17/21 SH

3800.145 Vision Care

1. **Requirements**

3800.145.b. Each child who is 3 years of age or older shall receive vision screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision," and "Eye Examination and Vision Screening in Infants, Children and Young Adults (RE9625)."

Description of Violation

In 1 of 1 child record reviewed, Child #1 was admitted to the facility on [redacted] and a vision screening was not completed for the child. There was no documentation of efforts made to get the child the screening, and the reasons why the initial screening was not completed was not documented. This is not in conformity with the COVID-19 pandemic exceptions.

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

3800.145 Vision Care *(continued)*

Plan of Correction **Accept**

The initial vision screening for child 1 was not completed within the 30-day timeframe due to the worldwide COVID-19 pandemic. Child 1 arrived on [redacted] *Child 1 received an initial vision screening on* [redacted]. *Documentation as to the reasoning for the delay in the vision screens was recorded in the clinical record. Not until recent months was our agency verbally provided with additional expectations of the Department; obtaining letters from our medical providers as to their services being paused in accordance with the Governors orders in relation to the COVID-19 pandemic.*

Our medical providers have been able to provide health examinations for current and newly arriving clients within the 30-day timeframe. in case of another world health crisis, such as a pandemic, the unit will ensure each medical provider is contacted and documentation as to the pause in their services is within the clinical record for each client; unless directed otherwise by the Department. This information was reviewed with Unit Directors and Programs Directors on May 27, 2021, by the Vice President of Residential Services. This information will be disseminated to staff via Unit Directors following this meeting.

The Unit Director is responsible for monitoring and ensuring compliance.

Completion Date: *05/27/2021* POC Accepted 6/17/21 SH

3800.146 Hearing Care

1. **Requirements**

3800.146.b. Each child who is 3 years of age or older shall receive a hearing screening within 30 days after admission in accordance with the periodicity schedule recommended by the American Academy of Pediatrics, "Guidelines for Health Supervision."

Description of Violation

In 1 of 1 child records reviewed, Child #1 was admitted to the facility on [redacted] *and a hearing screening was not completed for the child. There was no documentation of efforts made to get the child the screening, and the reasons why the initial screening was not completed was not documented. This is not in conformity with the COVID-19 pandemic exceptions.*

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

3800.146 Hearing Care *(continued)*

Plan of Correction **Accept**

The initial hearing screening for child 1 was not completed within the 30-day timeframe due to the worldwide COVID-19 pandemic. Child 1 arrived to the program on [redacted] *Child 1 received an initial hearing screen on* [redacted] *Documentation as to the reasoning for the delay in the hearing screens was recorded in the clinical record. Not until recent months was our agency verbally provided with additional expectations of the Department; obtaining letters from our medical providers as to their services being paused in accordance with the Governors orders in relation to the COVID-19 pandemic.*

Our medical providers have been able to provide hearing screens for current and newly arriving clients within the 30-day timeframe. in case of another world health crisis, such as a pandemic, the unit will ensure each medical provider is contacted and documentation as to the pause in their services is within the clinical record for each client; unless directed otherwise by the Department. This information was reviewed with Unit Directors and Programs Directors on May 27, 2021, by the Vice President of Residential Services. This information will be disseminated to staff via Unit Directors following this meeting.

The Unit Director is responsible for monitoring and ensuring compliance.

Completion Date: *05/27/2021*

POC Accepted 6/17/21 SH