

Department of Human Services
Bureau of Human Service Licensing

December 29, 2021

[REDACTED]
WOLF RUN VILLAGE LLC
3750 ROUTE 220 HIGHWAY
HUGHESVILLE, PA, 17737

RE: WOLF RUN VILLAGE
3750 ROUTE 220 HIGHWAY
HUGHESVILLE, PA, 17737
LICENSE/COC#: 22149

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/01/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: WOLF RUN VILLAGE License #: 22149 License Expiration: 03/21/2022
Address: 3750 ROUTE 220 HIGHWAY, HUGHESVILLE, PA 17737
County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: 5705840101 [REDACTED]

Legal Entity

Name: WOLF RUN VILLAGE LLC
Address: 3750 ROUTE 220 HIGHWAY, HUGHESVILLE, PA, 17737
Phone: 5705840101 Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2 Date: 11/12/2009 Issued By: Lycoming County

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 51 Waking Staff: 38

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint, Incident Exit Conference Date: 05/28/2021

Inspection Dates and Department Representative

04/01/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 75 Residents Served: 50

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 2 Are 60 Years of Age or Older: 50
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 2
Have Mobility Need: 1 Have Physical Disability: 0

Inspections / Reviews

04/01/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/23/2021

Inspection Dates and Department Representative (*continued*)

07/26/2021 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *08/02/2021*

12/29/2021 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

An incident report was not sent to the Department regarding an incident at the home on 3/8/21. Staff person "A" witnessed staff person "B" yelling at resident # 1. Resident was trying to find their way to the dining room and was treated disrespectfully.

Plan of Correction

Accept

Staff person A was counseled the day of the inspection on the importance to report any incident no matter how big or small. If something does not seem right, report it.

A staff meeting was held on 4/18/2021 to ensure that all staff is aware that all incidents pertaining to resident rights and suspected abuse need to be reported to the administrator immediately no matter what time or day it is.

Reporting of incidents is also covered on day one of new hire orientation as well as annual trainings. Administrator will also ask various staff on various days what they would do if.....to be sure they understand what to do in situations should they arise.

Completion Date: 07/23/2021

Update: 07/26/2021

In order to complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, the home will attach the signature sheets for the training from the 4-18-21 staff meeting as evidence of compliance.

Documents should be sent via the Portal. Any questions about attaching documents can be made to Sans Write at 800-984-9346.

AG, 7-26-21

Document Submission

Implemented

Documents were e-mailed to [redacted] on 12/14/2021

Completion Date: 12/14/2021

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On 3/8/21 Staff person "A" witnessed staff person "B" yelling at resident # 1. The resident was trying to find their way to the dining room. Staff person "B" shouted to the resident to "keep your feet up - then go to breakfast."

On 3/11/21 staff persons "C" and "D" witnessed staff person "B" yelling at resident #2. The resident was wheeling himself/herself to the living room. Staff person "B" was walking behind the resident. Resident # 2 stopped to ask a question and staff person "B" stated in a disrespectful tone of voice - " You need to go to the living room."

In both incidents residents were not treated with dignity or respect.

42c - Treatment of Residents (continued)

Plan of Correction

Accept

The incident from 3/8/21 was brought to the administrator's attention on 4/1/21 by the inspector from DHS.

On the morning of 3/11/21 the administrator received a call from staff person "C" about an incident that had happened with staff person "B". The incident took place at the end of staff person "B's" shift and they clocked out and left for the day. When the administrator arrived, she spoke to the resident as soon as resident #2 was finished with breakfast. The resident stated that they were fine and staff person "B" must have been having a bad day. The administrator told the resident that the staff person's bad day did not need to be taken out on them. The administrator apologized to the resident and stated [REDACTED] would handle the situation.

On the next scheduled shift for staff person "B", the administrator with staff person "A" as a witness, spoke to staff person "B" about the incident and informed them that their behavior would not be tolerated. Residents are to be treated with dignity and respect at all times. Staff person "B's" employment ended at that meeting.

A staff meeting was held on 4/18/21 to ensure all staff members understood what was acceptable and what was not in terms of Dignity and Respect.

The administrator will discuss dignity and respect expectations at all interviews and at every staff meeting to help ensure that the staff understands what is required of them.

Completion Date: 07/23/2021

Update: 07/26/2021

In order to complete the 2 Step Plan of Correction Process, (POC), upon Resubmission of the POC, the home will attach the signature sheets for the training from the 4-18-21 staff meeting as evidence of compliance.

Documents should be sent via the Portal. Any questions about attaching documents can be made to Sans Write at 800-984-9346.

AG, 7-26-21

Document Submission

Implemented

Documents were e-mailed to [REDACTED] 12/14/2021

Completion Date: 12/14/2021