

Department of Human Services
Bureau of Human Service Licensing

July 19, 2021

[REDACTED] PCHA
THE PRESBYTERIAN HOMES IN THE PRESBY OF LAKE ERIE
2628 ELMWOOD AVENUE
ERIE, PA 16508

RE: ELMWOOD GARDENS OF
PRESBYTERIAN SENIOR CARE
2628 ELMWOOD AVENUE
ERIE, PA, 16508
LICENSE/COC#: 44765

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/03/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Suzy Quinn

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: ELMWOOD GARDENS OF PRESBYTERIAN SENIOR CARE License #: 44765 License Expiration Date: 05/25/2021
Address: 2628 ELMWOOD AVENUE, ERIE, PA 16508
County: ERIE **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** 8149201220 **Email:** [REDACTED]

Legal Entity

Name: THE PRESBYTERIAN HOMES IN THE PRESBY OF LAKE ERIE
Address: 2628 ELMWOOD AVENUE, ERIE, PA, 16508
Phone: 8149201220 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-1 **Date:** 04/03/1967 **Issued By:** Labor & Industry

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 15 **Waking Staff:** 11

Inspection

Type: Full **Notice:** Unannounced **BHA Docket #:**
Reason: Renewal **Exit Conference Date:** 05/03/2021

Inspection Dates and Department Representative

05/03/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 35 **Residents Served:** 15

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 1 **Are 60 Years of Age or Older:** 15
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

05/03/2021 Full

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 05/28/2021

Inspections / Reviews *(continued)*

6/4/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *POC Submission*Follow-Up Date: *06/11/2021*

6/16/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *06/25/2021*

7/19/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

The resident-home contract, dated [REDACTED], for resident #1 was not signed by the resident.

Plan of Correction

Directed

Regulation 2600.25b was violated by not having the resident sign the contract, It is important to make sure resident signs the facility contract to constitute a pledge by both parties to follow the specified terms. Elmwood Gardens will immediately put in place a check system with all contracts received by the admissions team, the Administrator or designee will review each resident contract received for completion accuracy and signatures of all parties on date of admission. A checklist has been created to ensure this process. All current resident contracts will be reviewed for completion and signatures from all parties this is currently in the process of being done and will be completed by 6/18/21.

Directed-

Within 24 hours of receipt, resident #1's contract shall be signed by the resident.

S.Q. 6/16/21

Completion Date: 06/09/2021

Document Submission

Implemented

attached

25c2 - Fee Schedule

1. Requirements

2600.

25.c. At a minimum, the contract must specify the following:

- 2. A fee schedule that lists the specify the following: actual amount of allowable resident charges for each of the home's available services.

Description of Violation

The resident-home contract , dated [REDACTED] for resident #1 does not include the amount charged for services.

Plan of Correction

Accept

Regulation 2600.25.c. was violated due to the contract not being filled out to include a fee schedule . It is important that the contract be filled out accurately and in its entirety to ensure that residents understand the homes charges for specific services. This was corrected immediately. From this point on all contracts filled out by the admissions coordinator and will be thoroughly checked by the Personal care administrator or designee on day off admission. A check list has been created to ensure this process. This process has already been started to ensure all current contracts are filled out properly and will be completed by 6/18/21

Completion Date: 06/09/2021

Document Submission

Implemented

attached

25c4 - Payment Responsibility

1. Requirements

2600.

25.c. At a minimum, the contract must specify the following:

- 4. The party responsible for payment.

Description of Violation

The resident-home contract , dated [REDACTED] for resident #1 does not specify the party responsible for payment.

Plan of Correction

Accept

Regulation 2600.25c was violated by Elmwood gardens due to not having a responsible party to provide payment documented. Ensuring a responsible designee to sign and be responsible for payment will ensure there will be no disputes regarding responsible party and payment. This was corrected immediately and a plan was put in place for Administrator or designee to review all sections of contract to ensure accuracy and completion on date of admission. A checklist has been created to ensure the process. This process is currently being done with all current resident contracts and will be completed 6/18/21

Completion Date: 06/09/2021

Document Submission

Implemented

attached

90b - Staff Communication

1. Requirements

2600.

90.b. For a home serving 9 or more residents, there shall be a system or method of communication that enables staff persons to immediately contact other staff persons in the home for assistance in an emergency.

Description of Violation

The home does not have a system that allows staff in different parts of the home to immediately communicate with each other in an emergency. On 5/3/21, the home served 15 residents.

Plan of Correction

Accept

Regulation 260090.b was violated by not having a immediate way to call for help in a emergency. Violating this regulation could cause additional delay in receiving help. Elmwood gardens will immediately begin utilizing a walkie talky system with on duty nursing and aides. The nurse and aides on duty will each carry a walkie talky at all times to gain immediate emergency assistance. The staff will be educated on how and when to use walkie talkies immediately and education will be complete by 6/15/21. Nursing staff or designee will monitor the walkie talkies to ensure they are operable q shift and document that they have done so.

Completion Date: 06/11/2021

Document Submission

Implemented

attached

224a - Preadmission Screen Form

1. Requirements

2600.

224a - Preadmission Screen Form (continued)

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident #1 was admitted to the home on [REDACTED]; however, the home did not complete a preadmission screening form.

Plan of Correction

Accept

Regulation 2600.224.a. was violated due to not completing a pre admission screen within 30 days of admission. A pre admission screen must be completed to ensure that we can safely provide and meet the needs of the potential resident prior to admission. Immediately starting the admission representative will have this completed with in the required time frame and the Administrator or designee will review for completion and accuracy on day of admission. Administrator or designee will immediately review all resident file to ensure preadmission screen has been completed this will be completed by 6/18/21.

Completion Date: 06/11/2021

Document Submission

Implemented

attached