pennsylvania
DEPARTMENT OF HUMAN SERVICES

June 9, 2021

Lancaster County Commissioners
50 North Duke Street
Lancaster, PA 17602

RE: Lancaster County Youth Intervention Center
235 Circle Avenue
Lancaster, PA 17602
License #: 313410

Dear Lancaster County Commissioners:

As a result of the Pennsylvania Department of Human Services, Office of Children Youth and Families, licensing review on June 2, 2021, of the above facility, we have determined that your submitted plan of corrections is fully implemented. Continued compliance must be maintained.

Sincerely,

Melissa Weaver (KVK)
Melissa Weaver
Licensing Technician

Enclosure
Licensing Inspection Summary

Cc: Lancaster County YIC
Attn: Drew Fredericks

Department of Human Services
Office of Children, Youth and Families

LICENSING INSPECTION SUMMARY

55 PA.CODE CHAPTER 3800

Agency/Facility Information

Name: *LANCASTER COUNTY YOUTH INTERVENTION CENTER - SHELTER*
License Number: *31341*
Address: *235 CIRCLE AVE., LANCASTER, PA 17602*
License Expiration: *10/01/2021*
County: *LANCASTER* **Phone:** *7172998300*

Inspection Information

Start Date: *04/28/2021* **End Date:** *04/28/2021* **Type:** *Complaint* **Notice:** *Announced Visit*
Inspector(s): *Melissa Weaver*

Inspection Narrative

The Department of Human Services conducted a complaint investigation of Lancaster County Youth Intervention Center-Shelter on April 28, 2021. During the inspection, Departmental Staff reviewed 1 child record and 1 tenured personnel record. 1 child and 6 staff were interviewed.

The following area of noncompliance was noted:

Inspections / Reviews

04/28/2021 - Complaint

Lead Inspector: *Melissa Weaver* **Follow-Up Type:** *POC Submission* **Follow-Up Date** *05/31/2021*

5/24/2021 - POC Submission

Lead Reviewer: *Diana Yost* **Follow-Up Type:** *POC Submission* **Follow-Up Date** *06/01/2021*

5/28/2021 - POC Submission

Lead Reviewer: *Diana Yost* **Follow-Up Type:** **Follow-Up Date**

Melissa Weaver 6/1/21

Diana Yost 6/1/21

Gabi Williams 6/1/2021

3800.32 Specific Rights

1. **Requirements**

3800.32. Specific rights.

c. A child has the right to be treated with fairness, dignity and respect.

Description of Violation

On [redacted] Staff Member A put Child #1 into a supine restraint. Child #1 spit at Staff Member A and the staff slapped the resident in the face.

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

Plan of Correction **Do Not Accept**

Staff member was removed from all childcare duties and subsequently terminated as a result of this incident.

Completion Date: *05/17/2021*

Update - 05/20/2021

The plan should be updated to include a plan to prevent this from reoccurring in the future. For example, a refresher training on appropriate de-escalation techniques/conduct with residents. Additionally, the plan should include the staff position responsible for monitoring and ensuring compliance of the plan.

Plan of Correction **Accept**

Staff member was removed from all childcare duties and subsequently terminated as a result of this incident. Facility Trainer, will continue to train all staff on appropriate de-escalation techniques during annual Safe Crisis Management trainings.

Completion Date: *05/26/2021*

POC Accepted 6/1/21 DY

POC Verified 6/2/21 MW

6/9/21 DY

gw 6/9/2021