

Department of Human Services
Bureau of Human Service Licensing

July 21, 2021

[REDACTED]
RENAISSANCE HOME NORTHAMPTON LLC
1001 WASHINGTON AVENUE
NORTHAMPTON, PA 18067

RE: RENAISSANCE HOME
NORTHAMPTON
1001 WASHINGTON AVENUE
NORTHAMPTON, PA, 18067
LICENSE/COC#: 22701

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/25/2021, 04/05/2021, 04/09/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: RENAISSANCE HOME NORTHAMPTON **License #:** 22701 **License Expiration Date:** 10/31/2021
Address: 1001 WASHINGTON AVENUE, NORTHAMPTON, PA 18067
County: NORTHAMPTON **Region:** NORTHEAST

Administrator

[REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

Legal Entity

Name: RENAISSANCE HOME NORTHAMPTON LLC
Address: 1001 WASHINGTON AVENUE, NORTHAMPTON, PA, 18067

[REDACTED] [REDACTED] [REDACTED] [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 12/01/1995 **Issued By:** PALI

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 46 **Waking Staff:** 35

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 03/25/2021

Inspection Dates and Department Representative

03/25/2021 - On-Site: [REDACTED]
04/05/2021 - Off-Site: [REDACTED]
04/09/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 60 **Residents Served:** 38

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 2

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 37
Diagnosed with Mental Illness: 2 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 8 **Have Physical Disability:** 0

Inspections / Reviews

03/25/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *05/06/2021*

7/14/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *07/19/2021*

7/21/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident 1 states that Staff Member A often talks to [redacted] loudly and without respect. Resident 1 states [redacted] [redacted] asked Staff Member A about getting [redacted] medication and was told [redacted] would have to wait. [redacted] stated that Staff Member A's tone was very aggressive and loud which made Resident 1 uncomfortable.

Plan of Correction

Accept

- 1) Staff member A was terminated the same day department representative, [redacted], came to the facility to investigate the complaint call allegations.
- 2) All staff members were made aware of the situation. They all received a memo with the description of 2600.42c and the disciplinary action that would be implemented if allegations were founded. (see attachments #1+2)
- 3) The resident's rights are posted on each floor of the facility for everyone to have access to and comply to prevent future violations. (see attachments # 3,4+5)

Completion Date: 05/06/2021

Update - 07/14/2021

Please send/Attach proof of staff training. 7-14-2021 - MM

Document Submission

Implemented

please see attached remediation /in service sheet