

Department of Human Services
Bureau of Human Service Licensing

July 16, 2021

██████████ OWNER/ADMINISTRATOR
ANDSHER PERSONAL CARE HOME INC
20 NORTH KENNEDY DRIVE
MCADOO, PA 18237

RE: ANDSHER PERSONAL CARE HOME
20 NORTH KENNEDY DRIVE
MCADOO, PA, 18237
LICENSE/COC#: 24251

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/20/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: ANDSHER PERSONAL CARE HOME **Licence #:** 24251 **Licence Expiration Date:** 02/19/2022
Address: 20 NORTH KENNEDY DRIVE, MCADOO, PA 18237
County: SCHUYLKILL **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** 5709291777 **Email:** [REDACTED]

Legal Entity

Name: ANDSHER PERSONAL CARE HOME INC
Address: 20 NORTH KENNEDY DRIVE, MCADOO, PA, 18237
Phone: 5709291777 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 06/04/1987 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 23 **Waking Staff:** 17

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 04/20/2021

Inspection Dates and Department Representative

04/20/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 27 **Residents Served:** 23

Secured Dementia Care Unit

In Home: No	Area:	Capacity:	Residents Served:
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Hospice

Current Resident: 0

Number of Residents Who:

Receive Supplemental Security Income: 21	Are 60 Years of Age or Older: 23
Diagnosed with Mental Illness: 20	Diagnosed with Intellectual Disability: 0
Have Mobility Need: 0	Have Physical Disability: 1

Inspections / Reviews

04/20/2021 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*

Follow-Up Date: *05/17/2021*

7/9/2021 POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *07/16/2021*

7/16/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Through staff and resident interviews it was ascertained that staff curse when speaking to and around the residents.

Plan of Correction

Accept

The use of foul language, cursing around residents, and cursing when speaking to residents was addressed following the inspection by [REDACTED] on 4/20/21. All staff were trained in the use of proper language and proper etiquette while working and interacting with residents, family, and all visitors. A training was going to be set up by the Act Team, from Northeast counseling to address staff, as well as myself, the administrator, on the challenges we face dealing with residents who have mental diagnosis and the proper methods to speak to and handle residents during some of the more trying circumstances that come up in their daily lives. Unfortunately [REDACTED] fired [REDACTED] psych Doctor from the act team upon being discharged from [REDACTED] hospital and unfortunately the entire support group from the act team also. Training of staff on the proper etiquette, proper language, and proper methods to deal with our population of residents with mental health issues was done by Administrator, [REDACTED]. The training was completed for each person on staff and will be completed for each and every new staff person that is hired in the future. It will be the responsibility of the administrator to ensure that staff handle themselves in a professional manner when at Andsher Personal Care Home. This will be monitored by administrator, [REDACTED], and it will be done on a daily basis, interviews with staff and residents to ensure proper language and etiquette is being used on a daily basis to ensure compliance. This will ensure that all residents will be treated with dignity and respect.

Completion Date: 05/14/2021

Update - 07/09/2021

Upon Resubmission of the Plan of Correction please submit the signature sheet for the training done by the Administrator on Resident Rights-Dignity and Respect. The signature Sheet should be submitted in the Portal.

This will verify compliance.

AG, 7-9-21

Document Submission

Implemented

Attached are the signature sheets for the training done by the administrator on resident rights-dignity and respect 42C- Treatment of residents

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident #1 has verbalized on multiple occasions [REDACTED] suicidal ideations, as well as threatened to burn down the facility. Resident #1's RASP, dated 3/16/2020, was not updated to reflect these behaviors, and how the home plans to address these behaviors.

227d - Support Plan Medical/Dental (continued)

Plan of Correction

Accept

The RASP for [REDACTED] was updated on 4/21/21 to reflect [REDACTED] multiple suicidal ideation's as well as threats to burn down the facility. [REDACTED] was at the time be treated at [REDACTED] hospital for [REDACTED] behavioral issues and has since been discharged back to our care at Andsher PCH. It will be the responsibility of the administrator, [REDACTED] to ensure that such documentation will be completed in the future for any type of change in needs of any resident. Support plans, and the Rasp, will be updated yearly or as the needs of a resident change.

Completion Date: 04/21/2021

Update - 07/09/2021

Upon Resubmission of the Plan of Correction, the Administrator will submit a copy of the Addendum to Resident # 1's Support Plan regarding information on [REDACTED] new needs based on [REDACTED] discharge from the [REDACTED] and the plan to meet those needs.

Please include any services [REDACTED] may be receiving from the local mental health service providers or any medication changes.

The document should be sent in the Portal. This will verify compliance.

AG, 7-9-21

Document Submission

Implemented

Attached is a copy of the addendum to [REDACTED] support plan regarding [REDACTED] current needs. [REDACTED] has been receiving local mental health services through [REDACTED] and [REDACTED] and the act team. [REDACTED] has since switched doctors and no longer has [REDACTED] and the act team for [REDACTED] mental health services. [REDACTED] has since been under the care of [REDACTED], of [REDACTED] and [REDACTED] as [REDACTED] therapist. [REDACTED] medication have remained unchanged during this time period. [REDACTED] will continue to see [REDACTED] every four weeks and [REDACTED] therapist is scheduled to see [REDACTED] or speak with [REDACTED] on the phone every two weeks. Staff and administrator will ensure that [REDACTED] gets to [REDACTED] scheduled appointments as necessary

227d- Support plan addendum