



April 16, 2021

Mr. Luis Serrano
Manager
Whitehall Care Group LLC
5101 NE 82nd Ave Suite 200
Vancouver, WA 98662

RE: Whitetail Springs Alzheimer's Special
Care Center
3401 Provost Rd.
Pittsburgh, PA 15227
Certificate #: 450610

Dear Mr. Serrano:

The Department has received your December 16, 2020 renewal application to operate the above Personal Care Home pursuant to Title 55, PA Code, Chapter 2600. A regular license is being issued in response to your application. Your license is enclosed.

Please be advised that, pursuant to 55 Pa.Code § 20.31 (relating to annual inspection), the Department is required to conduct an onsite inspection of the above Personal Care Home at least once every twelve months. The Department will conduct an inspection of Whitetail Springs Alzheimer's Special Care Center within the next twelve months. If evidence of noncompliance with Title 55, PA Code, Chapter 2600 is found during the inspection, the Department will take appropriate enforcement action.

If you have any questions about the Department's process, please contact the Bureau of Human Services Licensing's Provider Support Hotline at 1-866-503-3926 or by electronic mail at ra-pwarlheadquarters@state.pa.us.

Sincerely,

A handwritten signature in black ink that reads "Jamie F. Buchenauer". The signature is written in a cursive style with a large, prominent "J" and "B".

Deputy Secretary
Office of Long-term Living

Enclosure
License