



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail [REDACTED]
June 25, 2021

[REDACTED]
Administrator
Sterling House
432 East Tulpehocken Street
Philadelphia, Pennsylvania 19144

RE: Sterling House
License #: 14292

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing (Department), licensing inspections on April 19, 2021 found violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes). The enclosed Licensing Inspection Summary (LIS) specifies the violations.

On April 29, 2021, we sent the above LIS along with a letter requesting that you complete a plan to correct the violations. On June 4, 2021, we sent an overdue plan of correction letter requesting that you complete and submit a plan to correct the violations by June 9, 2021. To date, we have not received an acceptable plan to correct the violations; therefore, we have attached a directed plan to correct the violations.

All violations specified on the LIS must be corrected by the dates specified on the report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained. Failure to implement the plan of correction or failure to maintain compliance may result in a revocation of the license.

If you have any questions, please contact me at 215-837-3602 or [REDACTED]

Sincerely,

Shawn Parker

Shawn Parker
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Inspections / Reviews

04/19/2021 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: *POC Submission*

Follow-Up Date: *05/09/2021*

26b - Quality Management Plan Content

1. Requirements

2600.

26.b. The quality management plan shall address the periodic review and evaluation of the following:

1. The reportable incident and condition reporting procedures.
2. Complaint procedures.
3. Staff person training.
4. Licensing violations and plans of correction, if applicable.
5. Resident or family councils, or both, if applicable.

Description of Repeat Violation

The home still does not have a quality management plan as of 04 19 2021

Plan of Correction

Directed

DPOC - SP - 06-25-2021 - Home will create a Quality Management Plan with all the content specified in regulation 2600.26b by 06-29-2021. Plan will be made available for Department review.

Completion Date: