

Department of Human Services
Bureau of Human Service Licensing

May 24, 2021

[REDACTED], PROGRAM DIRECTOR
MENTOR ABI LLC
6816 WEST LAKE ROAD
FAIRVIEW, PA 16415

RE: NEURORESTORATIVE
PENNSYLVANIA
6816 WEST LAKE ROAD
FAIRVIEW, PA, 16415
LICENSE/COC#: 44663

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/14/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: NEURORESTORATIVE PENNSYLVANIA **License #:** 44663 **License Expiration Date:** 10/30/2021
Address: 6816 WEST LAKE ROAD, FAIRVIEW, PA 16415
County: ERIE **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: MENTOR ABI LLC
Address: 6816 WEST LAKE ROAD, FAIRVIEW, PA, 16415
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 01/26/2015 **Issued By:** Fairview Township

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 16 **Waking Staff:** 12

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 04/14/2021

Inspection Dates and Department Representative

04/14/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 8 **Residents Served:** 8

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 8 **Are 60 Year of Age or Older:** 1
Diagnosed with Mental Illness: 5 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 8 **Have Physical Disability:** 0

Inspections / Reviews

04/14/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *04/28/2021*

4/27/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *05/03/2021*

5/3/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *05/31/2021*

5/3/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *05/31/2021*

5/24/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 4/10/21 at approximately 5:00 pm, direct care staff persons A and B heard direct care staff person C speaking to resident #1 in a loud and angry voice, saying, "How dare you do that to me? You hit me in the face. I'm just trying to be nice to you. You smacked me. Who do you think you are?" Direct care staff person C then slammed the resident's door closed.

Plan of Correction**Directed**

On 4/10/21 a staff member was in violation of dignity and respect, the staff member was trained and educated on dignity and respect by the supervisor (attached). Moving forward all staff members of the building will be educated on dignity and respect on a quarterly basis for the remainder of the 2021 calendar year; this training will be conducted annually every year after. Training will be completed by 5/31/21. The Case Manager will complete participant interviews to ensure dignity and respect is being met. The interviews will be conducted with one participant a week during the months of May and June; two participants a month during July, August and September; and then one participant a month during the months of October, November and December 2021. DIRECTED: Documentation of the interviews shall be kept. LM 5/3/21

Completion Date: 04/29/2021

Document Submission**Implemented**

Documentation of interviews will be kept. Dignity and respect training completed.