

Department of Human Services
Bureau of Human Service Licensing

August 3, 2021

[REDACTED]
STAIRWAYS BEHAVIORAL HEALTH INC
2185 WEST EIGHTH STREET
ERIE, PA 16505

RE: STAIRWAYS
810 WALNUT STREET
ERIE, PA, 16502
LICENSE/COC#: 40759

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/31/2021, 04/01/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC**

Facility Information

Name: *STAIRWAYS* License #: *40759* License Expiration Date: *06/14/2021*
Address: *810 WALNUT STREET, ERIE, PA 16502*
County: *ERIE* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: *8148782155* Email: [REDACTED]

Legal Entity

Name: *STAIRWAYS BEHAVIORAL HEALTH INC*
Address: *2185 WEST EIGHTH STREET, ERIE, PA, 16505*
Phone: *8148782124* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *12/06/1986* Issued By: *Labor & Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *26* Waking Staff: *20*

Inspection

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal* Exit Conference Date: *04/01/2021*

Inspection Dates and Department Representative

03/31/2021 - On-Site: [REDACTED]
04/01/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *27* Residents Served: *26*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *23* Are 60 Years of Age or Older: *11*
Diagnosed with Mental Illness: *26* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

03/31/2021 - Full

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *06/12/2021*

6/29/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *07/06/2021*

8/3/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

18 - Compliance With Laws

1. Requirements

2600.

- 18. Applicable Health and Safety Laws - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

Description of Violation

House Bill No. 1785, The Influenza Awareness Act of 2016, requires that preparation and publication of information relating to the Influenza Awareness Act and the influenza vaccine is posted in a public place in the facility year-round. On 3/31/21, the Influenza Awareness information was not posted in the home.

Plan of Correction

Accept

A poster was downloaded from the PA Department of Health website and several copies were posted in the home. A reminder was created in the administrator's calendar for August 1 to generate new postings for the upcoming flu season.

Completion Date: 06/08/2021

Document Submission

Implemented

sample form attached

85a - Sanitary Conditions

1. Requirements

2600.

- 85.a. Sanitary conditions shall be maintained.

Description of Violation

On 3/31/21, an approximate 6" X 8" area of red pulp and seeds from what appeared to be a tomato was on the floor of the walk-in refrigerator.

Plan of Correction

Accept

The kitchen is run by a contracted vendor. The tomato was cleaned on the day of the inspection. A discussion was held with the kitchen manager to ensure proper sanitary conditions were being met. The kitchen staff are scheduled to complete cleaning and sanitizing throughout each day.

Completion Date: 05/28/2021

Document Submission

Implemented

sent

85d - Trash Receptacles

1. Requirements

2600.

- 85.d. Trash in kitchens and bathrooms shall be kept in covered trash receptacles that prevent the penetration of insects and rodents.

85d - Trash Receptacles *(continued)***Description of Violation**

On 3/31/21, there was no trash can in the shared bathroom of bedroom #A5. A pile of used paper towels were on the bathroom sink.

On 3/31/21, there was a half full, uncovered, unattended trash can in the shared bathroom of bedroom #B13.

Plan of Correction**Accept**

Trash cans and lids were purchased. Both A5 and B13 were addressed to ensure cans and lids were present. Clinical Care Specialists will complete monthly room checks that will include trash cans / lids, all items are in good repair, light bulbs get replaced, etc. Residents will also be encouraged to report any needs in their rooms. Our checklist has been updated and a copy is attached to this report.

Completion Date: 06/08/2021

Document Submission**Implemented**

photo attached

86a - Ventilation

1. Requirements

2600.

86.a. All areas of the home that are used by the resident shall be ventilated. Ventilation includes an operable window, air conditioner, fan or mechanical ventilation that ensures airflow.

Description of Violation

On 3/31/21, there was no operable window, fan, air conditioner or other mechanical ventilation to ensure airflow in the shared bathroom of bedroom #A5.

Plan of Correction**Accept**

A maintenance request was placed to repair/replace the fan in A5. This repair occurred following the inspection and is in working order. The fans in each room will be on the monthly checklist referenced above in 85d.

Completion Date: 06/08/2021

Document Submission**Implemented**

photo attached

95 - Furniture and Equipment

1. Requirements

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

Description of Violation

On 3/31/21, couch stuffing was spilling out of an approximate 12" tear in the left arm of the couch in bedroom #A5.

Plan of Correction**Accept**

We have kept the damaged couch for now since our resident prefers to sleep on the couch instead of sleeping in their bed. We had several couches back-ordered to replace current furniture. Furniture has been difficult to obtain during COVID, so there was a longer delay than anticipated. Our couches have arrived, and we are currently coordinating to have them delivered by the end of next week. The condition of furniture will be included in the monthly check lists completed by the clinical care specialists to ensure all furniture is in good repair.

Completion Date: 06/18/2021

95 - Furniture and Equipment (*continued*)**Document Submission****Implemented***photo attached*

101j7 - Lighting/Operable Lamp

1. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Repeat Violation

On 3/31/21, resident #1 did not have access to a source of light that can be turned on/off at bedside. The socket was scotch taped to the lamp and was not operable.

Repeat Violation: 01/23/2020

Plan of Correction**Accept**

The resident's lamp had been knocked over accidentally and the socket was damaged. The lamp was repaired on 4/7/21. The monthly checklist for resident rooms will include lamps - to be in working order and also placed by the residents bed.

Completion Date: 06/08/2021

Document Submission**Implemented***photo attached*

101r - Bedroom - shades/drapes/window covering

1. Requirements

2600.

101.r. There must be drapes, shades, curtains, blinds or shutters on the bedroom windows. Window coverings must be clean, in good repair, provide privacy and cover the entire window when drawn.

Description of Violation

On 3/31/21, 2 slats were bent out in the center of the window blind in bedroom #B19.

Plan of Correction**Accept**

The blinds were replaced. The monthly room checklist will also ensure blinds provide proper privacy.

Completion Date: 06/08/2021

Document Submission**Implemented***photo attached*

103i - Outdated Food

1. Requirements

2600.

103.i. Outdated or spoiled food or dented cans may not be used.

103i - Outdated Food (continued)**Description of Violation**

On 4/1/21, a 1/4 full bag of frozen meatballs and 1/2 full bag of frozen chicken patties were undated in the home's freezer.

Plan of Correction**Accept**

As indicated above, a meeting was held with the kitchen manager of our food vendor to discuss undated items. The kitchen has set a process to check and date all food items to ensure freshness.

Completion Date: *05/28/2021*

Document Submission**Implemented**

sent